

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL020-009</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>11/10/2022</b>
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NAME OF PROVIDER OR SUPPLIER  
**PLEASANT VALLEY GROUP HOME**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**33 GENTLE DOVE LANE  
MURPHY, NC 28906**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A limited follow up survey for the Type B was completed on November 10, 2022. This was a limited follow up survey, only 10A NCAC 27G .0209 Medication Requirements (V118) were reviewed for compliance. A deficiency were cited.</p> <p>This facility is licensed for the following service: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p><b>DHSR - Mental Health</b></p> <p><b>DEC 05 2022</b></p> <p><b>Lic. &amp; Cert. Section</b></p>	
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug;</p>	V 118	<p><i>To correct this deficiency, we have trained staff to always compare the medications being given with the bottle and script while they are preparing the medications. We have also met with Guardian's to request they always bring new scripts or changes to existing scripts to →</i></p>	11-28-22

Division of Health Service Regulation  
LABORATORY

STATE FORM

\_\_\_\_\_  
DIRECTOR'S SIGNATURE

\_\_\_\_\_  
TITLE

\_\_\_\_\_  
(X6) DATE

**Executive Director**      **11-28-22**

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V 118	<p>Continued From page 1</p> <p>(D) date and time the drug is administered; and (E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews, and interviews, the facility failed to ensure that medications were administered as prescribed, and the MARs were kept current for each audited client (Clients #1 and #3). The findings are:</p> <p>Review on 11-9-22 of Client #1's record revealed: -Admission date: 1-10-2000 -Diagnoses: Mental Retardation, Depression/Anxiety and Legally Blind</p> <p>Review on 11-9-22 of Physician's order for Client #1 revealed: -Fluvoxamine Maleate 50mg - Take one tablet by mouth twice daily (mood). -Physician's order dated 6-6-22.</p> <p>Review on 11-9-22 of the MARs for October (9th-31st) and November (1st-9th) 2022 for Client #1 revealed: -Fluvoxamine Maleate 50 milligram (mg) - Take one tablet by mouth three times daily. -MARs for Client #1 had been initialed to indicate medication had been administered as one tablet three times daily.</p>	V 118	<p>to us after all Dr. visits. In addition, the Group Home Manager will review all medications, scripts and bottles every month as the new months MAR is being generated. The Administrator will review meds, printed prescriptions, and the MAR on the first day of every new month to ensure all agree and are correct.</p> <p>The Administrator will be responsible for making sure all medications are recorded correctly into the MAR and are being given as prescribed. They will do this monitoring on the first of every →</p>	

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V 118	<p>Continued From page 2</p> <p>Interview on 11-9-22 with Client #1 revealed: -She was not able to acknowledge that she took medication. "I don't know, ask [Administrator]."</p> <p>Observation on 11-9-22 at 11:05 am of the medications for Client #1 revealed: -Fluvoxamine Maleate 50mg - Take one tablet by mouth twice daily. -Date dispensed - 8-7-22.</p> <p>Review on 11-9-22 of Client #3's record revealed: -Admission date: 12-1-1993 -Diagnoses: Mild Mental Retardation, Depression, Obesity, and Menorrhagia</p> <p>Review on 11-9-22 of Physician's order for Client #3 revealed: -Paroxetine (Hydrochloride) HCL 10mg - Take one tablet by mouth every morning (anxiety). -Physician's order dated 7-1-22.</p> <p>Review on 11-9-22 of the MARs for October (9th-31st) and November (1st-9th) 2022 for Client #3 revealed: -Paroxetine HCL 10mg - Take one tablet by mouth every evening. -MARs for Client #3 had been initialed to indicate medication had been administered as one tablet in the evening.</p> <p>Observation on 11-9-22 at 11:30 am of the medications for Client #3 revealed: -Paroxetine (Hydrochloride) HCL 10mg - Take one tablet by mouth every morning. -Date Dispensed - 9-1-22.</p> <p>Interview on 11-9-22 with Client #3 revealed: -That she took medication and knew the purpose of her various medications.</p>	V 118	month.	

