

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL027-007</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>02/02/2023</b>
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NAME OF PROVIDER OR SUPPLIER  <b>CURRITUCK HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>139 BARNARD ROAD GRANDY, NC 27939</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<b>INITIAL COMMENTS</b>  An annual survey was completed on February 2, 2023. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.  This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 113	<b>27G .0206 Client Records</b>  10A NCAC 27G .0206 CLIENT RECORDS (a) A client record shall be maintained for each individual admitted to the facility, which shall contain, but need not be limited to: (1) an identification face sheet which includes: (A) name (last, first, middle, maiden); (B) client record number; (C) date of birth; (D) race, gender and marital status; (E) admission date; (F) discharge date; (2) documentation of mental illness, developmental disabilities or substance abuse diagnosis coded according to DSM IV; (3) documentation of the screening and assessment; (4) treatment/habilitation or service plan; (5) emergency information for each client which shall include the name, address and telephone number of the person to be contacted in case of sudden illness or accident and the name, address and telephone number of the client's preferred physician; (6) a signed statement from the client or legally responsible person granting permission to seek emergency care from a hospital or physician;	V 113		

**RECEIVED**  
**FEB 17 2023**  
DHSR-MH Licensure Sect

Division of Health Service Regulation

IDENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Program Manager*

*2/15/2023*

6899

6W6311

If continuation sheet 1 of 8

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V 113	<p>Continued From page 1</p> <p>(7) documentation of services provided; (8) documentation of progress toward outcomes; (9) if applicable: (A) documentation of physical disorders diagnosis according to International Classification of Diseases (ICD-9-CM); (B) medication orders; (C) orders and copies of lab tests; and (D) documentation of medication and administration errors and adverse drug reactions. (b) Each facility shall ensure that information relative to AIDS or related conditions is disclosed only in accordance with the communicable disease laws as specified in G.S. 130A-143.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to maintain documentation of services being provided in the client records for 1 of 3 audited clients (#5). The findings are:</p> <p>Record review on 2/1/23 of client #5's record revealed: - admitted 10/1/06 - diagnoses: Moderate Intellectual Developmental Disorder, Major Depressive Disorder, Obsessive-Compulsive Disorder &amp; Autistic Disorder</p> <p>Review on 2/1/23 of client #5's physician consultations revealed: - "10/25/22 - increase Metformin to QID (four)" - "11/4/22 - give metformin 1000mg am &amp; 1000mg 6pm"</p>	V 113	To be in compliance with rules, Life, Inc. will employ the following:	

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V 113	Continued From page 2  - "11/29/22 - annual physical examination (PE)...see PE form..." - last physician consultation in record was dated 11/29/22  During interview on 2/1/23 the Habilitation Coordinator reported: - client #5 saw his physician monthly - the physician dictated his notes and forwarded the physician consultations to the facility's nurse - the facility's nurse had all the physician consultations  During interview on 2/1/23 the Qualified Professional reported: - will ensure physician consultation were in the clients' record	V 113  #1	Director of Contract Services notified agency RN on 2/7/2023 to obtain missing clinic notes to update charts. Agency RN will contact PCP to obtain all notes and file in electronic charts. Qualified Professional and Habilitation Coordinator will file copy in the chart located at the home.  A Consultation Form will be utilized for all appointments. The Habilitation Coordinator or Qualified Professional will file the Consultation Form in the individuals' charts.	3/15/2023
V 290	27G .5602 Supervised Living - Staff  10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one	V 290		

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V 290	<p>Continued From page 3</p> <p>child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure staff was present at all times except when the client's treatment plan documented they were capable of remaining in the community for 1 of 3 clients (#3). The findings are:</p> <p>Record review on 2/1/23 of client #3's record revealed:</p>	V 290		

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V 290	Continued From page 4 <ul style="list-style-type: none"> <li>- admitted 10/1/06</li> <li>- diagnoses of Diabetes &amp; Mild Intellectual Developmental Disability, Autistic Disorder &amp; Tourette's Syndrome</li> <li>- a treatment plan dated 4/2/22 with no goals to address the unsupervised time</li> </ul> <p>During interview on 2/1/23 client #3 reported:</p> <ul style="list-style-type: none"> <li>- he worked at the local grocery store from 2:30pm - 5:30pm</li> <li>- worked on Wednesdays &amp; Fridays</li> <li>- staff dropped him off at the local grocery store</li> </ul> <p>During interview on 2/1/23 the Habilitation Coordinator reported:</p> <ul style="list-style-type: none"> <li>- had worked at the local grocery store for years</li> <li>- the care coordinator forgot to put in the treatment plan</li> </ul> <p>During interview on 2/1/23 the Qualified Professional reported:</p> <ul style="list-style-type: none"> <li>- will ensure unsupervised time was put in client #3's treatment plan</li> </ul>	V 290  #2	Qualified Professional contacted individual Care Coordinator to update individual's record on 2/2/2023. Team meeting conducted on 2/8/2023 with Qualified Professional and Care Coordinator to update the individual's treatment plan to include unsupervised time.  Qualified Professionals will ensure that all treatment plans include documentation for unsupervised time for all individuals.	3/15/2023
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.	V 736		

