

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL024-035 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 10/07/2022 |
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| NAME OF PROVIDER OR SUPPLIER DAVID AND DAVID HOUSE | STREET ADDRESS, CITY, STATE, ZIP CODE 216 EAST WYCHE STREET WHITEVILLE, NC 28472 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on October 7, 2022. The complaints were substantiated (#NC00192988, #NC00192792, #NC00193514, #NC00193185). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of an audit of 3 current clients.</p> | V 000 | | |
| V 114 | <p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure fire and disaster drills were held quarterly and repeated on each shift. The</p> | V 114 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| V 114 | <p>Continued From page 1</p> <p>findings are:</p> <p>Review on 10/04/22 of facility records from 10/01/21 - 9/30/22 revealed:</p> <ul style="list-style-type: none"> -No documented disaster drills recorded for the 2nd, 3rd, 4th, and 5th shifts of the first quarter (10/01/21 - 12/31/21). -No documented fire drills recorded for the 1st, 2nd, 3rd, and 5th shifts of the first quarter (10/01/21 - 12/31/21). -No documented disaster drills for the 4th, and 5th shifts of the second quarter (1/01/22 - 3/31/22). -No documented fire drills recorded for the 1st, 3rd, 4th and 5th shifts of the second quarter (1/01/22 - 3/31/22). -No documented disaster drills for the third quarter (4/01/22 - 6/30/22). -No documented fire drills for the 2nd, 3rd, 4th, and 5th shifts of the third quarter (4/01/22 - 6/30/22). -No documented disaster drills for the 4th quarter (7/01/22 - 9/30/22). -No documented fire drills for the 3rd and 5th shifts of the 4th quarter (7/01/22 - 9/30/22). <p>During interview on 10/05/22 the Clinical Supervisor stated:</p> <ul style="list-style-type: none"> -There were 5 shifts. -She would ensure drills were completed to meet the requirements. | V 114 | | |
| V 118 | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written</p> | V 118 | | |

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| V 118 | <p>Continued From page 2</p> <p>order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to keep the MARs current affecting three of three clients (client #1, client #2, and client #3). The findings are:</p> <p>Finding #1: Review on 10/04/22 of client #1's record</p> | V 118 | | |

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| V 118 | <p>Continued From page 3</p> <p>revealed:</p> <ul style="list-style-type: none"> -61 year-old male -Admission date of 8/8/97 -Diagnoses included chronic schizophrenia - mild intellectual disability, and urethritis <p>Review on 10/04/22 of client #1's medication orders revealed: 2/16/22</p> <ul style="list-style-type: none"> -Lisinopril (treats high blood pressure) 10-12.5 milligrams (mg) - Take one tablet by mouth once a day. -Tamsulosin (treats enlarged prostate) 0.4mg - Take 1 capsule by mouth daily at bedtime. -Vicks Vapor Rub (treats aches and pains)- Apply in between toes and toenails daily as directed after bathing. <p>6/15/22</p> <ul style="list-style-type: none"> -Betamethasone (treats skin irritation) 0.05% cream - Apply to rash twice daily. <p>6/20/22</p> <ul style="list-style-type: none"> -Meloxicam (treats inflammation) 7.5mg - Take 1 tablet by mouth every day. -Simvastatin (treats high cholesterol) 20mg - Take 1 tablet by mouth every night at bedtime. -Metformin (treats high blood sugar) 500mg - Take 1 tablet by mouth every night at bedtime. -Metoprolol (treats high blood pressure) 100mg - Take 1 tablet by mouth twice a day. <p>9/14/22</p> <ul style="list-style-type: none"> -Olanzapine (antipsychotic) 15mg - Take one tablet daily at bedtime. -Olanzapine 5mg - Take 1 tablet by mouth once a day at 2pm. -BENZTROPINE (treats muscle control) 1mg - Take 1 tablet by mouth daily at bedtime. -Divalproex (mood stabilizer) 500mg - Take 1 | V 118 | | |

