

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL054-159	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/11/2022
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NAME OF PROVIDER OR SUPPLIER MAPLEWOOD FACILITY	STREET ADDRESS, CITY, STATE, ZIP CODE 2002-G SHACKLEFORD ROAD KINSTON, NC 28502
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on October 11, 2022. Four complaints were unsubstantiated (intake #NC001923850, NC00193802, NC00194009, NC00193357. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.</p> <p>This facility is licensed for 18 and currently has a census of 17. The survey sample consisted of audits of 2 current client and 1 former client.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean attractive and orderly manner. The findings are:</p> <p>Observation on 10/10/22 at approximately 11:00am revealed: - Unit 1 was missing door frame and door in the foyer. -Pod A1 had a ceiling vent that had brown splatter on the wall by the vent.</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>-Seclusion room #1 had a handle missing and white spots of paint on yellow painted wall. -Seclusion room #2 had a handle missing and white painted around the door fame.</p> <p>Unit 2's hallway door frame was missing. Pod A had dark spots around the tile at the outside bottom of shower and the ceiling vent had heavy dust. -Pod A3 had green splatter on the wall under the window. -Seclusion rooms 1 and 2 was missing the lock cylinders on the doors.</p> <p>Unit 3 was missing the door frame and door. -Seclusion room #1 was missing door handle and the ceiling vent cover was missing under the door. -Seclusion room #2 inside door frame was loose and had curse words written on the walls. Pod A had a baseboard separated from the corner of the wall by room A1, white plastered area on the wall to the right side of the tv approximately 12 inches. The hall light fixture on the wall was missing a cover. -A1 had white plaster on the wall to the right of the window approximately 1 1/2 foot (ft) and white plaster on wall beside the closet. -A2 had drawings on the wall, mismatched painted walls. -A3 had writing on the wall inside the closet and on the shelves, blue marks under the light switch, pink splatter behind the door and a large plastered square shaped area behind the door.</p> <p>-Pod B had a bathroom with waterproof fiberglass board that was chipped installed on wall and a large white plastered area beside the sink -B1 had brown stains and writing on the door. There was also a white plastered are on a blue</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>wall.</p> <p>-B2 had brown stains in various spots at the bottom of the door and under the light switch. Paint was chipping and cracking along the door frame inside the room.</p> <p>Interview on 10/10/22 the Maintenance Supervisor stated:</p> <ul style="list-style-type: none"> - The units were currently being painted and some would have to be repainted due to the mismatched colors. -Seclusion doors need lock cylinders and were expected to be installed soon. - The clients had broken markers and put the colors on the walls. -They would check the bathroom with the dark residue in between the tile. <p>Interview on 10/11 Director of PRTF services stated she had no questions about issues identified for repair.</p> <p>This deficiency has been cited 5 times since the original cite on 5/18/21.</p>	V 736		