

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL001-264</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>10/26/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>TURNING POINT</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>325 HALL AVENUE BURLINGTON, NC 27217</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on October 26, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for six and currently has a census of six. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p><b>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</b></p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to keep the MAR current and failed to ensure medications were available for administration affecting two of three clients (#2 and #3). The findings are:</p> <p>1.) The following is evidence the facility failed to ensure the MAR was kept current.</p> <p>a. Review on 10/25/22 of client #2's record revealed: -Admission date of 2/15/22. -Diagnoses of Mild Intellectual Disability, Moderate Impairment of Intellectual Behaviors, Borderline Impairment of Adaptive Behaviors and Intermittent Behavior.</p> <p>Review on 10/25/22 of physician orders for client #2 revealed: -Order dated 4/1/22 for Gemtesa 75 milligram (mg), take one capsule once daily.</p> <p>Review on 10/25/22 of MAR's for client #2 revealed: -Staff documented Gemtesa was administered on 10/1-10/24 for October 2022. -Staff documented Gemtesa was administered for 9/1-9/30 for September 2022.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>-Staff documented Gemtesa was administered for 8/1-8/30 for August 2022.</p> <p>b. Review on 10/25/22 of client #3's record revealed: -Admission date of 2/17/21. -Diagnoses of Intellectual Disability, Autism, Schizophrenia, Fetal Alcohol Syndrome, Sensory and Auditory Disorder.</p> <p>Review on 10/25/22 of physician orders for client #3 revealed: -Order dated 6/15/22 for Fluphenazine 10mg, take one tablet daily at 8am and 4pm. -Order dated 6/15/22 for Benztropine 1mg, take one tablet twice daily. -Order dated 6/15/22 for Fluphenazine 10mg, take two tablets every night at bedtime.</p> <p>Review on 10/25/22 of MAR's for client #3 revealed: -Staff documented Fluphenazine was administered on 10/1-10/24 for October 2022. -Staff documented Benztropine was administered on 10/1-10/24 for October 2022.</p> <p>Interview on 10/25/22 with the Home Manager revealed: -The pharmacy had a hold on filling the prescription due to nonpayment from insurance for client #2. -Believed the last dose of medication was administered around September 11, 2022. -Client #3 medications had just run out. -There was often a delay in provider in sending prescriptions to the pharmacy. -Not sure why staff continued to initial for medications that were not administered.</p> <p>Interview on 10/26/22 with the Qualified</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>Professional revealed: -She was aware of the pharmacy having issue regarding payment for the medication. -Thought the medication had been filled and cost issue was resolved for client #2. -Not sure why the medications were not on site for client #3. -Confirmed that staff failed to keep the MAR current.</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received as ordered by the physician.</p> <p>2.) The following is evidence the facility failed to ensure medications were available for administration.</p> <p>Review on 10/25/22 of physician order for client #2 revealed: -Order dated 4/1/22 for Gemtesa 75mg, take 1 capsule daily.</p> <p>Observation on 10/25/22 at approximately 2:59pm of the medication area revealed: -There was no Gemtesa 75mg for client #2.</p> <p>Interview on 10/26/22 with the Home Manager revealed: -The pharmacy had a hold on filling the prescription due to nonpayment from insurance for client #2. -Believed the last dose of medication was administered around September 11, 2022.</p> <p>Review on 10/25/22 of physician orders for client #3 revealed: -Order dated 6/15/22 for Fluphenazine 10mg, take one table twice daily at 8am and 4pm.</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>-Order dated 6/15/22 for Benztropine 1mg, take one tablet twice daily.</p> <p>-Order dated 6/15/22 for Fluphenazine 10mg, take two tablets every night at bedtime.</p> <p>Observation on 10/25/22 at approximately 2:43pm of the medication area revealed:</p> <p>-There were no Fluphenazine 10mg and Benztropine 1mg available for client #3.</p> <p>Interview on 10/26/22 with the Home Manager revealed:</p> <p>-He contacted the doctor's office to check on the status of prescriptions and received no response.</p> <p>-He contacted the pharmacy, and they provided the status of the refills.</p> <p>-Fluphenazine 10mg had not refills since August 10, 2022.</p> <p>-Benztropine 1mg had no refills since September 9, 2022.</p> <p>-The medications had not been filled for the month of October.</p> <p>Interview on 10/26/22 with the Qualified Professional revealed:</p> <p>-She thought the medication prescriptions had been filled.</p> <p>-She plans to ensure staff obtain copies of prescriptions once appointments are over.</p> <p>-She confirmed the facility failed to ensure medication for client #2 and client #3 was available for administration.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		