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| V 118 | <p>Continued From page 4</p> <p>tablet by mouth twice daily.</p> <p>-Lorazepam (treats anxiety) 0.5mg - Take 1 tablet by mouth twice daily.</p> <p>Review on 10/24/22 of client #1's July 2022 - October 2022 MARs revealed the following blanks:</p> <p>-Meloxicam 7.5mg - 10/1/22 at 8:00am.</p> <p>-Simvastatin 20mg - 10/1/22 at 8:00pm.</p> <p>-Metformin 500mg - 7/30/22 and 10/1/22 at 8:00pm.</p> <p>-Olanzapine 15mg - 10/1/22 at 8:00pm.</p> <p>-Olanzapine 5mg - 10/1/22 at 2:00pm.</p> <p>-Benzotropine 1mg - 10/1/22 at 8:00pm.</p> <p>-Lisinopril 10-12.5 mg - 10/1/22 at 8:00am.</p> <p>-Tamsulosin 0.4mg -7/1/22, 7/2/22, 7/3/22, 8/6/22, 8/7/22, 9/1/22 - 9/9/22, and 10/1/22 at 8:00pm.</p> <p>-Divalproex 500mg -7/30/22, 9/17/22, 9/18/22, 10/1/22, and 10/2/22 at 8:00pm.</p> <p>-Lorazepam 0.5mg - 7/30/22, 9/17/22, 9/18/22, and 10/1/22 at 8:00pm.</p> <p>-Metoprolol 100mg - 7/30/22, 7/31/22, 9/17/22, and 9/18/22 at 8:00pm.</p> <p>-Betamethasone 0.05% cream - 7/30/22, 7/31/22, 9/17/22, 9/18/22, and 10/1/22 at 8:00pm.</p> <p>-Betamethasone 0.05% cream - 10/1/22 at 8:00am.</p> <p>Finding #2: Review on 10/04/22 of client #2's record revealed:</p> <p>-20 year-old male</p> <p>-Admission date of 4/5/22</p> <p>-Diagnoses included autism disorder, mild - intellectual and developmental disability, and attention-deficit/ hyperactivity disorder(ADHD).</p> <p>Review on 10/04/22 of client #2's medication orders revealed:</p> | V 118 | | |

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| V 118 | <p>Continued From page 5</p> <p>4/25/22 -Aveeno Clear Cleanser (treats oily skin) - Clean face and back daily. -Loratadine (treats seasonal allergies) 10mg - Take 1 tablet by mouth every day. -Clonidine (treats high blood pressure) 0.1mg - Take 1 tablet by mouth twice daily. -Vitamin D3 (treats vitamin-D deficiency) 25mcg - Take 2 tablets = 50mcg by mouth twice daily. -Aloe Vesta 2-N-1 Ointment (treats skin irritation) - Apply to affected area of both groin creases twice daily. -Tolnaftate 1% powder (treats athletes foot) - Apply to affected areas twice daily. -Topiramate (treats seizures) 50mg - Take 1 tablet by mouth twice daily.</p> <p>4/28/22 Minerin Creme (treats dry skin) - Apply to affected areas of dry skin twice a day.</p> <p>6/13/22 -Docusate Sodium (treats constipation) 100mg - Take 2 capsules by mouth daily each evening. -Aqua Glycolic Hand/Body (treats dry skin) - Apply 1 application daily after bathing -Xclear Nasal Wash (treats sinuses) - Use 2 sprays in each nostril twice a day before a meal. -Neutrogena oil free face (treats oily skin) - Apply to affected area(s) twice daily.</p> <p>6/16/22 -Senexon-S (treats constipation) 50-8.6mg - Take 1 tablet by mouth daily.</p> <p>8/22/22 Lamotrigine (treats seizures) 25mg - Take 1 tablet by mouth every day at bedtime for 14 days.</p> <p>Review on 10/04/22 of client #2's July 2022 -</p> | V 118 | | |

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| V 118 | <p>Continued From page 6</p> <p>October 2022 MARs revealed the following blanks:</p> <ul style="list-style-type: none"> -Lamotrigine 25mg - 9/3/22 and 9/4/22 at 8:00pm. -Senexon-S 50-8.6mg - 9/3/22 and 9/4/22 at 8:00am. -Neutrogena oil free face - 9/15/22 at 8:00am. -Xclear Nasal Wash - 9/15/22 at 8:00am. -Aqua Glycolic Hand/Body- 9/18/22 at 8:00am. -Docusate Sodium 100mg - 9/3/22 and 9/4/22 at 6:00pm. -Minerin Creme - 9/15/22 at 8:00am. -Topiramate 50mg - 9/15/22 at 8:00am. -Tolnaftate 1% powder - 9/15/22 at 8:00am. -Aloe Vesta 2-N-1 Ointment - 9/15/22 at 8:00am and 9/23/22 at 8:00pm. -Vitamin D3 25mcg - 9/15/22 at 8:00am. -Clonidine 0.1mg - 9/15/22 at 8:00am. -Loratadine 10mg - 9/15/22 at 8:00am. -Aveeno Clear Cleanser - 9/3/22 and 9/4/22 at 8:00pm. <p>Finding #3: Review on 10/04/22 of client #3's record revealed:</p> <ul style="list-style-type: none"> -22 year-old male -Admission date of 7/21/22 -Diagnoses included autism disorder, moderate - intellectual and developmental disability, intermittent explosive disorder, epilepsy, tachycardia, extrapyramidal and movement disorder. <p>Review on 10/04/22 of client #3's medication orders revealed: 7/25/22</p> <ul style="list-style-type: none"> -Vitamin D3 2000 units- Take 1 tablet daily. -Quetiapine Fumate (antipsychotic) 50mg - Take 1 tablet by mouth daily at noon. -Propranolol (treats tachycardia.) 20mg - Take 1 tablet by mouth each morning for tachycardia. | V 118 | | |

