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Pi .		(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
M	HL011-384	B. WING	-	10/2	26/2022
NAME OF PROVIDER OR SUPPLIER  MARY BENSON HOUSE		ADDRESS, CITY, STA	TE, ZIP CODE		
MAKI BENSON HOUSE	ASHEVI	LLE, NC 28801			
(X4) ID SUMMARY STATEMENT PREFIX (EACH DEFICIENCY MUST BE REGULATORY OR LSC IDENTIFIED TO STATE OF THE PROPERTY OF THE PROPERT	PRECEDED BY FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIONS HOULD CROSS-REFERENCED TO THE APPROPRIED TO THE APPROPRES OF	DBE	(X5) COMPLETE DATE
V 000 INITIAL COMMENTS		V 000			
An annual and complaint survon 10/26/22. The complaint will (intake #NC00192537). Deficit This facility is licensed for the category: 10A NCAC 27G .41 Recovery Programs for Individual Substance Abuse Disorders and This facility is licensed for 12 accesses of 5. The survey sample audits of 3 current clients.  V 106 27G .0201 (A) (8-18) (B) GOVE POLICIES  10A NCAC 27G .0201 GOVERI POLICIES  (a) The governing body respons facility or service shall develop written policies for the following (8) use of medications by clients with the rules in this Section; (9) reporting of any incident, uncor medication error; (10) voluntary non-compensate by a client; (11) client fee assessment and correctices; (12) medical preparedness plan medical emergency; (13) authorization for and follow (14) transportation, including the emergency information for a client; (15) services of volunteers, including the emergency information for a client;	as unsubstantiated encies were cited.  following service 00 Residential luals with a Their Children.  and currently has a alle consisted of ERNING BODY  while sible for each and implement g: sin accordance described and implement g: sin accordance described of the best of the best of the best of the best of the consisted in a way of lab tests; accessibility of the consisted of the consistency of th	V 106	DHSR - Mental Health DEC 1 2 2022 Lic. & Cert. Section		

TANE FORM

confidentiality;

NVISION OF Health Service Regulation
ABORATORY DIRECTOR'S OF PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(16) areas in which staff, including nonprofessional staff, receive training and

MA, LCMUC

PROGRAM Manager

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_\_ B. WING MHL011-384 10/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 450 MONFORD AVENUE MARY BENSON HOUSE ASHEVILLE, NC 28801 SUMMARY STATEMENT OF DEFICIENCIES (X4)ID PROVIDER'S PLAN OF CORRECTION ID (X5)**PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 106 Continued From page 1 V 106 continuing education; (17) safety precautions and requirements for facility areas including special client activity areas; and (18) client grievance policy, including procedures for review and disposition of client grievances. (b) Minutes of the governing body shall be permanently maintained. This Rule is not met as evidenced by: The Medication Administration Record will Based on record reviews and interviews, the have a statement added which indicates that the 12/25/2022 facility failed to implement their written policy for residents at Mary Benson House self-administer the use of medications by clients affecting 3 of 3 their own medications. An In-Service training will audited clients (Client #1, #2, and #3). The be completed with staff members who monitor findings are: the residents' self-administration of medications to ensure that they are aware of RHA MAR Documentation requirements. Training to also Refer to V118 for information for Client #1, #2 and include that the MAR should indicate if a resident #3 regarding: is not at the facility on a particular day (i.e., on a -admission dates and diagnoses for Client #1, #2, day pass, overnight, in the hospital, etc.); staff and #3; will identify this information on the MAR by -physician orders for currently prescribed documentation which medications were taken medication: with the resident on the day pass (i.e., name of -self-administration documentation for Over the medication and how much of the medication was Counter (OTC) and prescription medications; taken with the resident). -missing staff initials on the Medication Monitoring of this process will be completed through the Service Record Review Process. Administration Record (MAR) documenting that (Attachment A) staff monitored clients administering their own medications. Review on 10/12/22 of the facility's Medication Policy revealed: -"1003.05 Medication Monitoring-- ... Mary Benson House does not have licensed or qualified nursing staff to administer or dispense medication. Mary Benson House

