

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-150	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 06/07/2022
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NAME OF PROVIDER OR SUPPLIER HOPE HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 3775 OLD LOWERY ROAD SHANNON, NC 28386
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on June 7, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to have fire and disaster drills held at least quarterly and repeated on each shift. The findings are:</p> <p>Review on 06/03/22 of facility records from June</p>	V 114		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>2021-June 2022 revealed:</p> <ul style="list-style-type: none"> - No documented fire or disaster drills for the 1st quarter of 2022. - Only a 1st shift fire and disaster drill was documented for the 2nd quarter of 2022. - Only one disaster drill for 1st shift was documented for the 3rd quarter of 2021. -No documented fire or disaster drills for the 4th quarter for 2021. <p>During interview on 06/03/22 the Program Director revealed:</p> <ul style="list-style-type: none"> -The Associate Professional was new was continuing to learn her position. -She would ensure the fire and disaster drills were completed and documented. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <ol style="list-style-type: none"> (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept 	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 2</p> <p>current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interviews, the facility failed to administer medications on the written order of a physician affecting one of three clients (#2), failed to keep the MARs current affecting 3 of 3 clients (#1, #2 and #3) and 2 of 5 staff were not trained in medication administration by a legally qualified person (Associate Professional (AP) and staff #8). The findings are:</p> <p>Finding #1: Review on 06/03/22 of client #2's record revealed: -17 year old male. -Admission date of 04/04/22. -Diagnoses of Attention Deficit Hyperactivity Disorder (ADHD) and Conduct Disorder.</p> <p>A. Review on 06/03/22 of client #2's physician's</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 3</p> <p>orders revealed: 04/29/22 -Guanfacine 2mg (milligrams) (Treats ADHD) Take 1 by mouth every morning. -Aripiprazole 5mg (Treats Schizophrenia) Take 1 tablet by mouth in morning. -Trazodone 50mg (Treats Insomnia) Take 1 tablet by mouth at bedtime. 06/02/22 -Vyvanse 60mg (Treats ADHD) Take 1 by mouth every morning.</p> <p>Review on 06/03/22 of client #1's April and May 2022 MARs revealed the following blanks and transcribed entries: -Guanfacine 2mg-04/01/22-04/05/22, 04/07/22-04/08/22, 04/16/22-04/17/22, 05/01/22-05/03/22, 05/06/22, 05/25/22. -Aripiprazole 5mg-04/01/22-04/05/22, 04/07/22-04/08/22, 05/01/22-05/03/22, 05/06/22, 05/23/22. -Trazodone 60mg-04/25/22, 05/28/22. -Vyvanse 60mg-04/01/22-04/05/22, 05/01/22-05/03/22, 05/06/22, 05/25/22.</p> <p>B. Review on 06/03/22 of client #2's April, May and June 2022 MARs revealed: -Vyvanse 60mg- A "0" was transcribed on the MAR for the days of 04/23/22-04/29/22 and transcribed was "no meds (medication)." -The staff communication log revealed: "Been out since at least Wednesday 05/30/22."</p> <p>Observation of client #2's medication box on 06/03/22 at approximately 11:10am of client #2's physical medications revealed no Vyvanse 60mg.</p> <p>Interview on 06/03/22 client #2 stated: -He was 17 and was admitted to the facility on 04/04/22.</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> -He received therapy at the facility and had been prescribed medications by a doctor. -He was able to recall all of his prescribed medications. -He had missed his Vyvanse for the past three days. -He was told there was a problem with getting the Vyvanse from the pharmacy. -Vyvanse was the medication "he needed most." <p>During interview on 06/03/22 staff #7 revealed:</p> <ul style="list-style-type: none"> -He administered medications in the evening. -He wrote in the communication log that client #2 was out of his Vyvanse. -He also contacted Staff #9 and informed her the medication was out. <p>During interview on 06/03/22 the Associate Professional revealed:</p> <ul style="list-style-type: none"> -She started working at the facility at the end of April 2022. -Staff #7 told her on Wednesday (06/01/22) that client #2 was out of Vyvanse. <p>During interview on 06/03/22 the Program Director revealed:</p> <ul style="list-style-type: none"> -She had been having a hard time getting the medication from the pharmacy. -She tried to call the pharmacy about client #2's Vyvanse running out and was not able to speak to a pharmacy staff. -She was in the process of transferring all of the clients to a new medical clinic. -She was also going to change pharmacies to be able to get the medication and to prevent the medication from running out. <p>Finding #2: Review on 06/03/22 of client #1's record revealed:</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 5</p> <p>-14 year old male. -Admission date of 06/29/21. -Diagnoses of Post Traumatic Stress Disorder, Conduct Disorder and Oppositional Defiant Disorder.