

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411161	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/10/2022
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NAME OF PROVIDER OR SUPPLIER CHANGING LIVES GROUP HOME IV, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 1404 CUSHING STREET GREENSBORO, NC 27405
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on November 10, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 120	<p>27G .0209 (E) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(e) Medication Storage:</p> <p>(1) All medication shall be stored:</p> <p>(A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit;</p> <p>(B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container;</p> <p>(C) separately for each client;</p> <p>(D) separately for external and internal use;</p> <p>(E) in a secure manner if approved by a physician for a client to self-medicate.</p> <p>(2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p>	V 120		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 120	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to store prescription medications in a secure manner for 1 of 3 current clients (#1). The findings are:</p> <p>Observations on 11/9/22 at 4:40pm of the facility revealed: -A prescription dental rinse for client #1 was located under bathroom #1's sink -The prescription dental rinse was not stored securely</p> <p>Review on 11/10/22 of client #1's record revealed: -An admission date of 12/1/20 -Diagnoses of Unspecified Intellectual Disability, Bipolar Disorder, Unspecified, Post-Traumatic Stress Disorder, Hypothyroidism and Obesity -A physician's order dated 6/2/22 for Chlorhexidine Gluconate 0.12%, Rinse mouth with capful once daily. Do not rinse out mouth, eat or drink 30 minutes after use -A warning label stated "keep out of reach of children"</p> <p>Interview on 11/10/22 with client #1 revealed: -Takes medications and staff gives it to me. -Used a prescription mouth rinse daily -"It is kept with my meds. Because we were rushing to leave, we forget to put it back (in the locked medication close). I put it under the sink. Usually, it is in the medication cabinet with my other medications."</p> <p>Interview on 11/9/22 with staff #1 revealed: -Was aware client #1's mouth rinse was a prescription rinse -Had forgotten to secure the mouth rinse back in the medication cabinet after client #1 used it this morning</p>	V 120		

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V 120	Continued From page 2 Interview on 11/10/22 with the Qualified Professional Consultant revealed: -"It (client #1's prescription mouth rinse) is supposed to be locked up with the medications ...all mouthwash should be locked up because we don't want the clients to drink it ...staff is to monitor them and put it (the mouth rinse) back (in the locked medication cabinet). Staff needs to remember to put it back in the medication closet ..."	V 120		
V 732	27G .0303(a) Site Location 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (a) Each facility shall be located on a site where: (1) fire protection is available; (2) water supply, sewage and solid waste disposal services have been approved by the local health department; (3) occupants are not exposed to hazards and pollutants that may constitute a threat to their health, safety, and welfare; and (4) local ordinances and zoning laws are met. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure clients were not exposed to hazards and pollutants that may constitute a threat to their health, safety, and welfare. The findings are:	V 732		

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V 732	<p>Continued From page 3</p> <p>Observations on 11/9/22 at 3:15pm revealed: -A container of bleach and a household cleaner were on the kitchen counter island in front of the kitchen sink. -The cleaning supplies were not stored secured and were within reach of the clients</p> <p>Interview on 11/9/22 with staff #1 revealed: -Had forgotten to be the facility's cleaning supplies back in the locked closet</p> <p>Interview on 11/10/22 with the Qualified Professional Consultant revealed: -"Cleaners were used this morning (11/10/22) and should have been locked up. I do have to remind staff that these are adults but have IDD (Intellectual Developmental Disabilities) and certain things must not be left out ..." -Would meet with staff #1 and go over the subject of cleaning supplies were to be stored securely during supervision.</p>	V 732		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility was not maintained in a safe, clean, attractive,</p>	V 736		

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V 736	<p>Continued From page 4</p> <p>and orderly manner. The findings are:</p> <p>Observations on 11/9/22 at 3:10pm of the facility revealed:</p> <ul style="list-style-type: none"> -The kitchen table's black paint was chipped and peeled in several places -The coffee table's veneer was peeling -Two pull out sofas sagged and were stained -The recliner in the living room had stains on the seat cushion and on the arm rests -Tape was placed over the floor plate that led into the kitchen -Under the kitchen sink there was worn plywood -The electrical outlet on the kitchen island was not flush with the cabinet -The kitchen wall was stained and needed to be cleaned -The bathroom vanity had 2 of 3 lights that were burned out -One of the towel holders in the bathroom was missing a rod -Client #1's metal bed frame stuck out approximately 1 foot around the bed -Client #3's dresser was missing a drawer -A 2 inch by 2-inch hole was in client #3's bedroom wall <p>Interview on 11/10/22 with client #1 revealed:</p> <ul style="list-style-type: none"> -The kitchen table was scratched up "real bad" -"I would like to make a tablecloth for the table because I croquet. It will only take me a week." -"We need a new sofa." -Staff sleeps on the pull-out sofa. We have two of those. He sleeps on the blue one but does not pull it out." <p>Interview on 11/9/22 with staff #1 revealed:</p> <ul style="list-style-type: none"> -"My standards are higher than normal when it comes to keeping the facility clean." -"The outlet not being flush with the wood cabinet" 	V 736		

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V 736	<p>Continued From page 5</p> <p>in the kitchen could be considered a safety hazard."</p> <p>-"The kitchen table needs to be replaced or repainted. And I guess the kitchen walls could be scrubbed also. The floor frame walking into the kitchen could be considered a hazard also because someone could trip over it."</p> <p>Interview on 11/9/22 with the Qualified Professional revealed: -Was aware minor repairs to the facility needed to be made -"The last time I was here, I left a list of repairs that needed to be made. There's a hole in one of the client's bedrooms that needs to be repaired too."</p> <p>Interview on 11/10/22 with the Qualified Professional Consultant revealed: -"I noticed [client #1]'s drawer (to his dresser) was broken. They (staff) need to keep up on it. I also noticed his bed frame was too big for his bed last month ..."</p>	V 736		