

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL033-132	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 11/04/2022
NAME OF PROVIDER OR SUPPLIER OPEN ARMS FAMILY SERVICES, INC		STREET ADDRESS, CITY, STATE, ZIP CODE 1649 HARPER STREET ROCKY MOUNT, NC 27801		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{V 000}	INITIAL COMMENTS A follow up survey was completed on 11/4/22. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 1 current client.	{V 000}	10A NCAC 27E .0101 - LEAST RESTRICTIVE ALTERNATIVE. ① Stop locking the refrigerator with snacks and daily needs of residents - staff ② Educate and redirect residents of the refrigerator for their daily needs - staff. ③ Engage residents in walking, playing checkers, solve puzzle and watch appropriate game shows on the television.	
{V 513}	27E .0101 Client Rights - Least Restrictive Alternative 10A NCAC 27E .0101 LEAST RESTRICTIVE ALTERNATIVE (a) Each facility shall provide services/supports that promote a safe and respectful environment. These include: (1) using the least restrictive and most appropriate settings and methods; (2) promoting coping and engagement skills that are alternatives to injurious behavior to self or others; (3) providing choices of activities meaningful to the clients served/supported; and (4) sharing of control over decisions with the client/legally responsible person and staff. (b) The use of a restrictive intervention procedure designed to reduce a behavior shall always be accompanied by actions designed to insure dignity and respect during and after the intervention. These include: (1) using the intervention as a last resort; and (2) employing the intervention by people trained in its use.	{V 513}	④ Involve guardians, clients and staff on implementing decisions made - Administrator (B) ① If every ^{all} redirection fails, we can enforce third refrigerator. Adm ② Provide training to the habilitation technician - QP ③ Staff has been hired and trained to carry out this duty.	

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[Redacted Signature]

DATE'S SIGNATURE

TITLE

CEO/Administrator

(X6) DATE

12/1/22

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If continuation sheet 1 of 3

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