</p> <p>Review on 06/03/22 of client #1's physician's orders revealed: 02/21/22 -Divalproex SOD DR 25mg (Treats Manic Depression) Take 1 tablet by mouth in the morning. -Guanfacine 4mg (Treats Attention Deficit Hyperactivity Disorder (ADHD) Take 1 tablet at bedtime -Melatonin 3mg (Sleep Aid) Take 1 tablet by mouth in the morning. 05/18/22 -Methylphenidate 50mg (Treats ADHD) Take 1 tablet by mouth daily.</p> <p>Review on 06/03/22 of client #1's April and May 2022 MARs revealed the following blanks and transcribed entries: -Divalproex SOD DR 25mg-05/1/22-05/03/22. -Guanfacine 4mg-04/27/22-04/28/22, 05/05/22, 05/28/22. -Melatonin 3mg-04/27/22-04/28/22, 05/05/22, 05/28/22. -Methylphenidate 50mg-05/01/22-05/03/22, 05/15/22.</p> <p>Interview on 06/03/22 client #1 stated: -He was transferred to the group home from a sister facility in 2021. -His doctor prescribed medications for him. -He received his medications daily as ordered.</p> <p>Finding #3: Review on 06/03/22 of client #3's record</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 6</p> <p>revealed:</p> <ul style="list-style-type: none"> -14 year old male. -Admission date of 11/13/20. -Diagnoses of Post Traumatic Stress Disorder, Reactive Attachment Disorder, Unspecified Sexual Dysfunction, Attention Deficit Hyperactivity Disorder and Disruptive Mood Dysregulation Disorder. <p>Review on 06/03/22 of client #3's physician orders dated 08/05/21 revealed:</p> <ul style="list-style-type: none"> -Clonidine 0.1mg (for sleep) - take one daily. -Lithium (treats Bipolar Disorder) 300mg and - take twice daily. -Lithium 150mg - take at bedtime. -Risperidone (antipsychotic) 1mg - take 1/2 tablet in morning and 1 tablet at bedtime. -Guanfacine (Treats ADHD) 2mg - take one tablet every morning. -Zyrtec (treats seasonal allergies) 5mg take once daily. <p>Review on 06/03/22 of client #3's April and May 2022 MAR revealed the following blanks and transcribed entries:</p> <ul style="list-style-type: none"> -Clonidine 0.1mg (1 for 7 days) - 5/28/22 and 05/29/22. -Lithium 300mg - 05/01/22 thru 05/03/22, 05/06/22 and 05/28/22. -Lithium 150mg - 05/28/22 and 05/29/22. -Risperidone - 05/01/22 thru 05/03/22, 05/06/22 and 05/28/22. -Guanfacine - 05/01/22 thru 05/03/22, 05/06/22 and 05/28/22. -Zyrtec - 05/01/22 thru 05/03/22, 05/06/22 and 05/28/22. <p>Interview on 06/03/22 client #3 stated:</p> <ul style="list-style-type: none"> -He had lived at the group home since 11/2020. -He saw a doctor for his medications. 	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 7</p> <p>-He knew all of his medications that were administered at the facility. -He did not miss any medications while at the facility.</p> <p>Finding #4 Review on 06/03/22 of the AP's record revealed: -Hire date of 04/27/22. -No documentation of medication administration training.</p> <p>Review on 06/03/22 of staff #8's record revealed: -Hire date of 05/16/22. -No documentation of medication administration training.</p> <p>Observation on 06/03/22 while in the facility at approximately 10:15am revealed the AP and staff #8 were the two at the facility upon arrival.</p> <p>During interview on 06/03/22 the AP revealed: -She did administer medications. -She worked 12 hour shifts. -She would administer the evening medications "at times." -The morning medications had already been administered at the time she arrived for work.</p> <p>During interview on 06/03/22 the Program Director revealed: -Staff #8 and the AP did not have medication administration training. -Both staff started working at the facility after she had offered the class.</p> <p>Due to the failure to accurately document medication administration it could not be determined if client #1 and client #3 received their medication as ordered by the physician.</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 8</p> <p>Review on 06/03/22 of the Plan of Protection dated 06/03/22 and completed by the Program Director revealed: "-What immediate action will the facility take to ensure he safety of the consumers in your care? Require the manager check MAR & meds daily to ensure all members have meds. With control meds, AP will be responsible for informing director, and pharmacy of refills. We are in the process of changing medication providers because they can not seem to met our needs in a timely manner. -Describe your plans to make sure the above happens. I will be collaborating with the manager daily and [pharmacy staff] weekly to ensure all medication requirements are being met."</p> <p>Clients ranged in ages from 14-17 with diagnoses which included Conduct Disorder, Post Traumatic Stress Disorder, Oppositional Defiant Disorder, Reactive Attachment Disorder, Unspecified Sexual Dysfunction, Attention Deficit Hyperactivity Disorder and Disruptive Mood Dysregulation Disorder. In the months of April, May and June 2022 client #2 was not able to receive his Vyvanse 60mg because the facility ran out of medication on 04/23/22-04/29/22 and 05/30/22-6/3/22. Clients #1, #2 and #3 had multiple blanks on the April and May 2022 MARs. Staff #8 and the AP worked at the facility on 06/03/22 and neither staff had been trained in Medication Administration. This deficiency constitutes a Type B rule violation which is detrimental to the health, safety and welfare of the clients. If the violation is not corrected within 45 days, an administrative penalty of \$200.00 per day will be imposed for each day the facility is out of compliance beyond the 45th day.</p>	V 118		

