

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL068-131	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 11/30/2022
NAME OF PROVIDER OR SUPPLIER APOGEE HOME TWO		STREET ADDRESS, CITY, STATE, ZIP CODE 7612 NC HIGHWAY 49 MEBANE, NC 27302		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on November 30, 2022. The complaint (intake #NC00194897) was substantiated. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness</p> <p>The facility is licensed for 6 and currently has a census of 6.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 542	<p>27F .0105(a-c) Client Rights - Client's Personal Funds</p> <p>10A NCAC 27F .0105 CLIENT'S PERSONAL FUNDS</p> <p>(a) This Rule applies to any 24-hour facility which typically provides residential services to individual clients for more than 30 days.</p> <p>(b) Each competent adult client and each minor above the age of 16 shall be assisted and encouraged to maintain or invest his money in a personal fund account other than at the facility. This shall include, but need not be limited to, investment of funds in interest-bearing accounts.</p> <p>(c) If funds are managed for a client by a facility employee, management of the funds shall occur in accordance with policy and procedures that:</p> <p>(1) assure to the client the right to deposit and withdraw money;</p> <p>(2) regulate the receipt and distribution of funds in a personal fund account;</p> <p>(3) provide for the receipt of deposits made by friends, relatives or others;</p> <p>(4) provide for the keeping of adequate financial records on all transactions affecting funds on deposit in personal fund account;</p>	V 542		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 542	<p>Continued From page 1</p> <p>(5) assure that a client's personal funds will be kept separate from any operating funds of the facility;</p> <p>(6) provide for the deduction from a personal fund account payment for treatment or habilitation services when authorized by the client or legally responsible person upon or subsequent to admission of the client;</p> <p>(7) provide for the issuance of receipts to persons depositing or withdrawing funds; and</p> <p>(8) provide the client with a quarterly accounting of his personal fund account.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to provide quarterly accounting of personal funds account for one of three audited clients (#1). The findings are:</p> <p>Review on 11/23/22 of Client #1's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 9/28/17. -Diagnoses of Schizoaffective Disorder, Autism Spectrum Disorder, Kline Felters Syndrome, Major Depressive Disorder and Intellectual Developmental Disability, Mild. -There was evidence of remaining funds, receipts and monthly funds ledger. -There was no evidence of quarterly accounting report of his personal funds. <p>Interview on 11/23/22 with Client #1 revealed:</p> <ul style="list-style-type: none"> -He wanted to keep his funds at the facility. -Confirmed that he signed when he withdrew and deposited into his facility funds account. -His funds were kept in his book at the facility. -Reported he received monthly reports of his 	V 542			

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V 542	Continued From page 2 account. Interview on 11/28/22 with the Director/Qualified Professional revealed: -Client #1 had a joint bank account with his father. -Client #1 wanted to keep his money at the facility. -Client #1's money was locked up in his book. -Clients signed on the ledger when withdrawing or depositing funds. -She provided financial reports every month. -Confirmed she did not provide quarterly reports.	V 542		
V 543	27F .0105(d) Client Rights - Client's Personal Funds 10A NCAC 27F .0105 CLIENT'S PERSONAL FUNDS (d) Authorization by the client or legally responsible person is required before a deduction can be made from a personal fund account for any amount owed or alleged to be owed for damages done or alleged to have been done by the client: (1) to the facility; (2) an employee of the facility; (3) to a visitor of the facility; or (4) to another client of the facility. This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to obtain authorization from the legally responsible person for one of three audited clients (#1) before deductions were made from the client's personal fund account. The findings are:	V 543		

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V 543	<p>Continued From page 3</p> <p>Review on 11/23/22 of Client #1's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 9/28/17. -Diagnoses of Schizoaffective Disorder, Autism Spectrum Disorder, Kline Felter's Syndrome, Major Depressive Disorder and Intellectual Developmental Disability, Mild <p>Review on 11/23/22 of the Consumer Funds Ledger dated 11/3/22 revealed:</p> <ul style="list-style-type: none"> -Ledger with columns including date, funds in/out, amount, funds used for, amount, balance, staff name, consumer signature." -Client #1's ledger indicated \$800.00 was taking out on 11/3/22 for bed bugs treatment in his room. -Client ##1 signed the consumer funds ledger as a receipt. <p>Interview on 11/23/22 with Client #1 revealed:</p> <ul style="list-style-type: none"> -He was told he had to pay for the bed bugs treatment. -He signed the ledger for the facility to take \$800.00 from his account in the group home. -He did not understand why he had to pay for the treatment. -He reported there were bed bugs in other areas in the house and in another client's room. -He kept his money locked up in his book. -He liked living at the group home. <p>Interview on 11/28/22 with Client #1's Guardian revealed:</p> <ul style="list-style-type: none"> -She was client #1's guardian for about 4-5 months. -She was contacted by the facility about client #1 having bed bugs. -The facility found bed bugs in client #1's room for the 3rd time. -The facility made her aware they would charge 	V 543		

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V 543	<p>Continued From page 4</p> <p>client #1.</p> <ul style="list-style-type: none"> -She contacted and informed client #1's father. -She was informed the exterminator reported client #1 was the one bringing in the bed bugs. -She informed her supervisor that the Director/Qualified Professional (D/QP) was going to take funds from client #1. -Her supervisor told her stay out of it. -The D/QP called her the day of the survey to report she was returning the money on 11/23/22. -She was not going to be involved with money. -She did not give consent. -She was informed by the facility that they were going to take money from client #1's house account. -She said as the guardian she did not deal with client #1's money situations. -The facility was the payee. <p>Interview on 11/28/22 and 11/30/22 with the Director/Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Client #1 managed his money in the group home. -Money was taken from client #1 in cash in the amount of \$800.00 on 11/3/22 for bed bugs treatment. -This had been an ongoing issue when client #1 upon returned from visits. -The exterminator provided treatment on 11/3/22. -She informed the guardian, and the guardian had no problems with the charges. -She said the guardian was fine with it and the guardian informed client #1's father. -She returned the funds on 11/23/22. -Going forward and upon return from visits all clients clothing will go in the dryer, washer and back in the dryer. -Clients would change into clean clothes or scrubs in the house from the back door. -Clients go to the bank once a month and had 	V 543		

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V 543	Continued From page 5 accounts. -Client #1 wanted his money to remain in the account within the facility. -Some clients carried high accounts. -She encouraged clients to put money in the bank. -Client #1 wanted the \$800.00 refunded to his account in the facility not the bank. -Clients funds at the facility were locked up. -Client #1 had a lot of money accumulated over the years. -She felt the guardian gave consent. -The guardian should have said it was not okay because "I would not had done it."	V 543		