PRINTED: 11/23/2022 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING MHL011-384 10/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **450 MONFORD AVENUE** MARY BENSON HOUSE ASHEVILLE, NC 28801 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 106 Continued From page 2 V 106 employees monitor clients' self-administration of medications to ensure proper adherence to the written prescription order." - "1003.052 MAR (Medication Administration Record) Documentation-Medications monitored shall be recorded immediately after self-administration. The MAR sheet is to include the following: 1. Client's name 2. Name, strength and quantity of the drug 3. Instructions for administering the drug 4. Date and time the drug is administered 5. Name or initials of person monitoring the drug 6. Explanation of request for a PRN ..." - "1003.056 Special Issues When consumers leave the facility for an overnight or day pass and require medications during their time away, staff will document on the MAR sheet what medications were taken and how much the client has in her possession. When medication doses are missed, staff will document on the MAR sheet stating what dose was missed, why, and what action was taken." Interview on 10/26/22 with the Regional Director revealed: -the facility used the electronic MAR provided by the pharmacy that filled the prescriptions: -the facility was in the process of switching to a different electronic health record which allows for customization of fields for documentation by staff;

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-they will add a statement at the top of the MAR that clients self-administered their medications; -the medication policy will be reviewed to ensure

it reflected their current processes.

V 114 27G .0207 Emergency Plans and Supplies

STATE FORM

V 114

PRINTED: 11/23/2022 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING MHL011-384 10/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 450 MONFORD AVENUE MARY BENSON HOUSE ASHEVILLE, NC 28801 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID PROVIDER'S PLAN OF CORRECTION **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 114 Continued From page 3 V 114 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Fire and Disaster Drills will be completed on a Based on records reviews and interviews, the 12/25/2022 quarterly basis per shift (at a minimum) per rule facility failed to conduct fire and disaster drills on requirements. An Outlook calendar reminder has each shift at least quarterly. The findings are: been developed for the Program Manager and Safety Liaison to ensure that these drills are Review on 8/19/22 of the facility's fire and completed (times during the day will be varied). disaster drills for 7/1/21-6/30/22 revealed: Monitoring of this will be completed through the -no documentation that fire or disaster drills were local QAPI Committee. conducted on any shift from 10/1/21-12/31/22: (Attachment B) -no documentation that a disaster drill was conducted on 2nd shift from 1/1/22-3/31/22.

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to 8:00am;

Interview on 8/18/22 and 8/22/22 with the Program Manager (PM) revealed: -shifts are "am" and "pm" for Residential

-RTS's on "am" shift worked 8:00am to 8:00pm but some may work until only 4:00pm-5:00pm depending on staff needs; "pm" shift was 8:00pm

Treatment Specialists (RTS): -their shifts were 12 hours each;

