STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL032-243	A. BUILDING: _____ B. WING _____	C 01/25/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HOUSE OF CARE, INC	5800 LAKE ELTON ROAD DURHAM, NC 27713

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint survey was completed on January 25, 2023. The complaint was unsubstantiated (intake #NC00197338). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by	V 290		

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V 290	Continued From page 1 the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to assess client's capability of having unsupervised time in the community without staff supervision affecting one of three audited current clients (#1). The findings are: Review on 1/24/23 of client #1's record revealed: -Admission date of 3/15/21. -Diagnoses of Severe Intellectual Developmental Disability, Cerebral Palsy, Neurogenic Bladder, Osteoporosis, Hand Contractures, History of Migraine Headaches and History of Sepsis. -There was no documentation that client #1 had been assessed for capability of having unsupervised time in the community without staff supervision.	V 290		

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V 290	Continued From page 2 Interview on 1/24/23 with client #1 revealed: -When asked about going out into the community unsupervised, client #1 replied yes via text that he can go out in the community without staff supervision. -Client #1 texted he would normally go to several local stores in the area, visit family and friends in the community when he was away from the facility. -Client #1 texted he may go out twice a week. -Client #1 texted he may be out in the community about 5-6 hours whenever he is away from the facility. Interview on 1/24/23 with staff #1 revealed: -He started full time at the facility December 1, 2022. -Client #1 had been going out into the community without staff supervion since he had been working at the facility. -Client #1 would tell him when and where he is going prior to going out into the community. -He confirmed the facility failed to assess client #1's capability of having unsupervised time in the community. Interview on 1/24/23 with the Director/Licensee revealed: -Client #1 can go out into the community without staff supervision. -Client #1 was his own guardian and he had been going out without staff since he had lived at the facility. -No one ever brought it to her attention they needed to have an unsupervised time assessment for client #1. -Client #1 took local transportation whenever he went out into the community. -Client #1 mainly goes out into the community	V 290		

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V 290	Continued From page 3 unsupervised on the weekends. -Client #1 may be out in the community unsupervised by staff for about 5-6 hours on the weekend. -Client #1 goes out in the community to visit family and friends. Client #1 also goes shopping at some of the stores in the area. -She confirmed the facility failed to assess client #1's capability of having unsupervised time in the community.	V 290		