

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/16/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G250	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/13/2022
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NAME OF PROVIDER OR SUPPLIER RIDGEFIELD HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 730 FISHER RIDGE DRIVE MONROE, NC 28110
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W 382	<p>DRUG STORAGE AND RECORDKEEPING CFR(s): 483.460(l)(2)</p> <p>The facility must keep all drugs and biologicals locked except when being prepared for administration. This STANDARD is not met as evidenced by: Based on observations and interviews, the facility failed to ensure all medications remained locked. The finding is:</p> <p>Observations during the 9/12/22 - 9/13/22 survey revealed a cardboard box filled with medications in bubble packs as well as topicals labeled with clients names who reside in the group home sitting on the floor in the office adjacent to the medication closet. Continued observations revealed all clients to enter and exit the medication room to receive their medication. Further observation revealed staff, clients an outside contractor and surveyors to walk, stand or sit within close proximity of the cardboard box containing multiple medications in bubble packs.</p> <p>During an immediate interview on 9/13/22 with staff F revealed the medications had been sitting in the box in preparation to be taken to the pharmacy for disposition. Continued interview with staff F revealed he was not sure how long the box had been sitting on the floor in the office. Further interview with the group home manager revealed the medications needed to be sent to the pharmacy to be properly disposed of. Further interview with the facility nurse confirmed all medications should be locked in the medication closet and controlled drugs should be double locked.</p>	W 382	<p>W 382</p> <p>RTL and LTSS nurse will re-train staff on the Medication Disposal Policy by 10/31/22 via in-service.</p> <p>LTSS nurse will ensure compliance during the monthly medication room audit checklist.</p>	10/31/2022 Ongoing
W 508	<p>COVID-19 Vaccination of Facility Staff CFR(s): 483.430(f)(1)-(3)(i)-(x)</p>	W 508	<p>SCANNED</p> <p>SEP 26 2022</p> <p>MHL & C Section</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *Jenni Unstead, RN, Compliance Specialist* TITLE: _____ (X6) DATE: 09/22/2022

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 508	Continued From page 1 § 483.430 Condition of Participation: Facility staffing. (f) Standard: COVID-19 Vaccination of facility staff. The facility must develop and implement policies and procedures to ensure that all staff are fully vaccinated for COVID-19. For purposes of this section, staff are considered fully vaccinated if it has been 2 weeks or more since they completed a primary vaccination series for COVID-19. The completion of a primary vaccination series for COVID-19 is defined here as the administration of a single-dose vaccine, or the administration of all required doses of a multi-dose vaccine. (1) Regardless of clinical responsibility or client contact, the policies and procedures must apply to the following facility staff, who provide any care, treatment, or other services for the facility and/or its clients: (i) Facility employees; (ii) Licensed practitioners; (iii) Students, trainees, and volunteers; and (iv) Individuals who provide care, treatment, or other services for the facility and/or its clients, under contract or by other arrangement. (2) The policies and procedures of this section do not apply to the following facility staff: (i) Staff who exclusively provide telehealth or telemedicine services outside of the facility setting and who do not have any direct contact with clients and other staff specified in paragraph (f)(1) of this section; and (ii) Staff who provide support services for the facility that are performed exclusively outside of the facility setting and who do not have any direct contact with clients and other staff specified in paragraph (f)(1) of this section. (3) The policies and procedures must include, at	W 508	This Page Intentionally Left Blank	

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W 508	Continued From page 2 a minimum, the following components: (i) A process for ensuring all staff specified in paragraph (f)(1) of this section (except for those staff who have pending requests for, or who have been granted, exemptions to the vaccination requirements of this section, or those staff for whom COVID-19 vaccination must be temporarily delayed, as recommended by the CDC, due to clinical precautions and considerations) have received, at a minimum, a single-dose COVID-19 vaccine, or the first dose of the primary vaccination series for a multi-dose COVID-19 vaccine prior to staff providing any care, treatment, or other services for the facility and/or its clients; (iii) A process for ensuring the implementation of additional precautions, intended to mitigate the transmission and spread of COVID-19, for all staff who are not fully vaccinated for COVID-19; (iv) A process for tracking and securely documenting the COVID-19 vaccination status of all staff specified in paragraph (f)(1) of this section; (v) A process for tracking and securely documenting the COVID-19 vaccination status of any staff who have obtained any booster doses as recommended by the CDC; (vi) A process by which staff may request an exemption from the staff COVID-19 vaccination requirements based on an applicable Federal law; (vii) A process for tracking and securely documenting information provided by those staff who have requested, and for whom the facility has granted, an exemption from the staff COVID-19 vaccination requirements; (viii) A process for ensuring that all documentation, which confirms recognized clinical contraindications to COVID-19 vaccines	W 508	This Page Intentionally Left Blank		