Division of Health Service Regulation

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V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(f) Medication review:</p> <p>(1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated.</p> <p>(2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to obtain drug regimen reviews for 3 of 3 clients (#1, #2, and #3) who received psychotropic medications. The findings are:</p> <p>Review on 06/03/22 of client #1's record revealed:</p> <ul style="list-style-type: none"> -14 year old male. -Admission date of 06/29/21. -Diagnoses of Post Traumatic Stress Disorder, Conduct Disorder and Oppositional Defiant Disorder. - Signed and dated physician's orders for psychotropic medications as follows: 02/21/22 -Divalproex SOD DR 25mg Take 1 tablet by mouth in the morning. -Guanfacine 4mg Take 1 tablet at bedtime 	V 121		

Division of Health Service Regulation

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V 121	<p>Continued From page 10</p> <p>05/18/22</p> <ul style="list-style-type: none"> -Methylphenidate 50mg Take 1 tablet by mouth daily. - No documented drug regimen reviews. <p>Review on 06/03/22 of client #3's record revealed:</p> <ul style="list-style-type: none"> -14 year old male. -Admission date of 11/13/20. -Diagnoses of Post Traumatic Stress Disorder, Reactive Attachment Disorder, Unspecified Sexual Dysfunction, Attention Deficit Hyperactivity Disorder and Disruptive Mood Dysregulation Disorder. - Signed and dated physician's orders for psychotropic medications as follows: 02/07/22 -Lithium Carbonate 150mg Take 1 by mouth at bedtime. -Clonidine 0.1mg Take 1 by mouth at bedtime. -Lithium Carbonate 300mg Take 1 by mouth at 7am and 7pm. -Risperidone 1mg Take 1/2 tablet by mouth in am (morning) and 1 tablet by mouth at night. -Guanfacine 2mg Take 1 tablet by mouth in the morning. -No documented drug regimen reviews. <p>During interview on 06/03/22 the Program Director revealed:</p> <ul style="list-style-type: none"> -She had not had drug regimen reviews completed. 	V 121		
V 123	<p>27G .0209 (H) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(h) Medication errors. Drug administration errors</p>	V 123		

