

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-836	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 12/16/2022
NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME AND COMMUNITY SERVICE		STREET ADDRESS, CITY, STATE, ZIP CODE 413 NORMANDY STREET CARY, NC 27511		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, follow up and complaint survey was completed on 12/16/22. The complaint was substantiated (Intake # 00194561). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness</p> <p>This facility is licensed for six clients and currently has a census of six. The survey sample consisted of audits of three current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p>	V 118		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview and observation, the facility failed to follow the order of a physician while administering medications and keep the MAR current for one of three audited clients. (#1). The findings are:</p> <p>Review on 12/13/22 of client #1's record revealed: -Admission of 4/5/22 -Diagnoses of Schizophrenia, Carbidoopathy, Type 2 Diabetes and Vit D deficiency</p> <p>A. Review on 12/13/22 of client #1's Physician order dated 6/2/22 revealed Vitamin D3- once a day and a physician order dated 12/5/22 (discharge from the hospital orders) did not have Vitamins D3 listed.</p> <p>Review on 12/13/22 of last three months MARs revealed: -October 2022 MAR Vit D3 was not initialed as administered. -November 2022 MAR- no present in the facility -December 2022 MAR-Vit D3 was initialed from 12/1/22-12/13/22</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Observation on 12/13/22 at 1:00 PM of client #1's medications, there was no Vitamin D2 present in the facility.</p> <p>B. Review on 12/16/22 of client #1's Physician order dated 12/5/22 revealed Trazodone 50 mg -once a day</p> <p>Review on 12/13/22 of last three months MAR revealed: -October 2022 MAR- Trazodone 50 mg PRN (as needed)- not initiated -November 2022 MAR- Not present in the facility -December 2022 MAR- not initiated.</p> <p>Observation on 12/13/22 at 1:00 PM of client #1's medications, the Trazodone was present in a bubble pack with all the daily doses and was given daily.</p> <p>Interview on 12/13/22 Staff #1 stated: -The medications had recently changed after his last hospitalization 12/5/22. -The pharmacy had not sent over the new MAR to match and the medications were filled in November 2022 where they are all packaged together. -Not sure about the Vitamin D3, thought he was getting that one in the multi pack.</p> <p>Interview on 12/13/22 The Qualified Professional stated: -They are in between changing pharmacies and need to get the current MAR's and medications filled. -Called the pharmacy and verified the Vitamin D3 was to be given daily, not sure why it was not listed on the last order from the hospital and why the medication was not in the facility. -The pharmacist stated the Trazodone is to be</p>	V 118		

Division of Health Service Regulation

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V 118	Continued From page 3 given PRN. -Will be having the new medications changed in the bubble packs to match.	V 118		
V 120	27G .0209 (E) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments. This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure a medication was stored in a locked container for one of three audited clients (#2). The findings are: Review on 12/13/22 of client #2's record	V 120		

Division of Health Service Regulation

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V 120	Continued From page 4 revealed: Admission of 6/4/20 Diagnoses of Schizophrenia and Diabetes Observation on 12/13/22 at 1:30 PM revealed three boxes of Lantus Solostar 100 unit for client #2 in the kitchen refrigerator located on the shelf. Interview on 12/13/22 staff #1 stated: -Not sure where the locked box they used to have to store medication was located. -Had just placed the medication in the refrigerator a few days ago. -Had kept the medication in the refrigerator in his bedroom where it stayed locked. Interview on 12/13/22 the Qualified Professional stated: -Was not aware the locked box was missing that had been used to store medications in the refrigerator. -Staff was aware they were not to store the medications without being locked up. -Staff could have called her to bring a box over. -Not aware how long the medication had been stored in the refrigerator unlocked.	V 120		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.	V 736		

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V 736	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the home in a safe clean and attractive manner. The findings are:</p> <p>Observation on 12/13/22 at 1:30 PM revealed: -A broken cabinet door completely off the vanity in client's bathroom. -Shower in client's bathroom with black mildew around the base. -Sink in client's bathroom covered in hair and dust.</p> <p>Interview on 12/13/22 the Qualified Professional stated: -Not sure how long the bathroom vanity had been broken, no one had told her about it. -The clients were to help clean their bathrooms along with staff. -Will make sure staff monitored clients to ensure their bathrooms were clean.</p>	V 736		