

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL012-138	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/16/2022
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NAME OF PROVIDER OR SUPPLIER
L AND V HOUSE

STREET ADDRESS, CITY, STATE, ZIP CODE
**118 POTEAT DRIVE
 MORGANTON, NC 28655**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on September 16, 2022. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G.5600F Supervised Living For Individuals Of All Disability Groups. This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

DHSR - Mental Health
 NOV 18 2022
 Lic. & Cert. Section

Division of Health Service Regulation
 LABORATORY DIRECTOR'S SIGNATURE: [Redacted] TITLE: **CEO** (X6) DATE: **11-14-2022**

STATE FORM 6899 190R11 If continuation sheet 1 of 6

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interviews, the facility failed to ensure prescription drugs were only administered to a client on the written order of a person authorized by law to prescribe drugs affecting 3 of 3 clients (client #1, #2, and #3) and failed to keep the MAR current for 1 of 3 clients (client #3). The findings are:</p> <p>Review on 9/16/22 of client #1's record revealed: -Date of Admission: 7/26/18. -Diagnoses: Mild Intellectual Developmental Disability; Epilepsy; High Cholesterol.</p> <p>Review on 9/16/22 of client #1's September 2022 MAR reveled: -Cetirizine hydrochloride (HCL) 10 milligrams (mg) one by mouth at bedtime. -Citalopram hydrobromide (HBr) 10 mg one by mouth every morning. -Invega 6 mg two by mouth every morning. -Polyethylene glycol 3350 one capful /17 grams (gm) mixed with 4 ounces (oz.) of water every morning. -Tegretol Extended Release (XR) 200 mg one by mouth every morning and one by mouth at bedtime.</p> <p>Review on 9/16/22 of client #1's physician's</p>	V 118		
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V 118	<p>Continued From page 2</p> <p>orders revealed:</p> <ul style="list-style-type: none"> -No current orders for the following medications: <ul style="list-style-type: none"> -cetirizine HCL. -citalopram HBr. -Invega. -polyethylene glycol 3350. -Tegretol XR. <p>Review on 9/16/22 of client #2's record revealed:</p> <ul style="list-style-type: none"> -Date of Admission: 11/21/16. -Diagnoses: Moderate Intellectual Developmental Disability; Down Syndrome; Gout; Diabetes; Renal Failure; Recurring Urinary Tract Infections. <p>Review on 9/16/22 of client #2's September 2022 MAR revealed:</p> <ul style="list-style-type: none"> -Allopurinol 300 mg one by mouth every other day in the morning. -Fluvoxamine maleate 50 mg one by mouth every evening. -Omeprazole Delayed Release (DR) 40mg one by mouth every morning. -Clonazepam 0.5 mg one half by mouth every morning and every evening. -Lactulose 10 gm/15 milliliters (ml) 15 ml by mouth twice daily. -Multivitamin one by mouth every morning. <p>Xifaxan 550 mg one by mouth every morning and every evening.</p> <p>Review on 9/16/22 of client #2's physician's orders revealed:</p> <ul style="list-style-type: none"> -No current orders for the following medications: <ul style="list-style-type: none"> -Allopurinol. -Fluvoxamine maleate. -Omeprazole DR. -Clonazepam. -Lactulose. -Multivitamin. 	V 118	<p><i>ALF</i></p> <p><i>STAFF will ensure that All medications have orders prior to Administering meds. All medications listed for Client # 1 now have AN order for each in the home</i></p> <p><i>See Attached for medication corrections</i></p> <p><i>A TRAINING is set for Medication Administration Review on Dec. 7th 2022 with RN.</i></p> <p><i>Client # 2</i></p> <p><i>ALF STAFF will ensure that All medication prior to Administering have doctor's orders in place. All medications listed have ^{new} Doctors orders.</i></p> <p><i>see Attached for medications corrections.</i></p>	<p><i>OCT. 2022</i></p> <p><i>Dec. 7th</i></p> <p><i>OCT. 2022</i></p>