Division of Health Service Regulation

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V 123	<p>Continued From page 11</p> <p>and significant adverse drug reactions shall be reported immediately to a physician or pharmacist. An entry of the drug administered and the drug reaction shall be properly recorded in the drug record. A client's refusal of a drug shall be charted.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to notify the physician or pharmacist immediately of medication errors affecting one of three clients (#2). The findings are:</p> <p>Refer to V118 regarding medication requirements.</p> <p>Review on 06/03/22 of client #2's record revealed: -17 year old male. -Admission date of 04/04/22. -Diagnoses of Attention Deficit Hyperactivity Disorder and Conduct Disorder.</p> <p>Review on 06/03/22 of client #2's April-June 2022 Medication Administration Records revealed: - Client #1 was not administered Vyvanse 60mg from 04/23/22-04/29/22 and 05/30/22-06/03/22. - No documentation the physician or pharmacist was notified immediately of the medication error for client #2.</p> <p>During interview on 06/03/22 the Associate Professional revealed: -Staff #7 had written in the staff communication</p>	V 123		

Division of Health Service Regulation

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V 123	Continued From page 12 log the Vyvanse for client #2 had been out since 05/30/22. -Client #2's Vyvanse still had not been filled. Interview on 06/03/22 the Program Director revealed: -She had not contacted the physician or pharmacist because she did not know client #2 did not have the medication.	V 123		
V 364	G.S. 122C- 62 Additional Rights in 24 Hour Facilities § 122C-62. Additional Rights in 24-Hour Facilities. (a) In addition to the rights enumerated in G.S. 122C-51 through G.S. 122C-61, each adult client who is receiving treatment or habilitation in a 24-hour facility keeps the right to: (1) Send and receive sealed mail and have access to writing material, postage, and staff assistance when necessary; (2) Contact and consult with, at his own expense and at no cost to the facility, legal counsel, private physicians, and private mental health, developmental disabilities, or substance abuse professionals of his choice; and (3) Contact and consult with a client advocate if there is a client advocate. The rights specified in this subsection may not be restricted by the facility and each adult client may exercise these rights at all reasonable times. (b) Except as provided in subsections (e) and (h) of this section, each adult client who is receiving treatment or habilitation in a 24-hour facility at all times keeps the right to: (1) Make and receive confidential telephone calls. All long distance calls shall be paid for by the client at the time of making the call or made	V 364		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-150	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 06/07/2022
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NAME OF PROVIDER OR SUPPLIER HOPE HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 3775 OLD LOWERY ROAD SHANNON, NC 28386
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V 364	<p>Continued From page 13</p> <p>collect to the receiving party;</p> <p>(2) Receive visitors between the hours of 8:00 a.m. and 9:00 p.m. for a period of at least six hours daily, two hours of which shall be after 6:00 p.m.; however visiting shall not take precedence over therapies;</p> <p>(3) Communicate and meet under appropriate supervision with individuals of his own choice upon the consent of the individuals;</p> <p>(4) Make visits outside the custody of the facility unless:</p> <p>a. Commitment proceedings were initiated as the result of the client's being charged with a violent crime, including a crime involving an assault with a deadly weapon, and the respondent was found not guilty by reason of insanity or incapable of proceeding;</p> <p>b. The client was voluntarily admitted or committed to the facility while under order of commitment to a correctional facility of the Division of Adult Correction of the Department of Public Safety; or</p> <p>c. The client is being held to determine capacity to proceed pursuant to G.S. 15A-1002;</p> <p>A court order may expressly authorize visits otherwise prohibited by the existence of the conditions prescribed by this subdivision;</p> <p>(5) Be out of doors daily and have access to facilities and equipment for physical exercise several times a week;</p> <p>(6) Except as prohibited by law, keep and use personal clothing and possessions, unless the client is being held to determine capacity to proceed pursuant to G.S. 15A-1002;</p> <p>(7) Participate in religious worship;</p> <p>(8) Keep and spend a reasonable sum of his own money;</p> <p>(9) Retain a driver's license, unless otherwise prohibited by Chapter 20 of the General Statutes;</p>	V 364		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-150	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 06/07/2022
