## DEPARTMENT OF HEALTH AND HUMAN SERVICES **CENTERS FOR MEDICARE & MEDICAID SERVICES**

PRINTED: 02/14/2023 FORM APPROVED OMB NO. 0938-0391

W 249 PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1)  As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.  This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 1 of 5 audit clients (#4) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP) in the area of medication administration. The finding is:  During medication administration in the home on 2/14/23 at 7:32am, Staff A spoon fed client #4 her medications. At no time was client #4 given the opportunity to participate in her own medication administration.  During an interview on 2/14/23, Staff A reported she feeds client #4 her medications to help ensure she consumes all her medications.  Review on client #4's Community/Home Life Assessment dated 10/1/22 stated she needs physical assistance with taking her medications.  During an interview on 2/14/23, Site Supervisor (SS) reported client #4 should have been given the opportunity to self feed herself her own	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
VOCA-LAURELWOOD  SULAURELWOOD DR SMITHFIELD, NC 27577  SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFOCENCY MUST BE PRECEDED BY PULL (REGULATORY OR LSC IDENTIFYING MICROMATION)  W 249  PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1)  As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.  This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 1 of 5 audit clients (#4) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP) in the area of medication administration. The finding is:  During medication administration in the home on 2/14/23 at 7-32am, Staff A spoon fed client #4 her medications. At no time was client #4 given the opportunity to participate in her own medication administration.  During an interview on 2/14/23, Staff A reported she feeds client #4 her medications to help ensure she consumes all her medications.  Review on client #4 FC Community/Home Life Assessment dated 10/1/22 stated she needs physical assistance with taking her medications.  During an interview on 2/14/23, Site Supervisor (SS) reported client #4 should have been given the opportunity to self feed herself her own			34G282	B. WING _			02/	14/2023
PREFIX TAG  REGULATORY OR LSC IDENTIFYING INFORMATION  PROGRAM IMPLEMENTATION  CFR(s): 483.440(d)(1)  As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.  This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 1 of 5 audit clients (#4) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program plan.  This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 1 of 5 audit clients (#4) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP) in the area of medication administration. The finding is:  During medication administration in the home on 2/14/23 at 7:32am, Staff A spoon fed client #4 her medications. At no time was client #4 given the opportunity to participate in her own medication administration.  During an interview on 2/14/23, Staff A reported she feeds client #4 her medications to help ensure she consumes all her medications.  Review on client #4's Community/Home Life Assessment dated 10/1/122 stated she needs physical assistance with taking her medications.  During an interview on 2/14/23, Site Supervisor (SS) reported client #4 should have been given the opportunity to self feed herself her own	NAME OF PROVIDER OR SUPPLIER				200	LAURELWOOD DR	,	
CFR(s): 483.440(d)(1)  As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.  This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 1 of 5 audit clients (#4) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP) in the area of medication administration. The finding is:  During medication administration in the home on 2/14/23 at 7:32am, Staff A spoon fed client #4 her medications. At no time was client #4 given the opportunity to participate in her own medication administration.  During an interview on 2/14/23, Staff A reported she feeds client #4 her medications.  Review on client #4's Community/Home Life Assessment dated 101/1/22 stated she needs physical assistance with taking her medications.  During an interview on 2/14/23, Site Supervisor (SS) reported client #4 should have been given the opportunity to self feed herself her own	PRÉFIX	(EACH DEFICIENCY	/ MUST BE PRECEDED BY FULL	PREFIX	(	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP	BE	COMPLETION
