

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL090-208	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/03/2023
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NAME OF PROVIDER OR SUPPLIER AMAZING LOVE, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 1201 WEST CROWELL STREET MONROE, NC 28112
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 1-3-23. The complaint was unsubstantiated (#NC00194442). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 5600C Supervised Living for Adults with Developmental Disability .</p> <p>This facility is licensed for four and currently has a census of three. The survey sample consisted of audits of three current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on interviews the facility failed to ensure that fire and disaster drills were held at least quarterly and repeated for each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>Interview on 12-14-22 with Staff #1 revealed: -He and Staff #2 work and sleep at the facility. -A third staff works on the weekends.</p> <p>Review on 12-21-22 of Fire and Disaster drill log revealed: -Fire drills documented: 9-24-22 at 3:04pm and 11-19-22 at 5:39pm. -No fire drills completed during the week on Staff #1's and Staff #2's shift. -Disaster drills documented: 9-24-22 at 2:04 pm and 11-19-22 at 5:00 pm. -No disaster drills completed during the week Staff #1's and Staff #2's shift.</p> <p>Interview on 12-14-22 with Client #1 revealed: -He didn't remember how long he had lived at the facility -He had never done any fire or disaster drills since he had been there.</p> <p>Interview on 12-14-22 with Client #2 revealed: -He had lived at the facility for six months. -He had never done any fire or disaster drills. -"Not that I know of."</p> <p>Interview on 12-21-22 with Client #3 revealed: -She came to the facility August 28, 2022. -She had never done any fire or disaster drills at the facility.</p> <p>Interview on 12-21-22 with Staff #1 revealed: -He lives at the facility so he works Monday through Friday, with a relief person coming on the weekends. -The first client had come to the facility in June 2022. -He started to work at the facility in October 2022.</p>	V 114		

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V 114	<p>Continued From page 2</p> <p>-He had never completed a fire or disaster drill at the facility.</p> <p>Interview on 12-14-22 with Staff #2 revealed: -She lived at the facility. -She had only been working at the facility for 2 1/2 weeks. -She had never done a fire or disaster drill since she had been working at the facility.</p> <p>Interview on 12-14-22 with Staff #3 revealed: -She worked 1:1 with Client #2, so she was only at the facility until approximately 2:30. -She had never seen or participated in a fire or disaster drill.</p> <p>Interview on 1-3-23 with the Qualified Professional revealed: -The facility had run both a fire and a disaster drill that week. -She would make sure that all fire and disaster drills were completed correctly in the future.</p>	V 114		