

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-264	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 10/26/2022
NAME OF PROVIDER OR SUPPLIER TURNING POINT			STREET ADDRESS, CITY, STATE, ZIP CODE 325 HALL AVENUE BURLINGTON, NC 27217		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
V 000	INITIAL COMMENTS An annual and follow up survey was completed on October 26, 2022. Deficiencies were cited. This facility is licensed for the following service 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for six and currently has a census of six. The survey sample consisted of audits of 3 current clients.	V 000			
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Handwritten Signature]

TITLE

President

(X6) DATE

12 8 22

STATE FORM

8899

PX2011

If continuation sheet 1 of 5

Received by MHL & C
12/08/22

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V 118	Continued From page 1 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to keep the MAR current and failed to ensure medications were available for administration affecting two of three clients (#2 and #3). The findings are: 1.) The following is evidence the facility failed to ensure the MAR was kept current. a. Review on 10/25/22 of client #2's record revealed: -Admission date of 2/15/22. -Diagnoses of Mild Intellectual Disability, Moderate Impairment of Intellectual Behaviors, Borderline Impairment of Adaptive Behaviors and Intermittent Behavior. Review on 10/25/22 of physician orders for client #2 revealed: -Order dated 4/1/22 for Gemtesa 75 milligram (mg), take one capsule once daily. Review on 10/25/22 of MAR's for client #2 revealed: -Staff documented Gemtesa was administered on 10/1-10/24 for October 2022. -Staff documented Gemtesa was administered for 9/1-9/30 for September 2022.	V 118	A measure that was taken to correct this deficiency was to have 2 paraprofessionals complete a refresher of the Medication Administration training that was held by our local pharmacy Neil Medical Group on November 17, 2022. After completion of this training only the 2 paraprofessionals will administer medication to the clients and ensure that the MAR is documented accordingly and		

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V 118	<p>Continued From page 2</p> <p>-Staff documented Gemtesa was administered for 8/1-8/30 for August 2022.</p> <p>b. Review on 10/25/22 of client #3's record revealed:</p> <p>-Admission date of 2/17/21.</p> <p>-Diagnoses of Intellectual Disability, Autism, Schizophrenia, Fetal Alcohol Syndrome, Sensory and Auditory Disorder.</p> <p>Review on 10/25/22 of physician orders for client #3 revealed:</p> <p>-Order dated 6/15/22 for Fluphenazine 10mg, take one tablet daily at 8am and 4pm.</p> <p>-Order dated 6/15/22 for Benztropine 1mg, take one tablet twice daily.</p> <p>-Order dated 6/15/22 for Fluphenazine 10mg, take two tablets every night at bedtime.</p> <p>Review on 10/25/22 of MAR's for client #3 revealed:</p> <p>-Staff documented Fluphenazine was administered on 10/1-10/24 for October 2022.</p> <p>-Staff documented Benztropine was administered on 10/1-10/24 for October 2022.</p> <p>Interview on 10/25/22 with the Home Manager revealed:</p> <p>-The pharmacy had a hold on filling the prescription due to nonpayment from insurance for client #2.</p> <p>-Believed the last dose of medication was administered around September 11, 2022.</p> <p>-Client #3 medications had just run out.</p> <p>-There was often a delay in provider in sending prescriptions to the pharmacy.</p> <p>-Not sure why staff continued to initial for medications that were not administered.</p> <p>Interview on 10/26/22 with the Qualified</p>	V 118	<p>Kept current. Our QP will monitor and check the MAR weekly and sign a form stating that the review was completed. Also, our RN will review the MAR monthly for accuracy and sign a form. This review will be done to ensure that this doesn't happen again.</p> <p>Physician orders will be tracked weekly by the Qualified Professional. This measure will ensure re-orders are done timely and there are no delays in the provider sending prescriptions to the pharmacy.</p>		

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V 118	<p>Continued From page 3</p> <p>Professional revealed: -She was aware of the pharmacy having issue regarding payment for the medication. -Thought the medication had been filled and cost issue was resolved for client #2. -Not sure why the medications were not on site for client #3. -Confirmed that staff failed to keep the MAR current.</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received as ordered by the physician.</p> <p>2.) The following is evidence the facility failed to ensure medications were available for administration.</p> <p>Review on 10/25/22 of physician order for client #2 revealed: -Order dated 4/1/22 for Gemtesa 75mg, take 1 capsule daily.</p> <p>Observation on 10/25/22 at approximately 2:59pm of the medication area revealed: -There was no Gemtesa 75mg for client #2.</p> <p>Interview on 10/26/22 with the Home Manager revealed: -The pharmacy had a hold on filling the prescription due to nonpayment from insurance for client #2. -Believed the last dose of medication was administered around September 11, 2022.</p> <p>Review on 10/25/22 of physician orders for client #3 revealed: -Order dated 6/15/22 for Fluphenazine 10mg, take one table twice daily at 8am and 4pm.</p>	V 118	<p>The Qualified Professional will review all medications weekly to ensure medication is available for administration. The Program Director and Qualified Professional will review the records timely each week to prevent this issue from occurring again. A medication count review will be done weekly for all medication that is being administered by Qualified</p>	
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V 118	<p>Continued From page 4</p> <p>-Order dated 6/15/22 for Benztropine 1mg, take one tablet twice daily. -Order dated 6/15/22 for Fluphenazine 10mg, take two tablets every night at bedtime.</p> <p>Observation on 10/25/22 at approximately 2:43pm of the medication area revealed: -There were no Fluphenazine 10mg and Benztropine 1mg available for client #3.</p> <p>Interview on 10/26/22 with the Home Manager revealed: -He contacted the doctor's office to check on the status of prescriptions and received no response. -He contacted the pharmacy, and they provided the status of the refills. -Fluphenazine 10mg had not refills since August 10, 2022. -Benztropine 1mg had no refills since September 9, 2022. -The medications had not been filled for the month of October.</p> <p>Interview on 10/26/22 with the Qualified Professional revealed: -She thought the medication prescriptions had been filled. -She plans to ensure staff obtain copies of prescriptions once appointments are over. -She confirmed the facility failed to ensure medication for client #2 and client #3 was available for administration.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118	Professional.		