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		3	T	_				
		NT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIF	LE CONSTRUCTION		(X3) DATE	ESURVEY
1	AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING	:			PLETED
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"	NAIVIE OF F	ROVIDER OR SUPPLIER		DDRESS, CITY, S				
	MARY BE	ENSON HOUSE	450 MON	IFORD AVENU	E			
			ASHEVI	LLE, NC 28801				
	(X4) ID	SUMMARY ST	ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF	CORRECTION		/VE)
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	TAG	REGULATORY OR L	SC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO		ATE	DATE
_					DEFICIENC	(Y)		
	V 114	Continued From page	· 4	V 114			-	
		oomingoo i rom page						
		-she wanted to design	nate a safety officer for tasks					
		such as the drills.						
		Interview on 8/22/22 v	vith Client #2 revealed:					
			saster drills "more than I					
		care to say."	actor arms more than					
		out to ouy.						
		Interview on 8/22/22 w	vith Client #3 revealed:					
		-had been at the facilit						
			•					
			had fire and disaster drills					
		but she had not been	involved in one yet.					
		Interview on 8/18/22 w						
		Manager/Residential	Treatment Specialist					
		(CM/RTS) revealed:						
			was scheduling the drills					
			tating responsibility of doing					
		the drills among staff a	again;					
		-she "followed the sou	nd of the air horn and exits					
		the building."						
		-						
		Interview on 8/23/22 w	vith Staff #1 revealed:					
		-position was RTS; she						
			Mondays, and Tuesdays;					
		-she had done fire/disa						
			o different staff; she had not					
		been chosen recently t	to complete a urill.					
	V 118	27G .0209 (C) Medicat	tion Requirements	V 118				
		10A NCAC 27G .02091	MEDICATION					
		REQUIREMENTS						
		(c) Medication adminis	tration:					
		7/ 5	-prescription drugs shall					
		only be administered to						
			prized by law to prescribe					
		drugs.	2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2					
		(2) Medications shall be	e self-administered by					
		clients only when author						
		Chorns only when autific	ALFOR III WITHING BY LITE	T.				

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PRINTED: 11/23/2022 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ MHL011-384 10/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 450 MONFORD AVENUE MARY BENSON HOUSE ASHEVILLE, NC 28801 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID PROVIDER'S PLAN OF CORRECTION **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) V 118 Continued From page 5 V 118 client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. An In Service Training will be held with Lisa This Rule is not met as evidenced by: 12/25/2022 Nickerson, RN from RHA's Neil Dobbins Center. Based on observation, interviews and record Training by this licensed staff member is being reviews, the facility failed to ensure that 2 of 2 completed to ensure Mary Benson House staff

(Clients #1, #2, and #3) and failed to ensure that Division of Health Service Regulation

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audited staff (Staff #1 and the Case

Manager/Residential Treatment Specialist

administer medication; failed to ensure that

medications were administered only on the

written order of a person legally authorized to

prescribe medications for 3 of 3 audited clients

(CM/RTS) who administered medications were

trained by a legally qualified person privileged to

6899

members competencies to oversee the

also receive an in-service on MAR

documentation requirements.

(Attachment C)

medication monitoring at Mary Benson House as

the residents there self-administer medications.

As discussed earlier in this SOD/POC, staff will

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING:			(X3) DATE SURVEY COMPLETED	
		MHL011-384	B. WING		10	0/26/2022
	PROVIDER OR SUPPLIER	450 MON	DDRESS, CITY, STATE NFORD AVENUE LLE, NC 28801	, ZIP CODE		
(X4)ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETE DATE
V 118	MARs were kept curre (Clients #1, #2, and #3 Finding #1:  Review on 8/18/22 of 9-date of admission: 12-diagnoses of Opiate Union sustained remission Sedative, Hypnotic, Arremission; Stimulant Usevere, early remission moderate; Post Traum-was approved on 1/10 physician to self-admir (OTC) and prescription  Review on 8/18/22 of 9-date of admission: 5/3-diagnoses of Opiate Umaintenance therapy; Sedative, Hypnotic, An early remission; Stimul severe, in sustained re Deficit Hyperactivity d/d/o, severe; -was approved on 5/4/2 physician to self-admin prescription medication  Review on 8/18/22 and record revealed: -date of admission was -diagnoses of Stimulan type, severe; Opiate Us	cht for 3 of 3 audited clients 3). The findings are:  Client #1's record revealed: //29/21; Jse Disorder (d/o), severe, I, on maintenance therapy; Inxiolytic d/o, severe, in early Jse d/o, amphetamine type, In; Tobacco Use do, Inatic Stress d/o (PTSD); Inister both over the counter In medication.  Client #2's record revealed: In medic	V 118			