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V 118	<p>Continued From page 3</p> <p>-Was not 100% certain if she took her medication as prescribed.</p> <p>Interview on 11-9-22 with Staff #1 revealed: -Normally works 11am to 6 pm and only gives medications at 4 pm. -"I read the bottle ..." -"I make sure the bottle and the book match." -"I don't think I have ever run across that issue (with MARs and bottles not matching)." -"I would have caught (medication error) if I read the bottle ..." -"Usually there is a post it note that so and so has a med (medication) change." -"There must not have been a note on this one because everyone has been signing off on this one (Client #3's medication)."</p> <p>Interview on 11-9-22 with Staff #2 revealed: -"I know who gets what (medication). Every once in a while I will glance at the bottle." -"Down here I am used to what they get. I know to look at the bottle and the sheet." -Medication changes only happen every now and then, not very often. -The House Manager and the Administrator are usually " ...pretty up on it and tell me if something has changed."</p> <p>Attempts to interview the House Manager via telephone on 11-9-22 and 11-10-22 were unsuccessful. Voicemail messages were left but were not returned.</p> <p>Interview on 11-9-22 and 11-10-22 with the Administrator revealed: -After last survey, he and the House Manager " ...sat down and went over all MARs." -"With [Client #1] initially it was just 3 (tablets per day). Not sure how it got changed. All of us</p>	V 118		

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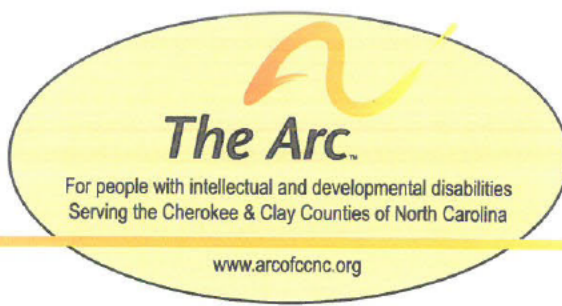
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V 118	<p>Continued From page 4</p> <p>missed that."</p> <p>-"Every quarter we go through PRNs (as needed) and MARs."</p> <p>-"Those just slipped through."</p> <p>-"Clearly the staff aren't reading the bottles. I didn't even notice."</p> <p>-The House Manager is responsible for making direct changes to the MAR.</p> <p>-"If we look at the bottle when we hand it out immediately, we would catch it."</p> <p>-House Manager picks up all medication from the pharmacy and produces all the MARs at the beginning of the month.</p> <p>-The House Manager is responsible for making corrections.</p> <p>-If there are medication concerns or issues when the House Manager is off, she is available if needed. "I take some of that burden ...technically it is her job."</p> <p>Review on 11-10-22 of the Plan of Protection dated 11-10-22 written by the Administrator revealed:</p> <p>-"What immediate action will the facility take to ensure the safety of the consumers in your care? We will immediately correct the MAR to fix the two items found. We will then provide training to the staff to ensure the Direct Support Professionals (DSP's) match the printed labels on the medication bottles to the MAR everytime they give out meds. The Administrator will contact the Doctor's offices and set up a system where we will get a paper prescription every time a resident visits and a med is changed in any way. The Administrator and Group Home Manager will compare the MAR's to the printed scripts and the labels at the beginning of every month to ensure everything is correct.</p> <p>Describe your plans to make sure the above happens.</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>The Administrator will correct the MAR today, 11/10/22. He will contact both Doctors offices the residents attend tomorrow and set up the system where we will receive printed scripts with every visit. He will also set up a training with the staff to go over their responsibility in making sure all medication labels are checked and compared to the MAR every time medications are given, and what to do if a discrepancy is found . Finally, the Administrator will meet with the Group home manager on the first Friday of every month to review the MAR, the Scripts, and the bottle labels to make sure everything is correct."</p> <p>The facility served clients whose diagnoses included Mental Retardation, Depression/Anxiety, Legally Blind, Mild Mental Retardation, Obesity, and Menorrhagia. The MARs and physician's orders did not match for one medication each for Client #1 and #3. Client #1's Fluvoxamine Maleate had been prescribed as twice daily since 8-7-22 but had been transcribed to the MAR and given three times daily. Client #3's Paroxetine HCL had been prescribed as a daily medication to be given in the morning since 9-1-22 but had been transcribed to the MAR and given as an evening dose daily. The two medications had not been administered according to the prescription and the MAR was not kept current. This deficiency constitutes an Imposed Type B rule violation which is detrimental to the health, safety, and welfare of the clients. An administrative penalty of \$200.00 per day is imposed for failure to correct with 45 days.</p>	V 118		



P.O. Box 156  
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Office: (828) 837 - 787  
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To Whom it May Concern:

I would like to request and invite you back to review our deficiencies and the improvements we've made to resolve them. We have everything corrected and in compliance as of today, November 28<sup>th</sup> 2022. I look forward to your follow up visit so we can resolve this issue.

Thank you



Arc of Cherokee/Clay