

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL041-608</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R <b>01/31/2023</b>
--	---	---	--

NAME OF PROVIDER OR SUPPLIER  
**BENTON LANE**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**2205 BENTON LANE  
GREENSBORO, NC 27455**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
--------------------	--	---------------	---	--------------------

V 000

**INITIAL COMMENTS**

An annual and follow up survey was completed on 1/31/23. A deficiency was cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.

This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.

V 000

V108

The Administrator will

In-service the staffing Coordinator on ensuring Staff #2 and all staff receive All required trainings at New hire and annually.

The business office With monitor Via Monthly training Reports in workday And on a routine basis To ensure all staff are Trained. In the future, the Qualified Professional Will ensure all staff receive All required trainings at hire And annually.

By: 04/01/2023

V 108

27G .0202 (F-I) Personnel Requirements

10A NCAC 27G .0202 PERSONNEL REQUIREMENTS

(f) Continuing education shall be documented.

(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:

- (1) general organizational orientation;
- (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;
- (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and
- (4) training in infectious diseases and bloodborne pathogens.

(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.

V 108

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Evelyn Ward, Qualified Professional*

TITLE

DHSR Mental Health  
2/14/23

(X6) DATE

STATE FORM

6899

CSYM11

FEB 16 2023

If continuation sheet 1 of 2

Lic. & Cert. Section

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL041-608</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  R <b>01/31/2023</b>
--	---	--	--

NAME OF PROVIDER OR SUPPLIER  <b>BENTON LANE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2205 BENTON LANE GREENSBORO, NC 27455</b>
--	---

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 108	<p>Continued From page 1</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff had completed the minimum required training for 1 of 3 audited staff (staff #2). The findings are:</p> <p>Review on 1/30/23 of staff #2's record revealed:</p> <ul style="list-style-type: none"> <li>- A hire date of 2/21/22</li> <li>- No evidence staff #2 had completed general organizational orientation; training on client rights and confidentiality; training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and training in infectious diseases and bloodborne pathogens</li> </ul> <p>Interview on 1/31/23 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> <li>- She believed staff #2 had completed all the required trainings; however, documentation of her having completed the trainings had not been placed in her record</li> </ul>	V 108	<p style="text-align: center;"><b>RECEIVED</b> <b>FEB 16 2023</b> <b>DHSR-MH Licensure Sect</b></p>	