Division of Health Service Regulation

	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LE CONSTRUCTION		ATE SURVEY DMPLETED
		MHL011-384	B. WING			10/26/2022
NAME OF F	PROVIDER OR SUPPLIER		DRESS, CITY, ST			
MARY BE	ENSON HOUSE		FORD AVENU			
(X4) ID	SUMMARY ST	ATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF	ECOPPECTION	
PREFIX TAG	(EACH DEFICIENCY	/ MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIENCE	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETE DATE
V 118	Continued From page	7	V 118			
	#1 revealed: -Buprenorphine (opioismg (milligram) SL (stablet under tongue the ordered 4/27/22; -Gabapentin (pain) 30 ordered 6/8/22; -Docusate (constipation ordered 7/22/22.  Review on 8/18/22 and MARs dated 6/1/22-8/-Gabapentin 300mg, 1 administered 6/1/22-6/physician order; -there were no staff inithat Client #1 self-admonthe following dates -6/5/22 for the 8:00pm 8mg and Gabapentin 3-7/13/22 for the 12:00pm 8mg and Gabapentin 300mg; -7/13/22 no initials for Gabapentin 300mg; -8/9/22 and 8/13/22-for Buprenorphine 8mg, Dispension orders for Client #2 revension -1/13/22; -Suboxone (opioid maismg-2mg sl film, dissole every afternoon ordered	Omg, 1 capsule TID  on) 100mg take capsule TID  d 8/19/22 of Client #1's 18/22 revealed: I capsule TID was I/7/22 without a written  tials on the MAR to indicate consistered her medications and times: doses for Buprenorphine 300mg; on doses for L; the 12:00pm dose of  or the 8:00pm doses ocusate 100mg, and  I 8/22/22 of physician realed: tting) 40mg syr (syringe), kin daily (evening), ordered  ontenance therapy)  ve ½ film under tongue id 5/20/22; I film, dissolve 1 film under				

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PRINTED: 11/23/2022 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED. A. BUILDING: B. WING MHL011-384 10/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 450 MONFORD AVENUE MARY BENSON HOUSE ASHEVILLE, NC 28801 SUMMARY STATEMENT OF DEFICIENCIES (X4)ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 118 V 118 Continued From page 8 Review on 8/18/22 and 8/23/22 of the MARs dated 6/1/22- 8/18/22 for Client #2 revealed: -Enoxaparin 40mg was administered 6/1/22 and 6/3/22-6/12/22 without a written physicians order; -there were no staff initials on the MAR to indicate that Client #2 self-administered her medications on the following dates and times:

Review on 8/22/22 of physician orders for Client #3 revealed:

-6/2/22, 7/9/22, 8/10/22 for Enoxaparin 40mg; -6/29/22, 6/30/22, 7/1/22, 7/26/22, 8/6/22, for Suboxone 8mg-2mg (afternoon dose); -7/12/22 (8:00am) and 7/26/22 (8:00am) for Suboxone 8mg-2mg, 1 film under tongue twice

- -Bupropion (smoking cessation/depression) 300mg, one tab daily ordered 6/22/22;
- -Acetaminophen (pain), 500mg, take 2 gel caps every 6 hours while symptoms last. Do not take more than 6 gel caps in 24 hours unless prescribed by a doctor. Do not take for more than 10 days unless directed by a doctor. OTC physician orders were signed on 6/20/22.

Review on 8/18/22 and 8/22/22 of MARS dated 6/1/22-8/18/22 for Client #3 revealed: -Acetaminophen 300mg was documented as administered for 15 consecutive days from 7/16/22 to 7/30/22 without a written doctors order to administer for more than 10 days; -there were no staff initials on the MAR on 7/12/22 to indicate that Client #3 self-administered bupropion 300mg.

Finding #2

daily.

