

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-093	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 11/03/2022
NAME OF PROVIDER OR SUPPLIER TAYLOR 2 HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 45 MIDDLE STREET OLD FORT, NC 28762		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
V 000	INITIAL COMMENTS An annual survey was completed on 11/3/22. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Individuals of all Disability Groups/Alternative Family Living. This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.	V 000			
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the	V 118	V118 All licensed facilities have started the process of being retrained on medication administration practices. As they are being retrained on how to properly give medication and document medication, the RN is completing new certificates of completion. CCHC has hired a compliance officer and he will be monitoring that all retrainings have occured for licensed facilities. RN and Compliance officer will do quarterly visits to ensure all protocols are followed.	12/30/2022	

DHSR - Mental Health

NOV 28 2022

Lic. & Cert. Section

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S

(X6) DATE

11/22/2022

STATE FORM

If continuation sheet 1 of 14

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V 118	Continued From page 1	V 118
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drug.

(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.

This Rule is not met as evidenced by:
Based on record review and interviews, the facility failed to keep the MAR current and failed to follow the written order of a physician for 3 of 3 clients (Clients #1, #2, #3). The findings are:

Review on 11/2/22 of Client #1's record revealed:

- Date of Admission: 10/20/21
- Diagnoses: Mild Intellectual Disability, Adjustment Disorder, Cerebral Palsy, Incontinent, G-tube fed, Depression, Dysplasia, Gastro-Esophageal Reflux (GERD) and Anxiety Disorder.
- Physician ordered medications dated 1/27/22 included:
 - Lactulose 10gm (grams)/15ml (milliliters) (constipation)-give 30ml twice daily ordered 3/7/22 and increased to 45ml twice daily ordered 8/24/22.
 - Sucralfate 1gm/10ml suspension (antacid)-give 10ml via gtube (gastrostomy tube) twice daily ordered 8/24/22.
 - Baclofen 20mg (muscle relaxant)-give 4 times daily ordered 6/7/22.
 - Oxcarbazepine 300mg (seizures)-give 3 times daily ordered 5/10/22.
 - Diazepam 5mg (muscle spasms)-give ½ tablet in am and afternoon and 1 tablet at bedtime

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V 118	<p>Continued From page 2</p> <p>ordered 5/10/22.</p> <p>-Oxybutynin 5mg (bladder control)-twice daily ordered 11/18/21.</p> <p>-Tizanidine 4mg (muscle relaxant)-give 1 ½ tablets 4 times daily ordered 2/23/22.</p> <p>-Fluticasone 50mcg (micrograms) (asthma)- 1 spray each nostril twice daily ordered 4/20/22.</p> <p>-Cetirizine 10mg (allergies)- once daily ordered 6/7/22</p> <p>-Escitalopram 20mg (depression)-once daily ordered 5/10/22</p> <p>-Trazodone 150mg (anti-depressant)-2 tablets at bedtime ordered 5/10/22.</p> <p>-Senna Plus 8.6-50mg (constipation)- twice daily ordered 11/24/20.</p> <p>-Nuedexta 20-10 (anxiety)- give twice daily ordered 5/10/22.</p> <p>-Omeprazole 2mg/ml (GERD)-give 20ml twice daily ordered 3/7/22.</p> <p>-Ketoconazole 2% (antifungal)-topical cream use once daily ordered 5/3/22.</p> <p>Review on 11/2/22 of August -November 2022 MARs for Client #1 revealed:</p> <p>-Lactulose was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses.</p> <p>-Sucralfate was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses.</p> <p>-Baclofen was not initialed as administered on 11/1/22-11/2/22 8am doses; 10/31/22-11/1/22 2pm doses, 10/31/22-11/1/22 4pm doses or 10/31/22-11/1/22 8pm doses.</p> <p>-Oxcarbazepine was not initialed as administered on 11/1/22-11/2/22 8am doses; 10/31/22-11/1/22 2pm doses, or 10/31/22-11/1/22 8pm doses.</p> <p>-Diazepam was not initialed as administered on 11/1/22-11/2/22 8am doses; 10/31/22-11/1/22</p>	V 118		