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V 364	<p>Continued From page 14</p> <p>and</p> <p>(10) Have access to individual storage space for his private use.</p> <p>(c) In addition to the rights enumerated in G.S. 122C-51 through G.S. 122C-57 and G.S. 122C-59 through G.S. 122C-61, each minor client who is receiving treatment or habilitation in a 24-hour facility has the right to have access to proper adult supervision and guidance. In recognition of the minor's status as a developing individual, the minor shall be provided opportunities to enable him to mature physically, emotionally, intellectually, socially, and vocationally. In view of the physical, emotional, and intellectual immaturity of the minor, the 24-hour facility shall provide appropriate structure, supervision and control consistent with the rights given to the minor pursuant to this Part. The facility shall also, where practical, make reasonable efforts to ensure that each minor client receives treatment apart and separate from adult clients unless the treatment needs of the minor client dictate otherwise.</p> <p>Each minor client who is receiving treatment or habilitation from a 24-hour facility has the right to:</p> <p>(1) Communicate and consult with his parents or guardian or the agency or individual having legal custody of him;</p> <p>(2) Contact and consult with, at his own expense or that of his legally responsible person and at no cost to the facility, legal counsel, private physicians, private mental health, developmental disabilities, or substance abuse professionals, of his or his legally responsible person's choice; and</p> <p>(3) Contact and consult with a client advocate, if there is a client advocate.</p> <p>The rights specified in this subsection may not be restricted by the facility and each minor client may exercise these rights at all reasonable times.</p>	V 364		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-150	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 06/07/2022
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V 364	<p>Continued From page 15</p> <p>(d) Except as provided in subsections (e) and (h) of this section, each minor client who is receiving treatment or habilitation in a 24-hour facility has the right to:</p> <p>(1) Make and receive telephone calls. All long distance calls shall be paid for by the client at the time of making the call or made collect to the receiving party;</p> <p>(2) Send and receive mail and have access to writing materials, postage, and staff assistance when necessary;</p> <p>(3) Under appropriate supervision, receive visitors between the hours of 8:00 a.m. and 9:00 p.m. for a period of at least six hours daily, two hours of which shall be after 6:00 p.m.; however visiting shall not take precedence over school or therapies;</p> <p>(4) Receive special education and vocational training in accordance with federal and State law;</p> <p>(5) Be out of doors daily and participate in play, recreation, and physical exercise on a regular basis in accordance with his needs;</p> <p>(6) Except as prohibited by law, keep and use personal clothing and possessions under appropriate supervision, unless the client is being held to determine capacity to proceed pursuant to G.S. 15A-1002;</p> <p>(7) Participate in religious worship;</p> <p>(8) Have access to individual storage space for the safekeeping of personal belongings;</p> <p>(9) Have access to and spend a reasonable sum of his own money; and</p> <p>(10) Retain a driver's license, unless otherwise prohibited by Chapter 20 of the General Statutes.</p> <p>(e) No right enumerated in subsections (b) or (d) of this section may be limited or restricted except by the qualified professional responsible for the formulation of the client's treatment or habilitation plan. A written statement shall be placed in the</p>	V 364		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-150	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 06/07/2022
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V 364	<p>Continued From page 16</p> <p>client's record that indicates the detailed reason for the restriction. The restriction shall be reasonable and related to the client's treatment or habilitation needs. A restriction is effective for a period not to exceed 30 days. An evaluation of each restriction shall be conducted by the qualified professional at least every seven days, at which time the restriction may be removed. Each evaluation of a restriction shall be documented in the client's record. Restrictions on rights may be renewed only by a written statement entered by the qualified professional in the client's record that states the reason for the renewal of the restriction. In the case of an adult client who has not been adjudicated incompetent, in each instance of an initial restriction or renewal of a restriction of rights, an individual designated by the client shall, upon the consent of the client, be notified of the restriction and of the reason for it. In the case of a minor client or an incompetent adult client, the legally responsible person shall be notified of each instance of an initial restriction or renewal of a restriction of rights and of the reason for it. Notification of the designated individual or legally responsible person shall be documented in writing in the client's record.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility restricted the rights of 3 of 3 audited clients (#1, #2 and #3) by restricting their ability to make and receive telephone calls. The findings are:</p> <p>Review on 06/03/22 of client #1's record</p>	V 364		