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| V 118 | <p>Continued From page 7</p> <ul style="list-style-type: none"> -Melatonin (treats sleep disorder) 5mg - Take 1 tablet daily at bedtime. -Lactulose(treats constipation) 10 grams (gm)/15 milliliters (ml) - Take 15ml by mouth daily. mix with 4-8 ounces of water. -Doxycycline Hyclate (treats infections) 50mg - Take 1 capsule by mouth every evening. -Ciclipirox (treats skin infection) 8% Solution - Apply topically to the left hallux nail (big toe) daily. -Differin (treats acne) 0.3% gel pump - Apply topically to the affected areas of face at bedtime. -Quetiapine Furmate 300mg - Take 1 & 1/2 tablets by mouth twice daily. -Guanfacine (treats ADHD) 1mg - cake 1 & 1/2 tablets by mouth twice daily. -Boost Liquid Strawberry - Drink 1 shake by mouth twice a day. -Hydroxyzine (treats anxiety)50mg - Take 1 capsule by mouth 4 times a day. <p>Review on 10/04/22 of client #3's August 2022 - October 2022 MARs revealed the following blanks:</p> <ul style="list-style-type: none"> -Hydroxyzine 50mg - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 12:00pm, 2:00pm, and 8:00pm. -Hydroxyzine 50mg - 9/13/22 at 8:00pm. -Boost Liquid - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00am and 8:00pm. -Boost Liquid - 9/13/22 at 8:00pm. -Guanfacine 1mg - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00am and 8:00pm. -Guanfacine 1mg - 9/13/22 at 8:00pm. -Guanfacine 0.5mg - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 12:00pm and 4:00pm -Guanfacine 0.5mg - 9/13/22 at 8:00pm. -Quetiapine Furmate 300mg - 8/1/22 - 8/31/22, | V 118 | | |

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| V 118 | <p>Continued From page 8</p> <p>9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00am and 8:00pm. -Quetiapine Furmate 150mg - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 12:00pm and 4:00pm. -Quetiapine Furmate 300mg - 9/13/22 at 8:00pm. -Quetiapine Furmate 150mg - 9/13/22 at 4:00pm -Quetiapine Furmate 50mg - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 12:00pm. -Differin 0.3% gel pump - 8/1/22 - 8/31/22, 9/13/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00pm. -Ciclipirox 8% Solution - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00am. -Doxycycline Hyclate 50mg - 8/1/22 - 8/31/22, 9/13/22 - 9/30/22, and 10/1/22 at 6:00pm. -Lactulose 10 gm/15 ml - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00am. -Melatonin 5mg - 8/1/22 - 8/31/22, 9/13/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00am and 8:00pm. -Propranolol 20mg - 8/1/22 - 8/31/22, 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00am. -Vitamin D3 2000 units - 9/14/22 - 9/30/22, 10/1/22, and 10/2/22 at 8:00am.</p> <p>Interview on 10/5/22 client #1 stated: -He had lived at facility "for awhile." -He received meds as ordered. -He had not missed any medications.</p> <p>Client #2 and client #3 did not participate in interview process due to communication barriers.</p> <p>Interview on 10/04/22 the Clinical Supervisor stated: -There had been recent management changes and the new team was working to resolve</p> | V 118 | | |

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| V 118 | Continued From page 9 previous deficient practices. -She would follow up to ensure that MARs were documented correctly. Due to the failure to accurately document medication administration it could not be determined if client #1 and client #2 received their medications as ordered by the physician. | V 118 | | |
| V 120 | 27G .0209 (E) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments. This Rule is not met as evidenced by: | V 120 | | |