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V 118	Continued From page 3 2pm doses, or 10/31/22-11/1/22 8pm doses. -Oxybutynin was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Tizanidine was not initialed as administered on 11/1/22-11/2/22 8am doses; 10/31/22-11/1/22 2pm doses, 10/31/22-11/1/22 4pm doses or 10/31/22-11/1/22 8pm doses. -Fluticasone was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Cetirizine was not initialed as administered on 11/1/22-11/2/22. -Escitalopram was not initialed as administered on 11/1/22-11/2/22. -Trazodone was not initialed as administered on 10/31/22-11/1/22. -Senna Plus was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Nuedexta was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Omeprazole was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Ketoconazole was not initialed as administered on 10/31/22-11/1/22. Review on 11/2/22 of Client #2's record revealed: -Date of Admission: 12/23/19 -Diagnoses: Intermittent Explosive Disorder, Intellectual Disability, Traumatic Brain Injury, Autism Spectrum Disorder, Hearing Loss, incontinent. -Physician ordered medications dated 1/27/22 included: -Venlafaxine ER 37.5mg (depression) once daily. -Doxepin 6mg (anxiety) once at bedtime.	V 118		

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V 118	<p>Continued From page 4</p> <p>-Oxcarbazepine 600mg (seizures) 1 ½ tabs twice daily.</p> <p>Review on 11/2/22 of August -November 2022 MARs for Client #2 revealed: Was not initialed as administered for 10/31/22 PM dose, and 11/1/22.</p> <p>-Venlafaxine was not initialed as administered on 10/31/22-11/1/22.</p> <p>-Doxepin was not initialed as administered on 10/31/22-11/1/22.</p> <p>-Oxcarbazepine was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses.</p> <p>Review on 11/2/22 of Client #3's record revealed: -Date of Admission: 2/13/21 -Diagnoses: Attention Deficit Hyperactivity Disorder (ADHD), Impulse Control Disorder, Conduct Disorder, Autism Spectrum Disorder, Hypertension, Ataxia, Hypothyroidism, Moderate Intellectual Disability, Sleep Apnea, Epilepsy, G-tube fed, MERSA.</p> <p>-Physician ordered medications included: -Risperidone 1mg (antipsychotic) 4 times daily ordered 3/10/22. -Fluticasone Prop 50mcg (allergies) instill 1 spray both nostrils daily ordered 2/17/21. -Levothyroxine Sodium 112mg (hypothyroid) once every morning ordered 3/10/22. -Polyethylene Glycol 3350 (constipation) mix 17grams in water every morning ordered 3/10/22. -Flintstone's multivitamin with iron (supplement) take daily ordered 4/5/22. -Memantine 5mg (memory) twice daily ordered 3/10/22. -Oxcarbazepine 300mg (seizures) take 900mg in AM and 1050mg at bedtime ordered 6/28/22. -Famotidine 40mg (antacid) take 20mg twice</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>daily ordered 10/1/21. -Gabapentin 250mg/5ml (pain) take 5ml 3 times daily ordered 4/12/22. -Clonidine 0.1mg (sedative) 1 ½ tablets 3 times daily ordered 6/17/22. -Baclofen 20mg (muscle relaxant) 3 times daily ordered 8/9/21. -Mupirocin 2% topical ointment (antibacterial)- 1 application to affected area twice daily ordered 3/10/22.</p> <p>Review on 11/2/22 of August -November 2022 MARs for Client #3 revealed: -Risperidone was not initialed as administered on 11/1/22-11/2/22 8am doses; 10/31/22-11/1/22 4pm doses, or 10/31/22-11/1/22 8pm doses. -Fluticasone was not initialed as administered on 11/1/22-11/2/22. -Levothyroxine Sodium was not initialed as administered on 11/1/22-11/2/22. -Polyethylene Glycol was not initialed as administered on 11/1/22-11/2/22. -Flintstone's multivitamin with iron was not initialed as administered on 10/31/22-11/1/22. -Memantine was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Oxcarbazepine was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Famotidine was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Gabapentin was not initialed as administered on 11/1/22-11/2/22 8am doses; 10/31/22-11/1/22 4pm doses, or 10/31/22-11/1/22 8pm doses. -Clonidine was not initialed as administered on 11/1/22-11/2/22 8am doses; 10/31/22-11/1/22 4pm doses, or 10/31/22-11/1/22 8pm doses.</p>	V 118		