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V 736	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure the facility was maintain in an attractive and safe manner. The findings are:</p> <p>Record review on 2/1/23 of client #5's record revealed:</p> <ul style="list-style-type: none"> <li>- admitted 10/1/06</li> <li>- diagnoses: Moderate Intellectual Developmental Disorder, Major Depressive Disorder, Obsessive-compulsive Disorder &amp; Autistic Disorder</li> </ul> <p>Observation 2/1/23 at 6:13pm of client #5s bedroom revealed:</p> <ul style="list-style-type: none"> <li>- client #5 was nonverbal</li> <li>- during entrance to his bedroom, he walked over to his bed and shook the headboard adamantly</li> </ul> <p>During interview on 2/1/23 the Habilitation Coordinator reported:</p> <ul style="list-style-type: none"> <li>- he needed a new headboard</li> <li>- he made everyone aware that came into his bedroom</li> <li>- headboard had not been like that long</li> <li>- the screw was missing and maintenance planned to fix it this week</li> </ul> <p>During interview on 2/1/23 the Qualified Professional reported:</p> <ul style="list-style-type: none"> <li>- the Habilitation Coordinator informed her around Christmas 2022 a headboard was needed for client #5</li> <li>- she does a visible check during her walk through of the facility</li> <li>- did not notice their were issues with client #5's headboard</li> <li>- in the process of getting client #5 a</li> </ul>	V 736	<p>#3 Habilitation Coordinator completed work order on 2/13/2023 to have headboard repaired by maintenance until a replacement can be purchased.</p> <p>Habilitation Coordinator will complete monthly Safety Inspections documented on FidAnalysis and will complete work orders for any repairs needed as identified in the inspection. Work orders will be submitted upon completion of the Safety Inspection to ensure timely completion of repairs. Qualified Profession will complete Safety Inspection in the absence of the Habilitation Coordinator. Inspections will be completed in all homes on a monthly basis.</p>	3/15/2023



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V 736	Continued From page 6 headboard	V 736		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure water temperatures between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 1/31/23 at 5:57pm of the facility revealed:</p> <ul style="list-style-type: none"> <li>- the kitchen sink was 93</li> <li>- bathroom sink near client #2's bedroom was 93</li> </ul> <p>During interview on 1/31/23 client #4 &amp; #5 reported:</p> <ul style="list-style-type: none"> <li>- no issues with the water</li> </ul> <p>During interview on 2/1/23 the Qualified Professional reported:</p> <ul style="list-style-type: none"> <li>- the water was tested by staff</li> <li>- thermometer they used resembled a meat thermometer</li> <li>- will look into getting a new thermometer</li> </ul> <p>During interview on 2/1/23 the Program Manager</p>	V 752	<p>#4 Habilitation Coordinator will replace thermometer used in the home to obtain accurate water temperature readings. Work order submitted to have the temperature adjustment completed.</p> <p>Water temperatures are checked weekly. In the event, that temperatures are not in range, the Habilitation Coordinator will complete a work order to have temperature adjusted on the hot water heater.</p>	3/15/2023

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V 752	Continued From page 7  reported: - staff could not reset the water heater - would contact maintenance	V 752		









**Facilities**  
Screw replaced in headboard  
Work Order Request - Routine

\*31099\*  
\*31099\*  
31099

[Redacted]		Currituck -General DDA	Reported 13 Feb 2023 Printed 14 Feb 2023 10:33:40am
Priority: DDA	Estimated: 0	Reviewed: No	Status: 0-Open
Classification:	Other		
Procedure or Request Details			
Bedroom 3 is missing a screw in headboard			



Facilities  
Water Heater Temp  
Preventative Maintenance Emergency

\*31146\*  
\*31146\*  
31146

[Redacted]		Currituck -General DDA	Reported 14 Feb 2023 Printed 14 Feb 2023 12:30:36pm
Priority: DDA	Estimated: 0	Reviewed: No	Status: 0-Open
Classification:	Other		
Procedure or Request Details			
Water heater temp needs adjusting.			

Life, Inc.  
Residential Homes Water Temperature

Group Home: \_\_\_\_\_  
Temperature Should Range Between 100-110 Degrees

\*\*\*If temperatures are below 100 or above 110 notify supervisor immediately and complete plan of correction on next page\*\*\*

Date	Temperature	Tested By:
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 1: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 2: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 1: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 2: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 1: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 2: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 1: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 2: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 1: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 2: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 1: _____	
	1)Kitchen: _____ 2) Staff Bathroom: _____ 3) Consumer Bathroom 2: _____	



Re: Annual Survey Completed 2/2/2023  
Currituck Home, 139 Barnard Rd., Grandy NC 27939  
MHL# 027-007

Dear [REDACTED]

Attached is the plan of correction for the survey completed on February 2, 2023. Please advise if you need additional information.

Sincerely,

[REDACTED]

[REDACTED] BA, QP II  
Program Manager