

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL092-922</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/14/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ALPHA HOME CARE SERVICES #9</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>712 ROCKVILLE ROAD WAKE FOREST, NC 27587</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and complaint survey was completed on 12/14/22. The complaint was unsubstantiated (Intake #NC00194163). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, interview and observation, the facility failed to administer medications on the written order of a physician affecting 1 of 3 audited clients (#1). The findings are:</p> <p>Review on 12/8/22 of client #1's record revealed:</p> <ul style="list-style-type: none"> <li>- Admitted: 7/20/15</li> <li>- Diagnosis: Paranoid Schizophrenia</li> <li>- Physician's order dated 2/21/22 revealed: Tussin Dm (dextromethorphan) Syrup 4 ounces (ozs), PRN (as needed) (cough) and Pain Relief 500 milligram (mg) capsule (cap), PRN (pain)</li> <li>- Physician's order dated 10/11/22 revealed: Lorazepam 0.5mg tablet (tab), PRN (agitation)</li> </ul> <p>Review on 12/8/22 of client #1's October 2022 - December 2022's MAR revealed the following:</p> <ul style="list-style-type: none"> <li>- Tussin Dm Syrup 4 ozs, PRN</li> <li>- Pain Relief 500mg, PRN</li> <li>- Lorazepam 0.5mg tab, PRN</li> </ul> <p>Observation on 12/8/22 at approximately 12:05pm revealed the following:</p> <ul style="list-style-type: none"> <li>- Tussin, Pain Relief and Lorazepam were not available in the group home</li> </ul>	V 118		

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V 118	<p>Continued From page 2</p> <p>Interview on 12/8/22 with staff #1 revealed:</p> <ul style="list-style-type: none"> <li>- Been employed since 10/20/22</li> <li>- Duties included administering medications</li> <li>- Did not see client #1's PRN's in his medication box</li> <li>- Wasn't sure when the last time client #1's PRN's were in the group home</li> <li>- Didn't think they had been in the group home since he had been working there</li> </ul> <p>Interview on 12/8/22 &amp; 12/9/22 the Qualified Professional reported:</p> <ul style="list-style-type: none"> <li>- Been employed since March/April 2022</li> <li>- She was responsible for overseeing the medications that included cross-checking medications with physician orders, ordering refills and discarding expired medications</li> <li>- She had been working in other group homes due to staff shortages and didn't notice client #1's PRN's weren't in the group home</li> <li>- Client #1's PRN's should have been in the group home</li> <li>- Confirmed that client #1's PRN's were not in the group home</li> <li>- Wasn't sure the last time he needed his PRN's</li> <li>- Would call the pharmacist to get them ordered and in the group home</li> <li>- Client #1 hadn't needed his PRN's in awhile</li> <li>- Client #1 was very "vocal" on when he needed his PRN's and as far as she knew, he had not needed them in a long time</li> </ul>	V 118		