

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL095-049	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 11/16/2022
NAME OF PROVIDER OR SUPPLIER RAY HOUSE		STREET ADDRESS, CITY, STATE, ZIP CODE 6837 OLD US HIGHWAY 421 DEEP GAP, NC 28618		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on November 16, 2022. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to be maintained in a safe, clean, attractive, and orderly manner. The findings are: Observation on 11-16-22 at 11:18 am of Bathroom #1 revealed: -This bathroom was a full bath off the dining room. -The window did not have any covering for privacy. -The switch plate was cracked. -One of the four lights over the mirror and sink were not working. -Cobwebs were hanging from the lights above the	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	<p>Continued From page 1</p> <p>sink and from the ceiling above the toilet.</p> <p>-The air vent register in the ceiling was over 50% covered in rust-like substance.</p> <p>-The shower basin was stained and discolored in appearance.</p> <p>Observation on 11-16-22 at 11:31 am of Bathroom #2 revealed:</p> <p>-This bathroom a half bath off the kitchen.</p> <p>-One of the two lights above the sink were not working.</p> <p>Interview on 11-15-22 with Staff #1 revealed:</p> <p>-Clients help clean and do chores but staff do most of the cleaning around the home.</p> <p>-Hadt't noticed the lights that were out in the bathroom.</p> <p>Interview on 11-16-22 with Staff #3 revealed:</p> <p>-Staff were responsible for cleaning the home.</p> <p>Interview on 11-16-22 with the Qualified Professional (QP) revealed:</p> <p>-The clients have chores that they do around the house, but staff follow up behind them and clean as well.</p> <p>-Was aware the window covering in the bathroom needed to be replaced.</p> <p>-Staff were responsible to do a work order for maintenance to come in and fix things in the home.</p> <p>-Staff #1 was there every day and should be doing work orders.</p> <p>-I try to go (in the home) twice a month."</p>	V 736		