

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL032-578</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/05/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>NC START CENTRAL RESPITE HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3817 CHEEK ROAD DURHAM, NC 27704</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on December 5, 2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5100 Community Respite Services for Individuals of all Disability Groups.</p> <p>This facility is licensed for 4 and currently has a census of 1. The survey sample consisted of audits of 1 current client and 2 former clients.</p>	V 000		
V 752	<p><b>27G .0304(b)(4) Hot Water Temperatures</b></p> <p><b>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</b></p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation of the facility on 2/2/12 between 11:20 am to 11:35 am revealed :</p> <ul style="list-style-type: none"> <li>-The kitchen sink water temperature was 128 degrees Fahrenheit.</li> <li>-Hall Bathroom sink water temperature was 124 degrees Fahrenheit.</li> <li>-Client #1's Bathroom sink water temperature</li> </ul>	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 752	Continued From page 1  was 118 degrees Fahrenheit.  Interview with the Director on 12/5/22 revealed: -She was unaware of the hot water issue until she was informed on 12/2/22 by staff at the house. -She had a plumber at the house trying to resolve the issue. -Home had had an issue with the water being too cold in the past and was recently adjusted. -Client #1 was able to regulate her own water temperature. -She acknowledged the facility failed to maintain the hot water temperature to be between 100F-118F.	V 752		