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| NAME OF PROVIDER OR SUPPLIER DAVID AND DAVID HOUSE | STREET ADDRESS, CITY, STATE, ZIP CODE 216 EAST WYCHE STREET WHITEVILLE, NC 28472 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
| V 120 | <p>Continued From page 10</p> <p>Based on observation, record review, and interview, the facility failed to keep internal and external medications stored separately affecting 1 of 3 clients (client #1). The findings are</p> <p>Review on 10/04/22 of client #1's record revealed:</p> <ul style="list-style-type: none"> -61 year-old male -Admission date of 8/8/97 -Diagnoses included chronic schizophrenia - mild intellectual disability, and urethritis <p>Review on 10/04/22 of client #1's current drug regimen revealed:</p> <ul style="list-style-type: none"> -Lisinopril (treats high blood pressure) 10-12.5 milligrams (mg) - Take one tablet by mouth once a day. -Olanzapine (antipsychotic) 15mg - Take one tablet daily at bedtime. -Olanzapine 5mg - Take 1 tablet by mouth once a day at 2pm. -Benzotropine (treats muscle control) 1mg - Take 1 tablet by mouth daily at bedtime. -Meloxicam (treats inflammation) 7.5mg - Take 1 tablet by mouth every day. -Simvastatin (treats high cholesterol) 20mg - Take 1 tablet by mouth every night at bedtime. -Metformin (treats high blood sugar) 500mg - Take 1 tablet by mouth every night at bedtime. -Tamsulosin (treats enlarged prostate) 0.4mg - Take 1 capsule by mouth daily at bedtime. -Vitamin D3 (treats vitamin-D deficiency) 25 micrograms (mcg) - Take 1 capsule by mouth each morning. -Vicks Vapor Rub (treats aches and pains)- Apply in between toes and toenails daily as directed after bathing. -Divalproex (mood stabilizer) 500mg - Take 1 tablet by mouth twice daily. -Lorazepam (treats anxiety)0.5mg - Take 1 tablet | V 120 | | |

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL024-035 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 10/07/2022 |
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|--------------------|--|---------------|---|--------------------|
| V 120 | <p>Continued From page 11</p> <p>by mouth twice daily.</p> <p>-Metoprolol (treats high blood pressure) 100mg - Take 1 tablet by mouth twice a day.</p> <p>-Betamethasone (treats skin irritation) 0.05% cream - Apply to rash twice daily.</p> <p>-Metamucil Powder (treats constipation)- Mix 2 teaspoonful in 8 ounces of water or juice and drink twice daily.</p> <p>Observation on 10/04/22 at approximately 1:15pm of client #1's medications on hand revealed the Betamethasone 0.05% cream and Vicks Vapor Rub was stored with the internal medications.</p> <p>Interview on 10/04/22 the Clinical Supervisor stated she would follow up to ensure internal and external medications at the facility were stored separately.</p> | V 120 | | |
| V 121 | <p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(f) Medication review:</p> <p>(1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated.</p> <p>(2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> | V 121 | | |

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|--------------------|---|---------------|---|--------------------|
| V 121 | <p>Continued From page 12</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to obtain drug regimen reviews for one of three clients (client #1) who received psychotropic drugs. The findings are:</p> <p>Review on 10/04/22 of client #1's record revealed: -61 year-old male -Admission date of 8/8/97 -Diagnoses included chronic schizophrenia - mild intellectual disability, and urethritis</p> <p>Review on 10/04/22 of client #1's current drug regimen revealed: -Lisinopril (treats high blood pressure) 10-12.5 milligrams (mg) - Take one tablet by mouth once a day. -Olanzapine (antipsychotic) 15mg - Take one tablet daily at bedtime. -Olanzapine 5mg - Take 1 tablet by mouth once a day at 2pm. -Benzotropine (treats muscle control) 1mg - Take 1 tablet by mouth daily at bedtime. -Meloxicam (treats inflammation) 7.5mg - Take 1 tablet by mouth every day. -Simvastatin (treats high cholesterol) 20mg - Take 1 tablet by mouth every night at bedtime. -Metformin (treats high blood sugar) 500mg - Take 1 tablet by mouth every night at bedtime. -Tamsulosin (treats enlarged prostate) 0.4mg - Take 1 capsule by mouth daily at bedtime. -Vitamin D3 (treats vitamin-D deficiency) 25 micrograms (mcg) - Take 1 capsule by mouth each morning. -Vicks Vapor Rub (treats aches and pains)- Apply in between toes and toenails daily as directed after bathing.</p> | V 121 | | |

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|--------------------|--|---------------|---|--------------------|
| V 121 | <p>Continued From page 13</p> <ul style="list-style-type: none"> -Divalproex (mood stabilizer) 500mg - Take 1 tablet by mouth twice daily. -Lorazepam (treats anxiety)0.5mg - Take 1 tablet by mouth twice daily. -Metoprolol (treats high blood pressure) 100mg - Take 1 tablet by mouth twice a day. -Betamethasone (treats skin irritation) 0.05% cream - Apply to rash twice daily. -Metamucil Powder (treats constipation) - Mix 2 teaspoonful in 8 ounces of water or juice and drink twice daily. <p>Review on 10/04/22 of the 6 month psychotropic drug review for client #1 revealed the last documented drug review was completed on 7/26/21.</p> <p>Interview on 10/04/22 the Clinical Supervisor stated the facility had undergone recent management changes and that she would follow up to ensure drug reviews were completed every 6 months.</p> | V 121 | | |