Division of Health Service Regulation

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V 364	<p>Continued From page 17</p> <p>revealed:</p> <ul style="list-style-type: none"> -14 year old male. -Admission date of 06/29/21. -Diagnoses of Post Traumatic Stress Disorder, Conduct Disorder and Oppositional Defiant Disorder. -No documentation for authorization for restriction of calls. <p>Review on 06/03/22 of client #2's record revealed:</p> <ul style="list-style-type: none"> -17 year old male. -Admission date of 04/04/22. -Diagnoses of Attention Deficit Hyperactivity Disorder and Conduct Disorder. -No documentation of authorization for restriction of calls. <p>Review on 06/03/22 of client #3's record revealed:</p> <ul style="list-style-type: none"> -14 year old male. -Admission date of 11/13/20. -Diagnoses of Post Traumatic Stress Disorder, Reactive Attachment Disorder, Unspecified Sexual Dysfunction, Attention Deficit Hyperactivity Disorder and Disruptive Mood Dysregulation Disorder. -No documentation for authorization for restriction of calls. <p>Interview on 06/03/22 the Associate Professional revealed:</p> <ul style="list-style-type: none"> -The clients are allowed to use the phone on Thursday, Friday and Sunday. -Each client had 15 minutes to use the phone. -They could only call the people listed on the phone list. <p>Interview on 06/07/22 the Licensee stated:</p> <ul style="list-style-type: none"> - She had not placed the client call schedule on 	V 364		

Division of Health Service Regulation

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V 364	Continued From page 18 the consent page for clients at admission. - She had started the process of including the information on the admission packet but her computer was stolen. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 364		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observation of the facility on 06/03/22 at approximately 10:45am revealed: -The kitchen cabinets were discolored throughout the facility. -The eyes of the stove were dirty with a black burnt substance. -The walls in the living room area were damage at the entrance into the kitchen and behind the couch. -The wood floor in the hallway was loose at approximately 2 areas. -The entrance at the hallway had approximately 3 areas that had been patched and not painted.	V 736		

Division of Health Service Regulation

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V 736	<p>Continued From page 19</p> <ul style="list-style-type: none"> -A light bulb in the hall bathroom was missing. -No threshold from the hallway to the bathroom. -The empty bedroom the wall was damaged next to the bed and other areas of the walls damaged and the ceiling fan blades were covered in dust and dirt. -Bedroom at the end of the hallway on the right the closet door on the inside the wood was peeling from the door. The dresser was missing a bottom drawer. -Client #1's bedroom had a hole in closet door. The dresser drawers were off the rails and off center. The paint was peeled away from the wall next to the dresser. -Client #2's bedroom had a loose electrical socket cover. The ceiling fan light was missing the globe. The paint on the walls was peeled off in various areas. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		