Review on 8/19/22 of Staff #1's personnel record revealed:

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STATEMEN	IT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	E CONSTRUCTION	(X3) DATE SURVEY
	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING:		COMPLETED
			A. BOILDING.		
		MHL011-384	B. WING		10/26/2022
NAME OF F	ROVIDER OR SUPPLIER	STREET A	DDRESS, CITY, STA	ATE ZIP CODE	
			IFORD AVENUE		
MARY BE	NSON HOUSE				
			LE, NC 28801		
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V 118	Continued From page	9	V 118		
	-hired on 11/29/21;	tial Transfer and Consider			
	(RTS);	itial Treatment Specialist		*	
		ation training completed on			
	11/15/21;	ation training completed on			
	-the training, "Your ro	le in the Medication			
		nour, online only training.			
	r roots, mas a sile i	iour, orining orny training.			
	Review on 8/19/22 of	the Case			
	Manager/Residential	Treatment Specialist's			
	(CM/RTS) personnel	record revealed:			
	-hired on 12/28/20;				
	-position was Case Ma				
		ation training completed on			
	12/28/20;				
	-the training, "Your rol				
	Process," was a one n	our, online only training.			
	Interview on 8/23/22 v	vith Staff #1 revealed:			
		the facility since October or			
4	November 2021;	• • • • • • • • • • • • • • • • • • • •			
	-she observed clients '	'administer meds			
	(medications) to them:				
	-she had training on m meds;"	edications, the "5 rights of			
	-a traveling nurse cam				
	assisted with how to us				
		g with (local pharmacy) on			
	how best to use the Ma	AR.			
	Interview on 8/18/22 w	rith the CM/RTS revealed:			
	-she worked 9:00am-3				
		for 11 hrs, Thursday for 9			
	hours and off on Friday				
		ed" times for med pass;			
		lications "occasionally" if			
	she needed too.	The second secon			
	Interview on 8/19/22 ar Regional Director reve				

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PRINTED: 11/23/2022 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING MHL011-384 10/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 450 MONFORD AVENUE MARY BENSON HOUSE ASHEVILLE, NC 28801 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 118 Continued From page 10 V 118 -clients self-administered their medication; -their physician approved and signed a form approving clients to self-administer both OTC and prescription medication; -staff "don't actually administer medications" and that is why there was no medication administration training; staff take an online only training for medications when they are hired; -she will talk with staff about language and use of the word administer; "staff say they administer but they don't really;" -the facility will incorporate a face to face component by an RN (Registered Nurse) for the medication training. Interview on 8/19/22 with Client #1 revealed: -she was responsible to follow up with the doctor's office regarding her appointments and medications; -(local care manager program) helped her with her medications; they prescribed and monitored her medications: -there had been no problems with her medications. Interview on 8/22/22 with Client #2 revealed: -she was responsible for getting her refills called in to the pharmacy; -there were no concerns with her medications. Interview on 8/22/22 with Client #3 revealed: -medications were helpful; she took her medications at certain times; -knew when to get a refill "when it gets into the

Division of Health Service Regulation

refill.

blue column on the pack;"

-she had to call the doctor when she needed a

Due to the failure to accurately document medication administration, if could not be

QLSY11

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA

AND PLAN OF CORRECTION		IDENTIFICATION NUMBER:		E:	COMPL	
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NAME OF P	ROVIDER OR SUPPLIER		DRESS, CITY, S			
MARY BE	NSON HOUSE		FORD AVENU			
		ASHEVIL	LE, NC 28801			
(X4)ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES  / MUST BE PRECEDED BY FULL  SCIDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	BE	(X5) COMPLETE DATE
V 118	Continued From page	11	V 118			
	determined if clients re ordered by the physic	eceived their medication as ian.				
V 732	<ul><li>(1) fire protection is av</li><li>(2) water supply, sewa</li></ul>	LOCATION AND EMENTS De located on a site where: railable; age and solid waste be been approved by the	V 732			
	pollutants that may co health, safety, and we (4) local ordinances and This Rule is not met at	nd zoning laws are met. s evidenced by:		Belfour has assessed the facility for lead		12/25/2022
	were not exposed to he may constitute a threat	ailed to ensure that clients azards and pollutants that to their health, safety and audited clients (Client #1, ith the (Local) County		remediation of the fireplace and a plan is made to remediate this concern. <i>Note</i> : d contractor and supply chain concerns, ful remediation may exceed the 60 day time indicated.	being lue to	1212012022
	-during a standard san 2022, an inspector four hazards; -a copy of the report wa	itation inspection June nd the presence of lead				