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V 118	<p>Continued From page 3</p> <p>-Xifaxan.</p> <p>Review on 9/16/22 of client #3's record revealed: -Date of Admission: 12/2/17. -Diagnoses: Mild Intellectual Developmental Disability; Seizure Disorder.</p> <p>Review and observation on 9/16/22 at 11:30 am of client #3's September 2022 MAR revealed: -Betamethasone dipropionate 0.05% gm topical cream to affected area(s) twice a day as directed up to 2 grams per day. -Calcium antacid 500 mg 2 by mouth at bedtime. -Carbatrol ER 300 mg 2 by mouth every morning and at bedtime. -Clonazepam 1 mg by mouth once a week on Wednesday. -Lamictal 150 mg 2 by mouth every morning and at bedtime. -Multivitamin one by mouth ever morning. -Lisinopril 10 mg one by mouth every morning and at bedtime. -Onfi 20 mg one by mouth every morning and at bedtime. -Refresh Liquigel 1%/ml one drop in each eye at bedtime. -Refresh Relieva 0.5-0.9% one drop in each eye every morning. -Vitamin D3 50 micrograms (mcg) one by mouth every morning. -The following medications were documented as having been administered prior to the scheduled time: -The 9/16/22 8:00 pm dose of calcium antacid 500 mg. -The 9/16/22 8:00 pm dose of Lisinopril 10 mg. -The 9/17/22 8:00 am dose of the multivitamin.</p>	V 118	<p>A training is set for Dec. 7th for Medication Administration Review by R.N.</p>	Dec 7th
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V 118	Continued From page 4 Review on 9/16/22 of client #3's physician's orders revealed: -No current orders for the following medications: -Calcium antacid. -Lamictal. -Onfi. -Refresh Liquigel. -Refresh Relieva. Interview on 9/16/22 with staff #1 revealed: -She asked the pharmacy for copies of physician's orders and never received them. -She accidentally signed client #3's MAR for the wrong dates. Interview on 9/16/22 with the Qualified Professional (QP) revealed: -Responsible for providing oversight of client MAR's. -She had not been keeping a record of the clients' physician's orders. -She was going to start comparing the orders to the MAR's on a monthly basis.	V 118	<i>AFL STAFF will ensure that All medication orders are in place prior to administering meds. All medications listed now have doctor's orders. See Attached for medication corrections. AFL STAFF will double check MAR's to make sure she has signed on correct date. QP will review MAR's monthly. QP will review orders monthly.</i>	<i>OCT 2022 OCT 2022 OCT 2022</i>
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by:	V 752	<i>A training has been scheduled for Dec. 7th for medication administration by RN's</i>	

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V 752	<p>Continued From page 5</p> <p>Based on observation and interview, the facility failed to ensure the water temperature was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation of the facility on 9/16/22 at 10:20 am revealed:</p> <ul style="list-style-type: none"> -The temperature of the sink in the kitchen was 122 degrees. -The temperature of the sink in bathroom #1 was 123 degrees. -The temperature of the sink in bathroom #2 was 121 degrees. -The temperature of the tub in bathroom #2 was 120 degrees. <p>Interview on 9/16/22 with staff #2 revealed:</p> <ul style="list-style-type: none"> -There was one water heater for a 7,000 square foot home. -The water heater could not be turned down because it takes so long for the other part of the home to get hot water. -The water had to be kept at a higher temperature for the entire home to have hot water. -Client #2 was bathed by staff and therefore couldn't get burned. -"I can turn the temperature down ...but I'll just turn it back up when y'all leave." 	V 752	<p>AFL Provider is having A plumber to come in To look AT OPTIMISTO Add AN ADDITIONAL hot water heater, To help regulate the temperature in kitchen And bathrooms.</p>	By JAN 2023
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Carolyn Miller

Corrections for state review:

Client #1-

Discontinue Pyndium

-cetirizine 10mg

-citalopram 10mg

-Invega ER 6mg take two tablets every morning

-polyethylene glycol 3350.

-Tegretol XR 200mg

I got table rock pharmacy to give me an order for each medication

I have current prescriptions on file or all medications

Client # 2_

-Allopurinol.

-Fluvoxamine maleate.

-Omeprazole DR. –

Clonazepam.

-Lactulose.

Xifaxan

-Multivitamin.

I got orders from table rock, and I am also getting new orders from new doctor when [REDACTED] goes to new appointments

Client #3-

-Betamethasone dipropionate 0.05% gm topical cream to affected area(s) twice a day as directed up to 2 grams per day. Got PRN order for medication

-Calcium antacid 500 mg 2 by mouth at bedtime. Got corrected RX for this medication

-Carbatrol ER 300 mg 2 by mouth every morning and at bedtime.

-Clonazepam 1 mg by mouth once a week on Wednesday.

-Lamictal 150 mg 2 by mouth every morning and at bedtime.

-Multivitamin one by mouth ever morning.

-Lisinopril 10 mg one by mouth every morning and at bedtime.

-Onfi 20 mg one by mouth every morning and at bedtime. –

-Vitamin D3 50 micrograms (mcg) one by mouth every morning.

Had pharmacy take RX label off eye drops and remove from MAR

Refresh Liquigel 1%/ml one drop in each eye at bedtime. –

Refresh Relieva 0.5-0.9% one drop in each eye every morning.