

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-445	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 01/26/2023
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NAME OF PROVIDER OR SUPPLIER FAYETTEVILLE STREET COMMUNITY LIVING I	STREET ADDRESS, CITY, STATE, ZIP CODE 111 NORTH MAPLE STREET DURHAM, NC 27703	DHSR - Mental Health
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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Lic. & Cert. Section

V 000 INITIAL COMMENTS

An annual and follow up survey was completed on January 26, 2023. Deficiencies were cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.

This facility is licensed for 5 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.

V 000

Fayetteville Street Community Living Home takes pride in ensuring all measures are taken in meeting all state rules to avoid any deficiencies.

V105
1/26/2023

V 105 27G .0201 (A) (1-7) Governing Body Policies

10A NCAC 27G .0201 GOVERNING BODY POLICIES

(a) The governing body responsible for each facility or service shall develop and implement written policies for the following:

- (1) delegation of management authority for the operation of the facility and services;
- (2) criteria for admission;
- (3) criteria for discharge;
- (4) admission assessments, including:
 - (A) who will perform the assessment; and
 - (B) time frames for completing assessment.
- (5) client record management, including:
 - (A) persons authorized to document;
 - (B) transporting records;
 - (C) safeguard of records against loss, tampering, defacement or use by unauthorized persons;
 - (D) assurance of record accessibility to authorized users at all times; and
 - (E) assurance of confidentiality of records.
- (6) screenings, which shall include:
 - (A) an assessment of the individual's presenting problem or need;
 - (B) an assessment of whether or not the facility can provide services to address the individual's needs; and

V 105

Fayetteville Street Community Living Home will continue to have staff members thoroughly trained to prevent medication deficiencies. Their training will be conducted upon hire date and annually. Independent/individual training will be conducted as needed to prevent problems from occurring again.

DHSR - Mental Health

Divis
LABO

STAT

REPRESENTATIVE'S SIGNATURE
BSDP

6899

TITLE *Administrator* (X6) DATE
FEB 27 2023 *2/8/2023*

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V 105	<p>Continued From page 1</p> <p>(C) the disposition, including referrals and recommendations;</p> <p>(7) quality assurance and quality improvement activities, including:</p> <p>(A) composition and activities of a quality assurance and quality improvement committee;</p> <p>(B) written quality assurance and quality improvement plan;</p> <p>(C) methods for monitoring and evaluating the quality and appropriateness of client care, including delineation of client outcomes and utilization of services;</p> <p>(D) professional or clinical supervision, including a requirement that staff who are not qualified professionals and provide direct client services shall be supervised by a qualified professional in that area of service;</p> <p>(E) strategies for improving client care;</p> <p>(F) review of staff qualifications and a determination made to grant treatment/habilitation privileges;</p> <p>(G) review of all fatalities of active clients who were being served in area-operated or contracted residential programs at the time of death;</p> <p>(H) adoption of standards that assure operational and programmatic performance meeting applicable standards of practice. For this purpose, "applicable standards of practice" means a level of competence established with reference to the prevailing and accepted methods, and the degree of knowledge, skill and care exercised by other practitioners in the field;</p>	V 105	<p><i>The Qualified Professionals V105 will monitor all services. This will include 1/26/23 ensuring all equipment needed to perform task is available.</i></p> <p><i>QPs will have monthly monitoring and have updated our Policy and Procedure to this task.</i></p> <p><i>A CLIA Waiver was requested immediately and will be updated yearly to assure that the client's blood sugar can be tested as recommended appropriately.</i></p>	
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V 105	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to develop and implement adoption of standards that ensured operational and programmatic performance meeting applicable standards of practice for the use of a Glucometer instrument including the CLIA (Clinical Laboratory Improvement Amendments) waiver. The findings are:</p> <p>Review on 1/25/23 of client #1's record revealed: -Admission date of 8/27/13. -Diagnoses of Diabetes Mellitus, Mild Intellectual and Developmental Disability, Schizophrenia-Paranoid type, Major Depressive Disorder and Hypertension. -Physician's order dated 3/22/19, check blood sugar three times a day.</p> <p>Review on 1/26/23 of Medication Administration Records (MARs) revealed: -January 2023 MAR-staff checked client #1's blood sugar three times daily on 1/1 through 1/25. -November and December 2022 MARs-staff checked client #1's blood sugar daily.</p> <p>Review on 1/26/23 of facility records revealed: -No evidence the facility had a CLIA waiver to check client #1's blood sugars.</p> <p>Interview on 1/26/23 with client #1 revealed: -He had Diabetes and staff had to check his blood sugar. -Staff checked his blood sugar three times a day.</p> <p>Interview on 1/26/23 with staff #1 revealed: -They are required to check client #1's blood</p>	V 105	<p><i>Fayetteville Street Community Living Home Agency Tracking ID# 758 369606 98 Application Name: CLIA Laboratory Program.</i></p>	<p><i>V105 1/26/23</i></p>
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V 105	<p>Continued From page 3</p> <p>sugar three times a day. -He thought staff had been checking client #1's blood sugar checks for over 10 years.</p> <p>Interview on 1/26/23 with the Qualified Professional revealed: -Client #1 was diabetic and staff are required to check his blood sugar. -She wasn ' t sure if there was a CLIA waiver for the facility. -She knew they got the CLIA waiver for the other facility owned by the Administrator. -She confirmed the facility failed to have a CLIA waiver.</p> <p>Interview on 1/26/23 with the Administrator revealed: -She thought she got the CLIA waiver for this facility. -She knew she ordered the CLIA waiver for her other location. -She didn ' t realize the CLIA waiver wasn ' t current for this facility. -She thought there was a possible "mix up" with the CLIA waiver because the other location doesn ' t have any diabetic clients living there. -She confirmed the facility failed to have a CLIA waiver.</p>	V 105		