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE C	CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		MHL011-384	B. WING		10/26/2022
	PROVIDER OR SUPPLIER	450 MON	DDRESS, CITY, STATE IFORD AVENUE LLE, NC 28801	E, ZIP CODE	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE COMPLETE
	A referral was made to DHSR (Division of He surveyor to the DHSR regarding the (local) of Health report. A copy to the DHSR Construct Review on 8/23/22 of Environmental Health revealed:  -an inspection revealed and dust have been id exposure to a child lest a recommendation the identified on the proper linterview on 8/26/22 wand Workman's Comprevealed:  -the facility was address disagreed with it;  -was trying to schedule to discuss the report;  -the (local) county (whethem the building years issue."  Interview on 10/26/22 was discussed in the facility recently (she date on hand);  -the area of concern was a construction of the proper line of the prop	by phone on 8/22/22 by the alth Service Regulation) Construction Section County Environmental of the report was forwarded of the report was forwarded of the report dated 7/29/22  If the (Local) County report dated 7/29/22  If the presence of "paint entified as a source of lead as than 6 years of age;" at "lead poisoning hazards of the Director of Safety ensation for the licensee as ing the report but a meeting with the county of issued the report) sold as ago and "it was never an with the facility's Regional aff conducted a site visit at the didn't have the specific as a non-functioning from 106) on the first floor; aff made ose off the part of the lace; at a wall to cover the	V 732		

Division of Health Service Regulation

QLSY11

PRINTED: 11/23/2022

Division of Health Service Regulation FORM APPROVED

	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING:		(X3) DATE COMP	SURVEY PLETED
		MHL011-384	B. WING		10	/26/2022
	ROVIDER OR SUPPLIER	450 MON ASHEVIL	PORESS, CITY, S' FORD AVENU LE, NC 28801	E		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO T DEFICIENC	ION SHOULD BE HE APPROPRIATE	(X5) COMPLETE DATE
V 732	, 3	as required by the (Local)	V 732			

