

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL033-052	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/27/2023
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NAME OF PROVIDER OR SUPPLIER SOMEONE DOES CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 601 WEST WALNUT STREET TARBORO, NC 27886
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on January 27, 2023. The complaint was substantiated (Intake #NC00196657). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 110	<p>27G .0204 Training/Supervision Paraprofessionals</p> <p>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> (1) technical knowledge; (2) cultural awareness; (3) analytical skills; (4) decision-making; (5) interpersonal skills; (6) communication skills; and (7) clinical skills. 	V 110		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 110	<p>Continued From page 1</p> <p>(f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on record and interview the facility failed to ensure 3 of 3 staff (#2, #3 and Licensee) demonstrated knowledge, skills and abilities required by the population served. The findings are:</p> <p>Review on 1/27/23 of staff #2's record revealed:</p> <ul style="list-style-type: none"> - signed job description dated 4/7/16 - help to establish and maintain a safe, helpful and homelike environment for the individuals in our care <p>Review on 1/27/23 of staff #3's record revealed:</p> <ul style="list-style-type: none"> - signed job description dated 11/8/14 with the following job duties: - help to establish and maintain a safe, helpful and homelike environment for the individuals in our care <p>Review and interview on 1/27/23 with the Licensee revealed:</p> <ul style="list-style-type: none"> - job description was not in her personnel record - she could not locate the job description <p>A. The following is an example of how staff failed to demonstrate competence:</p>	V 110		

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V 110	<p>Continued From page 2</p> <p>During interview on 1/27/23 client #3 reported:</p> <ul style="list-style-type: none"> - staff #2 & #3 had friends that came to the facility - their friends went in the staff's office - he stayed in his bedroom when their friends came over - bothered him "don't want all the people" in the facility <p>During interview on 1/27/23 client #5 reported:</p> <ul style="list-style-type: none"> - admitted to the facility 2 days ago - last night (1/26/23) she saw some people come in the facility - she was "scared" - was at the kitchen table and ate a salad - it were some "young" men that went in the staff's office - staff #2 worked last night - it was around 7pm because she looked at her cell phone - not sure how long they were at the facility - ate her salad and went to bed <p>Attempted telephone call to staff #1 on 1/27/23 at 3:49pm & recording: "not accepting messages at this time"</p> <p>During interview on 1/27/23 staff #2 reported:</p> <ul style="list-style-type: none"> - his friends do not come to the facility <p>During interview on 1/27/23 the Licensee reported:</p> <ul style="list-style-type: none"> - staff #2 had his friends over the first of the year (2023) - she put up a no trespassing sign - plan to install cameras inside the facility <p>B. Review on 1/27/23 of client #4 revealed:</p> <ul style="list-style-type: none"> - admitted 5/27/21 - diagnosis of Moderate Intellectual 	V 110		

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V 110	<p>Continued From page 3</p> <p>Developmental Disorder, Seizure Disorder, Diabetes & Hypertension</p> <ul style="list-style-type: none"> - an after visit summary "1/25/23...very important one of your seizure medications (Depakote) was below the target level...follow up with your neurologist as soon as possible..." - "12/28/22- reason for visit - fall accidental - left leg pain" <p>During interview on 1/27/23 the Licensee reported:</p> <ul style="list-style-type: none"> - attempted to reach client #4's neurologist all day (1/27/23) - neurologist have not returned their phone calls <p>C. During interview on 1/27/23 client #4's Local Management Entity/Managed Care Coordinator (LME/MCO) reported:</p> <ul style="list-style-type: none"> - client #4 went to the hospital sometime in December 2022 - another agency informed her client #4 had a fall and went to the hospital - the facility did not make her aware of the fall - she had not received an incident report about the fall - needed to be notified for documentation purposes or client #4 may need additional services <p>During interview on 1/27/23 the Licensee reported:</p> <ul style="list-style-type: none"> - she assisted client #4 with a shower in December 2022 - she (Licensee) turned away to get a towel to dry off client #4 - client #4 fell in the shower - there were no injuries - she was responsible for the completion of the incident report 	V 110		

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V 110	Continued From page 4 - did not have a chance to complete the incident report - the LME/MCO was notified but unsure of a date	V 110		