Based on observations, record reviews and interviews, the facility failed to ensure 1 of 5 audit clients (#4) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP) in the area of medication administration. The finding is:  During medication administration in the home on 2/14/23 at 7:32am, Staff A spoon fed client #4 her medications. At no time was client #4 given the opportunity to participate in her own medication administration.  During an interview on 2/14/23, Staff A reported she feeds client #4 her medications to help ensure she consumes all her medications.  Review on client #4's Community/Home Life Assessment dated 10/1/22 stated she needs physical assistance with taking her medications.  During an interview on 2/14/23, Site Supervisor (SS) reported client #4 should have been given the opportunity to self feed herself her own	W 249	CFR(s): 483.440(d) As soon as the inte formulated a client's each client must retreatment program interventions and seand frequency to su objectives identified	rdisciplinary team has sindividual program plan, ceive a continuous active consisting of needed ervices in sufficient number upport the achievement of the	W 24	49			
2/14/23 at 7:32am, Staff A spoon fed client #4 her medications. At no time was client #4 given the opportunity to participate in her own medication administration.  During an interview on 2/14/23, Staff A reported she feeds client #4 her medications to help ensure she consumes all her medications.  Review on client #4's Community/Home Life Assessment dated 10/1/22 stated she needs physical assistance with taking her medications.  During an interview on 2/14/23, Site Supervisor (SS) reported client #4 should have been given the opportunity to self feed herself her own		Based on observatinterviews, the faciliclients (#4) received treatment program interventions and soludividual Program medication adminis	tions, record reviews and ity failed to ensure 1 of 5 audit d a continuous active consisting of needed ervices as identified in the Plan (IPP) in the area of tration. The finding is:					
she feeds client #4 her medications to help ensure she consumes all her medications.  Review on client #4's Community/Home Life Assessment dated 10/1/22 stated she needs physical assistance with taking her medications.  During an interview on 2/14/23, Site Supervisor (SS) reported client #4 should have been given the opportunity to self feed herself her own		2/14/23 at 7:32am, medications. At no opportunity to partic	Staff A spoon fed client #4 her time was client #4 given the					
Assessment dated 10/1/22 stated she needs physical assistance with taking her medications.  During an interview on 2/14/23, Site Supervisor (SS) reported client #4 should have been given the opportunity to self feed herself her own		she feeds client #4	her medications to help					
(SS) reported client #4 should have been given the opportunity to self feed herself her own		Assessment dated	10/1/22 stated she needs					
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE		(SS) reported client the opportunity to s	#4 should have been given elf feed herself her own					(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/14/2023 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		34G282	B. WING _		02	/14/2023	
NAME OF PROVIDER OR SUPPLIER  VOCA-LAURELWOOD				STREET ADDRESS, CITY, STATE, ZIP CODE 200 LAURELWOOD DR SMITHFIELD, NC 27577	•		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	OULD BE	(X5) COMPLETION DATE	
W 249	Continued From pa	ge 1	W 24	9			
W 263	PROGRAM MONITORING & CHANGE CFR(s): 483.440(f)(3)(ii)		W 26	3			
	are conducted only consent of the clien minor) or legal guar This STANDARD is Based on record refailed to ensure resconducted with the legal guardian. Thi (#3, #4 and #6). The	s not met as evidenced by: eview and interview, the facility trictive programs were only written informed consent of a s affected 3 of 5 audit clients					
	Support Plan (BSP) prescribed psychoti ER, Aripiprazole (A Further review reve	dated 10/24/22 stated, "is ropic medications Venlafaxine bilify) and Lorazepam" aled there was no consent s guardian in the chart.					
	10/24/23 revealed, psychotropic medic behavior managem insomnia. She also Hydroxyzine prior to procedures". Furth	J/23 of client #4's BSP dated "She is prescribed ations Klonopin and Paxil for ent, and Gabapentin for is prescribed Ativan and invasive medical and dental er review revealed there was by client #4's guardian in the					
	consents revealed to 3/2/22 and expire or revealed client #6's Risperidone, Trazac	/23 of client #6's BSP they where last signed on n 9/1/22. Further review medications are: done and Lorazepam (Ativan). aled there were no updated					

## DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/14/2023 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DA <sup>-</sup> COI	(X3) DATE SURVEY COMPLETED	
		34G282	B. WING		02	/14/2023	
NAME OF PROVIDER OR SUPPLIER  VOCA-LAURELWOOD				STREET ADDRESS, CITY, STATE, ZIP C 200 LAURELWOOD DR SMITHFIELD, NC 27577			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			PROVIDER'S PLAN OF COF X (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
W 263	BSP consents sign  During an interview  Manager confirmed	age 2 led by client #6's guardian.  on 2/14/23, the Program d clients #3, #4 and #6 BSP er not in their charts and not	W 2	263			