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W 508	Continued From page 3 and which supports staff requests for medical exemptions from vaccination, has been signed and dated by a licensed practitioner, who is not the individual requesting the exemption, and who is acting within their respective scope of practice as defined by, and in accordance with, all applicable State and local laws, and for further ensuring that such documentation contains: (A) All information specifying which of the authorized COVID-19 vaccines are clinically contraindicated for the staff member to receive and the recognized clinical reasons for the contraindications; and (B) A statement by the authenticating practitioner recommending that the staff member be exempted from the facility's COVID-19 vaccination requirements for staff based on the recognized clinical contraindications; (ix) A process for ensuring the tracking and secure documentation of the vaccination status of staff for whom COVID-19 vaccination must be temporarily delayed, as recommended by the CDC, due to clinical precautions and considerations, including, but not limited to, individuals with acute illness secondary to COVID-19, and individuals who received monoclonal antibodies or convalescent plasma for COVID-19 treatment; and (x) Contingency plans for staff who are not fully vaccinated for COVID-19. Effective 60 Days After Publication: (ii) A process for ensuring that all staff specified in paragraph (f)(1) of this section are fully vaccinated for COVID-19, except for those staff who have been granted exemptions to the vaccination requirements of this section, or those staff for whom COVID-19 vaccination must be	W 508	This Page Intentionally Left Blank	

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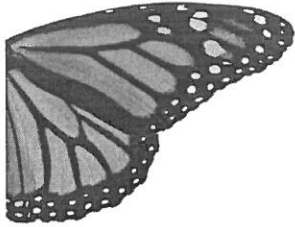
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W 508	<p>Continued From page 4 temporarily delayed, as recommended by the CDC, due to clinical precautions and considerations; This STANDARD is not met as evidenced by: Based on observation, record review and interview, the facility failed to follow policies and procedures for COVID-19 relative to staff wearing mask. The finding is:</p> <p>Upon arrival and during observations in the group home on 9/12/22 revealed all staff working in the group home to not wear a mask. Continued observation at 12:42 PM revealed an outside contractor to enter the home and medication room area not wearing a mask and no screening was performed. At no point during survey observations did staff working in the group home wear a mask.</p> <p>Morning observations in the group home on 9/13/22 revealed staff working in the home to not wear a mask during the survey with the exception of 1 staff. Continued observation revealed staff F to wear a cloth mask while working in the group home and during medication administration. At no point during survey observations did staff not wearing a mask put a mask on while working in the group home.</p> <p>Interview with staff F on 9/13/22 revealed that staff F was made aware of the policy and procedure requiring mask to be worn while working in the group home. Continued interview with staff F revealed that the facility notified staff via email regarding any changes to the policy and there was no communication stating mask are no longer worn.</p> <p>Interview on 9/13/22 with the facility nurse</p>	W 508	<p>W 508</p> <p>Immediately after the survey, RTL communicated with staff and managers working that day at her sites, the Covid-19 Guideline requirements.</p> <p>RTL and/or RM will in-service all staff on Mask/PPE Covid-19 Guidelines via in-service by 10/31/22.</p> <p>RTL and/or RM will monitor that required PPE is being worn properly and will document this on Face Mask Observation form. This monitoring will be conducted a minimum of weekly for 3 months (or less if the mask restriction is lifted).</p>	<p>9/13/2022</p> <p>10/31/2022</p> <p>Will start by 10/31/22 and continue for 3 months (or less if mask restriction is lifted)</p>	

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W 508	Continued From page 5 revealed that the facility's policy requires all staff to wear mask while working in the group home. Continued interview with the facility nurse verified that all staff working in the group home should be wearing a mask as stated in the policy.	W 508	This Page Intentionally Left Blank		



September 22, 2022

Shyluer Holder-Hansen, Facility Compliance Consultant I
Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: Ridgefield / Annual / September 13, 2022

Hello,

Please find enclosed the Plan of Correction and supporting documents for deficiencies cited during the survey referenced above.

If you need additional information or have any questions, please contact me.

Sincerely,



Louise Winstead, RN
Compliance Specialist – Plan of Corrections
louise.winstead@monarchnc.org
252-289-6512

