

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-276	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 01/20/2023
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NAME OF PROVIDER OR SUPPLIER WOLFE & JACKSON GROUP HOME, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 744 EAST SPRAGUE STREET WINSTON-SALEM, NC 27107
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on December 30, 2022. The complaint was unsubstantiated intake # NC 00196008. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and currently has a census of 1. The survey sample consisted of audits of 1 former client.</p>	V 000		
V 110	<p>27G .0204 Training/Supervision Paraprofessionals</p> <p>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <p>(1) technical knowledge;</p> <p>(2) cultural awareness;</p> <p>(3) analytical skills;</p> <p>(4) decision-making;</p> <p>(5) interpersonal skills;</p> <p>(6) communication skills; and</p>	V 110		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 110	<p>Continued From page 1</p> <p>(7) clinical skills. (f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, 1 of 1 audited paraprofessional staff (the Executive Director (ED)) failed to demonstrate knowledge, skills and abilities required by the population served. The findings are:</p> <p>Review on 12/28/22 of the ED's record revealed a hire date of 2/25/97 and a high school education/diploma.</p> <p>Review on 12/28/22 of former client (FC #1's) record revealed: Date of Admission: 11/14/19 Diagnoses: "Encephalopathy, cerebral palsy, psychosis, Intellectual disability mild, epilepsy, rhabdomyolysis, dysphagia, anxiety disorder, Insomnia, major Depressive Disorder, history of alcoholism;" -Six pictures of FC #1, three pictures were of him nude, and three partially nude.</p> <p>Interview on 12/29/22 with the ED revealed: -10/12/22, the ED knocked on the door, entered the room, and found that [FC #1] was on the floor. She panicked, called the ambulance, and he was taken to the local hospital; -A nurse called her (hospital) and asked about FC</p>	V 110		

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V 110	<p>Continued From page 2</p> <p>#1 receiving physical therapy because she could not get him to sit up or to get up out the bed; - "I took the pictures because [FC #1] lies, he lies so bad;" - She explained that he can walk and he uses his walker after he showers to get from the bathroom to his bedroom. He often leaves the bathroom naked or with only a depend. She took the pictures of him nude and partially nude because that's when she could get a picture of him using his walker; - He was already receiving physical therapy and walks during his therapy with a walker; - She visited FC #1 in the hospital and showed the nurse the pictures of him walking; - "I sent the pictures to [local management entity/managed care organization] because of the high turnover with [FC #1's] clinical team and they were unaware of some of [FC #1's] behaviors; - FC #1 told his clinical team he could not walk and he needed the wheelchair.</p> <p>Interview with FC #1 on 12/29/22 revealed that he was unaware of any pictures taken of him.</p> <p>Interview on 12/29/22 with the supervisor of FC #1's guardianship company revealed: - The supervisor could not recall who showed her the nude and partially nude pictures of FC #1; - Someone sent the nude and partially nude pictures to her coworker; - "You should not have nude pictures on your phone and you should not have pictures like that at all."</p> <p>Interview on 12/30/22 with the Qualified Professional revealed: - She has been employed with the facility since 2016 or 2017; - "I found out about the pictures (nude and</p>	V 110		

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V 110	Continued From page 3 partially nude pictures of FC #1) in November (don't know the exact date). The [ED] is the person that told me about it;" -She and the ED had a conversation about the ED showing and sending the nude/partially nude pictures but no direction was given to the ED.	V 110		