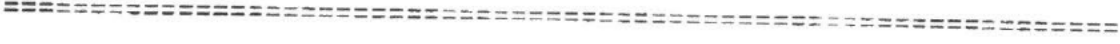
Glenwood South Pharmacy - Market

MEDICATION THERAPY REVIEW

401 Glenwood Avenue Ste 101
Phone: (919) 856-9502 Fax: (919) 615-0949

PATIENT SUMMARY

Patients F
Date of Bi
Facility:
Date of Or
Pharmacis



Review of information in the resident's record such as diagnoses, history and physical, discharge summary, vital signs, physician's orders, progress notes, lab values and medication administration records, including current medication administration records, to determine that medications are administered as prescribed and ensure that any undesired side effects, potential and actual medication reactions and interactions, and medication errors are identified and reported. Complete MAR with active and on hold medications provided.

COMPLETED: INITIAL

Review of all aspects of medication administration including the observation of procedures for the administration of medications and inspection of medication storage areas.

COMPLETED: INITIAL

Review of the medication system utilized by the facility including ordering, labeling and availability of medications.

COMPLETED: INITIAL

Review of the facility's procedures and records for the disposition of medications.

COMPLETED: INITIAL

Current quarterly Patient Adherence Report Card attached.

COMPLETED: INITIAL

NOTES:

Glenwood South Pharmacy - Market

MEDICATION THERAPY REVIEW

401 Glenwood Avenue Ste 101

Phone: (919) 856-9502 Fax: (919) 615-0949

PATIENT SUMMARY

Patients Full Name

Date of Birth:

Facility: _____

Date of On-Site

Pharmacist Signature



Review of information in the resident's record such as diagnoses, history and physical, discharge summary, vital signs, physician's orders, progress notes, lab values and medication administration records, including current medication administration records, to determine that medications are administered as prescribed and ensure that any undesired side effects, potential and actual medication reactions and interactions, and medication errors are identified and reported. **COMPLETED:** [Redacted] **INITIAL:** [Redacted]

Review of all aspects of medication administration including the order, the administration of medications, the storage of medications, and inspection of medication storage areas. **COMPLETED:** [Redacted] **INITIAL:** [Redacted]

Review of the medication system utilized by the facility, including packaging, labeling, and availability of medications. **COMPLETED:** [Redacted] **INITIAL:** [Redacted]

Review of the facility's procedures and records for the disposition of medications. **COMPLETED:** [Redacted] **INITIAL:** [Redacted]

Current quarterly Patient Adherence Report Card attached. **COMPLETED:** [Redacted] **INITIAL:** [Redacted]

NOTES:

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Glenwood South Pharmacy - Market

MEDICATION THERAPY REVIEW

401 Glenwood Avenue Ste 101

Phone: (919) 856-9502 Fax: (919) 815-0949

PATIENT SUMMARY

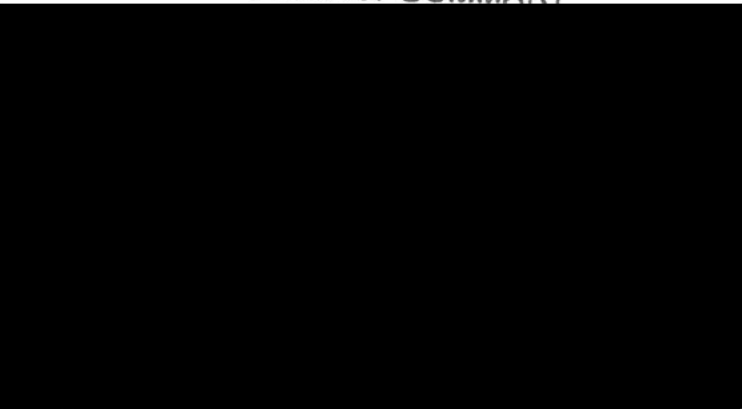
Patients Full

Date of Birth

Facility: _____

Date of On-S

Pharmacist S



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COMPLETED: [REDACTED] INITIAL

Review of all aspects of medication administration including the observation and inspection of medication storage areas. Review of procedures for the administration of medications

COMPLETED: [REDACTED] INITIAL

Review of the medication system utilized by the facility including packaging and availability of medications.

COMPLETED: [REDACTED] INITIAL

Review of the facility's procedures and records for the disposition of

COMPLETED: [REDACTED] INITIAL

Current quarterly Patient Adherence Report Card attached

COMPLETED: [REDACTED] INITIAL

NOTES:

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