

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20040012	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/28/2022
NAME OF PROVIDER OR SUPPLIER BRYNN MARR HOSPITAL		STREET ADDRESS, CITY, STATE, ZIP CODE 192 VILLAGE DRIVE JACKSONVILLE, NC 28546		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on October 28, 2022. The complaints were unsubstantiated (intake #NC00192913 and #NC00193208). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents. This facility is licensed for 18 and currently has a census of 17. The survey sample consisted of audits of 5 current clients.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on record reviews and interview the facility failed to have fire and disaster drills under conditions that simulate emergencies. The	V 114	DHSR - Mental Health NOV 28 2022 Lic. & Cert. Section All fire drills and disaster drills shall be conducted and documented at least quarterly per each shift (7am-7pm and 7pm-7am) at separate times. Fire and disaster drills are the responsibility of the Director of Plant Operations and will be reviewed for compliance in quarterly Environment of Care/Safety Committee meetings.	11/1/2022
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE		TITLE		(X6) DATE

Alli Heller, MD
 Director of Risk Management and Performance Improvement
 11-21-22

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V 114	<p>Continued From page 1</p> <p>findings are:</p> <p>During interview on 10/25/22 the Director of Risk Management and Performance Improvement stated unit staff worked 12 hour shifts, 7am - 7pm and 7pm - 7am, 7 days per week.</p> <p>Review on 10/25/22 of the facility 's fire and disaster drill documentation for 10/2021 - 10/2022 revealed:</p> <ul style="list-style-type: none"> - Fire and tornado drill documented for first shift 10/21/21 at 1:05 pm. - Fire and tornado drill documented for first shift 4/18/22 at 11:30 am. - Fire drill documented for first shift 3/08/22 at 9:00 pm; tornado drill also documented for second shift 3/08/33 at 9:00 pm. - Fire and tornado drill documented for first shift 1/19/22 at 10:24 am. - Fire and tornado drill documented for first shift 7/21/22 at 10:15 am. <p>During interview on 10/26/22 client #2 stated she had not yet participated in a tornado drill.</p> <p>During interview on 10/26/22 client #5 stated she had participated in 1 tornado drill since her admission to the facility in July 2022.</p> <p>During interview on 10/26/22 client #6 stated she had not participated in a tornado drill recently.</p> <p>During interview on 10/28/22 the Director of Plant Operations stated: He was responsible for ensuring drills were conducted and documented as required. Fire drills were "silent" (with no alarm) but an announcement was made on the intercom system that a drill was being conducted. The staff would have the clients line up at the exit</p>	V 114		

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V 114	<p>Continued From page 2</p> <p>furthest away from the "zone" in which the "fire" was located.</p> <p>While the clients were lined up waiting for the fire drill to be cleared, staff conducted a tornado drill with the clients.</p> <p>The time the fire drill was initiated was documented for both the fire and tornado drills, but the drills were separate drills.</p> <p>He conceded the drills should be separate and documented at different times but did not think it fair for the deficiency to be cited.</p> <p>During interview on 10/28/22 the Director of Risk Management and Performance Improvement stated she understood fire and disaster drills should be conducted and documented to show separation of the drills.</p>	V 114		



192 Village Drive • Jacksonville, NC 28546 • P: 910-577-1400 • F: 910-577-2760 • www.brynnmarr.org

November 21, 2022

Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: Annual and Complaint Survey completed October 28, 2022
Brynn Marr Hospital, 192 Village Drive, Jacksonville, NC 28546
MHL# MHH0190
Intake #NC00192913 & #NC00193208

To Whom It May Concern:

Enclosed you will find Brynn Marr Hospital's original Plan of Correction in response to the complaint survey conducted at our facility completed October 28, 2022. Please contact me directly at (910) 577-2710 with any questions.

Sincerely,


Allison Harris, MSW

Director of Risk Management & Performance Improvement
allison.harris@uhsinc.com