

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL060968	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/20/2023
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NAME OF PROVIDER OR SUPPLIER ALEXANDER YOUTH NETWORK - CHARLOTTE DAY 1	STREET ADDRESS, CITY, STATE, ZIP CODE 6220-D THERMAL RD CHARLOTTE, NC 28211
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on 2-20-23. The complaint was substantiated (#NC00195555). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1400 Day Treatment for Children and Adolescents with Emotional or Behavioral Disturbances.</p> <p>This facility has a current census of 19. The survey sample consisted of audits of one former client.</p>	V 000		
V 184	<p>27G .1401 Day Tx Child/Adol - Scope</p> <p>10A NCAC 27G .1401 SCOPE</p> <p>(a) Day treatment is a day/night facility for children and adolescents who are emotionally disturbed which coordinates educational activities and intensive treatment while allowing the individual to live at home or in the community.</p> <p>(b) This service is designed to increase the ability of a child or adolescent to relate to others and function appropriately within the community while serving as an intervention to prevent hospitalization or placement outside the home or community.</p> <p>(c) It shall provide a therapeutic environment as well as other activities which may include individual therapy, group therapy, recreational therapy, language communication skills development, social skills development, pre-vocational service, vocational training, service to parents, and individual advocacy.</p> <p>(d) The client's educational activities may be provided in this facility or in another educational setting, such as regular classes or special education programs within a typical school setting.</p>	V 184		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 184	<p>Continued From page 1</p> <p>(e) Treatment, services, and discharge plans provided by day treatment programs shall be coordinated with other individuals and agencies within each client's local system of care.</p> <p>(f) Day treatment facilities may include before/after school and summer facilities, and early intervention.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to provide a therapeutic environment. The findings are:</p> <p>Review on 2-19-23 of youtube video entitled "Evil caretaker tries to kill grandma" revealed: -Caretaker was taking care of elderly, diabetic, blind woman. -Caretaker gave woman who was not supposed to have any sugar full sugar soda. -Caretaker did not let the woman communicate with her daughter. -Caretaker persuaded woman to change her will, leaving everything to the caretaker. -Daughter finally shows up at the house and the caretakers friend pulls a gun on them as the caretaker reveals she was also giving the woman sugar pills to try to kill her. -The daughter gets the gun and calls the police.</p> <p>Interview on 2-15-23 with Client #2 revealed: -They had watched a movie about a caretaker. -"It was bout a mean lady that was like her nurse, she was trying to kill her so she could get her money. The mean lady wouldn't let her speak</p>	V 184		

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V 184	<p>Continued From page 2</p> <p>to her daughter. The daughter found out and the mean lady went to jail." - "It was kinda about the right thing to do, what not to do."</p> <p>Interview on 2-15-23 with Client #3 revealed: -She didn't remember a movie about a blind woman being given sugar, but did remember a movie about an elderly woman getting bullied.</p> <p>Interview on 2-16-23 with Staff #1 revealed: -They had watched a youtube video about an elderly woman and her caretaker. -She stated that they were inspirational movies that were to teach the kids what they should and should not be doing.</p> <p>Interview on 1-23-23 with Former Client #1's Mother/Guardian revealed: -He daughter attended the day program approximately 3 days, from the end of November to the first week of December. - Her daughter said there was a youtube video about home nurse aide. "The nurse was trying to kill the old blind lady with sugar and soda, and there was a gun in it and they were trying to kill the old lady." -Her daughter has a recording device with her to protect her. -She had listened to the whole video and she could hear her daughter asking what it was. -She did not think the movie was appropriate for children.</p> <p>Interview on 2-15-23 with the Program Supervisor revealed: -He had only been the Program Supervisor for approximately one month. -He approved the movies and the facility had a movie policy.</p>	V 184		

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V 184	Continued From page 3 -He was unaware of the movies and videos that were shown before he became the Program Supervisor.	V 184		