PATIENT NAME	LOCATION	
TOTAL CONTRACT	ROOM: XX	DATE OF BIRTH SEX MO YEAR
PHYSICIAN	RESIDENT	Dec 2022
DIAGNOSIS & COMMENTS	ALLERGIES	
Person self-administers all medications.	ALLERGIES	
And the state of t		
SUBOXONE 8 MG-2 MG SL FILM	8 MG-2 STR	
PLACE 1 FILM UNDER TONGUE TWICE DAILY  ** SUSPENDED 01 Dec 2022 TO 01 Dec 2022: Signed out 4 r  ** SUSPENDED 02 Dec 2022 TO 02 Dec 2022: Signed out 4 r  ** SUSPENDED 05 Dec 2022 TO 05 Dec 2022: suspending his suspended of Dec 2022 TO 07 Dec 2022: suspending his suspended of Dec 2022 TO 07 Dec 2022: suspending his prescriber:	ing for work, ** ing for work ** as a **Im, 4mg, for work ** as a film for work ** con dose to take at work **	Attachment A
RX # 04124241 Equiv to: SUBOXONE 6 MG-2 MG S FILM	i.	
0rig: 18-Nov-2022 Date Written: 18-Nov-2022  8:00 AM MC MC AP JR JR J JR Scoop M ZH MC JR JR JR Z	<del></del>	
SUBOXONE 8 MG-2 MG SL FILM  PLACE 1/2 FILM UNDER TONGUE EVERY DAY AT NOON  "SUSPENDED 01 Dec 2022 TO 01 Dec 2022: Signed out 4 m  "SUSPENDED 02 Dec 2022 TO 02 Dec 2022: Suspending hel  "SUSPENDED 05 Dec 2022 TO 06 Dec 2022: suspending hel  "SUSPENDED 06 Dec 2022 TO 07 Dec 2022: suspending hel  "SUSPENDED 07 Dec 2022 TO 07 Dec 2022: suspending noc	ig for work, ** ig for work ** if a film, 4mg, for work ** if a film for work ** on dose to take at work **	<b>(9</b>
RX # 04124241 Equiv to: SUBOXONE 8 MG-2 MG St FILM	-	
Orig: 18-Nov-2022 Date Written: 18-Nov-2022		
12:00 PM AP DA		
ACETAMINOPHEN 500 MG CAPS Rapid Release	500 MG CAPS	
take 2 galcaps every every 6 hours while symptoms last, do not unless directed by a doctor.	take more than 6 gelcaps in 24 hours.	
Orig: 5-Jul-2022 10:06 PM	Stop Date: 4-Jan-2023	
and \$1000 在自己的时间被引起的自己的。	0100 0216. 4-7411-72025	
PRN		
IBUPROFEN 200 MG CAPS	200 MG CAPS	•
Take 1 capsule every 4 to 6 hours while symptoms persist. If pai capsule, 2 capsules may be used. Do not exceed 6 capsules in ;	n of laugt down not reasoned to 4	
Orig: 5-Jul-2022 9:16 AM	Care of the care of the state o	
PRN		的复数形式的 化聚合物 医皮肤 医皮肤
PRR		
PANTOPRAZOLE 40MG TAB TAKE 1 TABLET BY MOUTH EVERY DAY 'DO NOT CRUSH"	40 MG TAB	
Prescriber:		
RX # 09049228 Equiv to: PROTONIX 40 MG  Orig: 13-May-2022 Date Written: 13-May-2022		
719. 13-May-2022 Date Whiten: 18-May-2022		277
PRN		是有一种社会的主义。 第二章
Caregiver Key		
AP DA- JR-	MC-	ZH-

10/2

QuickMAR-

Madication / Treatment Resson Given By Delails Notes Date / Time Attachment A PRNs for

Date / Time

Medication

Quantity Resson Given

Given By Results/By

Vitais Not Shown Above for

Date / Time

Order

Given By Reason Given

Vilal

Resulta

Informational Orders for

**Body Location Site Key** 

LA-left arm, RA-right arm, LAT-left anterior thigh, RAT-right anterior thigh, LD-left deltoid, RD-right deltoid, LG-left gluteus, RG-right gluteus

## Attachment B

Reminder: MBH Fire and Safety Drills and Ax





Your reminder for MBH Fire and Safety Drills and Ax

Review completed Fire and Safety Drills. Complete any remaining assessments and drills before the end of the month. This reminder occurs every first Monday of the month until 12/5/2023.

- 12/5/2022
- 3 4:00 PM 4:30 PM

RHA HEALTH SERVICES	10-10-10-10-10-10-10-10-10-10-10-10-10-1	ervice Inc	liilii(g)
Date   12   8   11   Place	Held Mary !	Benson House	4048
Title of Training Mulitation 1	Mannaement	and Vocument	ation
Instr	and the second s	Title RN	
RN reviewed 'rights' of medication; training	oose/Outline o	of Training	
is not present at the facility on a day; RN tra	ined on competencies of	of staff to oversee monitoring of	f residents' medications
RI			
Full Name ()	Attendance Shift	And the step from the state of	
Tenedame //	AM	Home 4MA	
	icm	4048	
	AM	4048	
	PM	4048	
	2H	4048	
Market and the second s			