

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL060-157	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/12/2023
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NAME OF PROVIDER OR SUPPLIER INREACH/GREYWOOD DRIVE	STREET ADDRESS, CITY, STATE, ZIP CODE 4922 GREYWOOD DRIVE CHARLOTTE, NC 28212
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on January 12, 2023. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living For Adults With Developmental Disabilities.</p> <p>This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 4 current clients.</p>	V 000		
V 289	<p>27G .5601 Supervised Living - Scope</p> <p>10A NCAC 27G .5601 SCOPE</p> <p>(a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence.</p> <p>(b) A supervised living facility shall be licensed if the facility serves either:</p> <p>(1) one or more minor clients; or</p> <p>(2) two or more adult clients.</p> <p>Minor and adult clients shall not reside in the same facility.</p> <p>(c) Each supervised living facility shall be licensed to serve a specific population as designated below:</p> <p>(1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses;</p> <p>(2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(3) "C" designation means a facility which</p>	V 289		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 289	<p>Continued From page 1</p> <p>serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interviews the facility failed to provide services</p>	V 289		

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V 289	<p>Continued From page 2</p> <p>within the scope of their license affecting 4 of 4 audited clients (#1, #2, #4 and #5). The findings are:</p> <p>Review of client #1's record on 1-5-23 revealed: Date of admission: 11-19-2013 Diagnoses: Mild Intellectual Disability Disorder, Downs Syndrome, Post Status Heart Transplant.</p> <p>Review of client #2's record on 1-9-23 revealed: -Date of admission: 7-1-2001 -Diagnoses: History of Bi-Polar disorder not otherwise specified, (with psychotic features), Mental Retardation (low) moderate severity, Hypercholesterolemia.</p> <p>Review of client #4's record on 1-5-23 revealed: Date of admission: 7-1-2001 Diagnosis: Mild Intellectual Disability Disorder</p> <p>Review of client #5's record 1-10-23 revealed: Date of admission: 9-16-2005 Diagnoses: Mild Intellectual Disability Disorder, Schizoaffective Disorder</p> <p>Record review on 1-10-23 of The Group Home Manager's (GHM) record revealed: -Date of Hire: 5-9-2019</p> <p>Interview and observation with the GHM on 1-9-23 at 12:30 pm revealed: -no clients or staff were in the facility. -was overheard speaking with someone inside the staff area. -"My kids" are here</p> <p>Interview on 1-9-23 with the GHM revealed: -Had been the group home manager for approximately a year and a half to two years. - two "kids" (son and daughter) lived in the</p>	V 289		

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V 289	<p>Continued From page 3</p> <p>facility.</p> <ul style="list-style-type: none"> -The living arrangement was part of her employment contract with the provider. - 12 year old daughter and 19 year old son lived with her in the facility. -son and daughter interacted with the clients occasionally. -clients were aware that the her son and daughter lived in the facility. <p>Interview on 1-12-23 with Client #2 revealed:</p> <ul style="list-style-type: none"> -He was aware that the GHM's son and daughter lived in the facility -son and daughter would eat with them (clients), sometimes. -son and daughter would do activities with them sometimes. -son and daughter would ride on the van with them sometimes. <p>Attempted interview with client #4 on 1-12-23 was unsuccessful because client did not want to be interviewed.</p> <p>Observation on 1-12-23 at approximately 2:45 pm revealed:</p> <ul style="list-style-type: none"> -A young adult male exited the home from the side door. <p>Review of personnel record for the Qualified Professional on 1-10-23 revealed:</p> <ul style="list-style-type: none"> -Date of Hire: 9-9-2019. -Hired as community outreach staff. -Became the QP for the facility in 11-2022. <p>Interview on 1-9-23 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> -She was aware that the GHM and her son and daughter lived in the facility. -Not sure if there was a specific policy addressing 	V 289		

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V 289	<p>Continued From page 4</p> <p>staff living in the facility.</p> <ul style="list-style-type: none"> -Clients were aware of the GHM's son and daughter being in the facility. -The clients "loved having children in the home." <p>Interview on 1-10-23 with the Program Director revealed:</p> <ul style="list-style-type: none"> -She was aware that the GHM and her son and daughter lived in the facility. - Thought the licensed capacity referred to clients and not staff. -There was a policy that addressed "live in staff and children." -"Very difficult to find staff and the live-in arrangement seemed to work." 	V 289		