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V 118	Continued From page 6 -Baclofen was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. -Mupirocin was not initialed as administered on 11/1/22-11/2/22 am doses or 10/31/22-11/1/22 pm doses. Interview on 11/2/22 with Staff #1 revealed: -Client #1 received his 2pm dose of Baclofen, Oxcarbazepine, Diazepam and Tizanidine from the day program and Client #3 received his 12pm dose of Risperidone and 2pm dose of Baclofen at school. -She and her husband were moving from the facility on Friday (11/4/22) and had been overwhelmed with packing. -"Each client absolutely got their medications, I just forgot to document." Interview on 11/3/22 with the QP revealed: -Staff #1 was moving out of town and their last day in the facility was to be 11/4/22. -She would retrain staff #1 before she works with any other clients.	V 118		
V 131	G.S. 131E-256 (D2) HCPR - Prior Employment Verification G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.	V 131	V131 CEO will retrain HR Personnel on requirements of hiring as it pertains to the Health Care Registry to ensure that the registry is ran before the day of working. CCHC has a compliance officer on staff now. Compliance officer will monitor new hire paperwork to make sure HR is following the proper protocols. This will happen on a quarterly basis.	12/30/2022

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V 131	Continued From page 7 This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure each staff member had no substantiated findings of abuse or neglect listed on the North Carolina Health Care Personnel Registry (HCPR) prior to hire for 1 of 3 audited staff (Staff #1). The findings are Record review on 11/3/22 for Staff #2 revealed: -Date of Hire-9/14/20 -Date of HCPR verified: 9/14/20 Interview on 11/3/22 with the Office Manager revealed: -They were unsure Staff #2 would also be an employee when he and his wife moved from Texas. -She was not aware the HCPR was completed on the date of hire. -Will make sure the correct process is followed.	V 131		
V 133	G.S. 122C-80 Criminal History Record Check G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT. (a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter. (b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is	V 133	V133 CEO will add to our new hire policy that anyone that has not lived in NC for 5 years must have not only a Nationwide Criminal Check but an SBI check as well. CEO will train HR personnel on requirements of hiring as it pertains to the SBI checks. CCHC has a compliance officer on staff now. Compliance officer will monitor new hire paperwork to make sure HR is following the proper protocols. This will happen on a quarterly basis.	12/30/2022

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V 133

Continued From page 8

V 133

conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered

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V 133	Continued From page 9 by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency. (c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant: (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed. (7) The subsequent commission by the person of a relevant offense. The fact of conviction of a relevant offense alone	V 133			

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V 133	Continued From page 10 shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant. (d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for: (1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual. (2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section. (e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and	V 133		

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V 133	Continued From page 11 Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5. (f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor. (g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met: (1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed	V 133		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-093	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/03/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

TAYLOR 2 HOME

**45 MIDDLE STREET
OLD FORT, NC 28762**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 133

Continued From page 12

V 133

fingerprint cards as required in G.S. 114-19.10.
(2) The provider shall submit the request for a
criminal history record check not later than five
business days after the individual begins
conditional employment. (2000-154, s. 4;
2001-155, s. 1; 2004-124, ss. 10.19D(c), (h);
2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)

This Rule is not met as evidenced by:
Based on personnel record review and staff
interviews, the facility failed to request a state or
national criminal background check within 5 days
of making the conditional offer of employment for
2 of 3 audited staff (Staff #1, #2). The findings
are:

Review on 11/3/22 of the Staff #1's personnel
record revealed:
-Hire Date: 9/14/20
-Lived in Texas prior to moving to Marion and
being hired by Licensee.
-Criminal Background check ordered on 9/11/20
did not include SBI check.

Review on 11/3/22 of the Staff #2's personnel
record revealed:
-Hire Date: 9/14/20
-Lived in Texas prior to moving to Marion and
being hired by Licensee.
-Criminal Background check ordered on 9/11/20
did not include SBI check.

Interview on 11/3/22 with the Office Manager
revealed:
-She was responsible for completing these hiring

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-093	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/03/2022
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NAME OF PROVIDER OR SUPPLIER

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V 133	Continued From page 13 background checks. -Was not aware their National background check was not sufficient for persons hired that had not lived in North Caroline for the past 5 years.	V 133		