

Division of Health Service Regulation

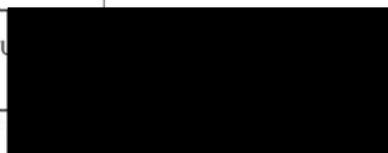
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-852	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 01/26/2023
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NAME OF PROVIDER OR SUPPLIER A PLACE OF THEIR OWN LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 5629 BURLINGTON ROAD MC LEANSVILLE, NC 27301
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V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on January 26, 2023. The complaint was unsubstantiated (intake # NC00196989). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients and 1 former client.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p>	V 118	<p><i>APOTO will obtain all medication orders for all medications prescribed to clients Director, QI, AP, LP will be responsible for obtaining medication orders at the time of intake or prior to intake for all clients.</i></p>	

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 LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



(X6) DATE
Dwaine 2/10/23

STATE FORM

DHSR - Mental Health

6899

If continuation sheet 1 of 7

FEB 13 2023

Lic. & Cert. Section

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V 118	<p>Continued From page 1</p> <p>(D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, observations, and interviews, the facility failed to ensure medications were administered on the written order of a physician affecting 2 of 3 clients (client # 1 and client #3). The findings are:</p> <p>Review on 1/18/23 of client #1's record revealed: -Date of Admission: 12/19/22; -Age: 16; -Diagnoses: "Disruptive Mood Dysregulation Disorder; Conduct Disorder, Adolescent onset type with limited prosocial emotions Moderate; Attention Deficit Hyperactivity Disorder Combined (by history) and Intellectual Disability (Intellectual Development Disorder) Mild;" -There was no physician order for Loratadine 10 milligrams (mg).</p> <p>Observation on 1/20/23 of client #1's medications on hand revealed: -Loratadine 10 (mg), take 1 tablet by mouth daily for allergies.</p> <p>Review on 1/20/23 of client #1's MARs for the months of December 2022 and January 2023</p>	V 118		
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V 118	<p>Continued From page 2</p> <p>revealed:</p> <ul style="list-style-type: none"> -Loratadine 10 mg was documented as being administered from 12/20/22 through 12/31/22; -Loratadine 10 mg was documented as being administered daily the month of January 2023. <p>Interview on 1/19/23 with client #1 revealed that staff administered her medicine daily.</p> <p>Interview on 1/25/23 with the Owner of the facility revealed:</p> <ul style="list-style-type: none"> -It's the responsibility of the Qualified Professional, Associate Professional, and herself to ensure that they have physician orders for all medications; -"We request a 30-day supply of medication, physician orders, and prescriptions of all medications but they don't always bring the appropriate documents the day of admission;" -Client #1 was admitted into the facility without the physician orders for her medications. <p>Review on 1/18/23 of client #3's record revealed:</p> <ul style="list-style-type: none"> -Date of Admission: 12/8/22; -Age: 13; -Diagnoses: "Oppositional Defiant Disorder; Attention Deficit Hyperactive Disorder Combined Presentation and Unspecified Depressive Disorder." <p>Observation on 1/20/23 of client #3's medications on hand revealed:</p> <ul style="list-style-type: none"> -No prescription for Flonase 27.5 microgram spray, administer 1-2 sprays into each nostril in the morning for allergies. <p>Review on 1/20/23 of client #3's MAR revealed the Flonase was not documented as being administered since prescribed on 1/6/23.</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>Interview on 1/23/23 and 1/25/23 with the Associate Professional revealed: -"The staff that is completing the intake is responsible to ensure that the facility has physician orders for medications; -I did not know anything about [client #3's] prescription for Flonase until recently (the other day). Staff does not know where that order came from and we have not been giving her Flonase;"</p> <p>Interview on 1/26/23 with the Owner revealed: - "[Client #3's] mother's rights had not been terminated and she had not given the social worker consent for them (facility) to give her the Flonase."</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		
V 296	<p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</p> <p>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.</p>	V 296	<p><i>Apoto will begin hiring process in order to ensure that the minimum staffing requirement is met.</i></p> <p><i>Apoto will ensure that two direct care staff will be present at the facility for one to four clients</i></p> <p><i>Director, DP, LP, AP will monitor the schedule weekly to ensure</i></p>	

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V 296	<p>Continued From page 4</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations, and interviews, the facility failed to ensure two direct care staff were present for every one, two, three or four children or adolescents. The findings are:</p> <p>Observation on 1/18/23 at approximately 9:30 am revealed: -Staff #1 and client #1 were observed being alone</p>	V 296	<p><i>facility is staffed properly at all time.</i></p>	
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V 296	Continued From page 5 the duration of first shift and no other staff member was available in the facility; -Daily observation of Staff #1 and client #1 alone in the facility from 1/19/23 through 1/23/23. -Staff were observed in/out of the facility but the shift was not assigned to them. Interview on 1/20/23 with staff #1 revealed that she was working first shift alone because client #1 had not started school. Interview on 1/19/23 with client #2 revealed: -Staff was alone in the facility with four clients and this happened twice; Client #2 was unsure of exactly when staff was alone with the clients. Interview on 1/26/23 with the Owner revealed: -"Do you know how hard it is to get someone to work first shift for a month, much less pay two people for one client? Most of them (staff) have two jobs." This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 296		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by:	V 736	<i>Apoto will ensure that the facility ground are maintained, safe & clean attractive & orderly at all time. Director, QP, AP, LP will ensure that staff are monitoring & cleaning the facility daily</i>	

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V 736	<p>Continued From page 6</p> <p>Based on observations and interviews, the facility staff failed to ensure the facility and its grounds were maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observations on 1/19/23 at approximately 12:20 pm revealed:</p> <ul style="list-style-type: none"> -The kitchen hardwood floor had several tiles that were worn and discolored; -The tub had rust under the faucet and several areas of discoloration; -The closet had an access panel that was removed, exposing insulation, and had not been repaired. <p>Interview with the Owner on 1/26/23 revealed:</p> <ul style="list-style-type: none"> -She knew something needed to be done about the floors but her last estimate was ten thousand dollars. "How am I supposed to take care of these girls (clients) and feed them;" -The tub needed cleaning, the girls (clients) refused to clean the tub, and staff had cleaned the tub before. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736	<p><i>Kitchen floor has been replaced. Tub & closet will be cleaned & repaired</i></p>	
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