

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL033-132	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 11/04/2022
NAME OF PROVIDER OR SUPPLIER OPEN ARMS FAMILY SERVICES, INC		STREET ADDRESS, CITY, STATE, ZIP CODE 1649 HARPER STREET ROCKY MOUNT, NC 27801		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{V 000}	INITIAL COMMENTS A follow up survey was completed on 11/4/22. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 1 current client.	{V 000}		
{V 513}	27E .0101 Client Rights - Least Restrictive Alternative 10A NCAC 27E .0101 LEAST RESTRICTIVE ALTERNATIVE (a) Each facility shall provide services/supports that promote a safe and respectful environment. These include: (1) using the least restrictive and most appropriate settings and methods; (2) promoting coping and engagement skills that are alternatives to injurious behavior to self or others; (3) providing choices of activities meaningful to the clients served/supported; and (4) sharing of control over decisions with the client/legally responsible person and staff. (b) The use of a restrictive intervention procedure designed to reduce a behavior shall always be accompanied by actions designed to insure dignity and respect during and after the intervention. These include: (1) using the intervention as a last resort; and (2) employing the intervention by people trained in its use.	{V 513}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{V 513}	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to use the least restrictive and most appropriate settings and method. The findings are:</p> <p>Review on 11/1//22 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 12/1/21 - Diagnosis of Schizophrenia Paranoid Type, Attention Deficit/Hyperactivity disorder and Intellectual disability <p>Interview on 11/1/22 client #2 reported:</p> <ul style="list-style-type: none"> - The lock was not on the refrigerator today but it was normally on it. - Chain was normally on the refrigerator so that client #3 wouldn't go in it because he ate raw meat. - Asked the Director if she wanted something out of the refrigerator. - It was locked during the day and night. <p>Interview on 11/4/22 client #1 reported:</p> <ul style="list-style-type: none"> - The lock was on the refrigerator at night when they were about to go to sleep. - He asked the Director or staff if he wanted something out of the refrigerator. - The lock was on the refrigerator because client #3 went in there and ate raw food. <p>Interview on 11/1/22 & 11/3/22 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> - The refrigerator was locked at night. - The refrigerator was locked whenever client #3 was agitated and having a bad day because that was a trigger for him to go in the refrigerator and eat raw meat. - Right after dinner until around 10:00pm, client 	{V 513}		

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{V 513}	<p>Continued From page 2</p> <p>#3 would try and go in the refrigerator and that's the time it's locked up.</p> <ul style="list-style-type: none"> - This was an immediate plan to address the issue and the treatment team was going to meet again on 11/15/22 to reassess the lock on the refrigerator. <p>Interview on 11/1/22 & 11/3/22 the Director reported:</p> <ul style="list-style-type: none"> - The refrigerator was locked up during the night. - Client #3 would walk around at night and go in the refrigerator to eat raw meat. - They were trying to keep client #3 safe. <p>This deficiency has been cited 3 times since the original cite on 5/11/22 and must be corrected within 30 days.</p>	{V 513}		