

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/14/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G277	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 11/03/2022
NAME OF PROVIDER OR SUPPLIER MASON STREET			STREET ADDRESS, CITY, STATE, ZIP CODE 306 N MASON STREET APEX, NC 27502		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
{W 436}	<p>SPACE AND EQUIPMENT CFR(s): 483.470(g)(2)</p> <p>The facility must furnish, maintain in good repair, and teach clients to use and to make informed choices about the use of dentures, eyeglasses, hearing and other communications aids, braces, and other devices identified by the interdisciplinary team as needed by the client. This STANDARD is not met as evidenced by: Based on observation, record review and confirmed by interviews with staff, the facility failed to ensure for 1 of 6 clients (#2) that he had access to his eyeglasses and was taught to wear and tolerate his eyeglasses. The finding is:</p> <p>Observation on 11/3/22 at 9:00am, in the locked medication administration cabinet staff A stated client #2 had recently obtained his eyeglasses.</p> <p>Interview on 11/3/22 with staff A confirmed client #2 attends a local public high school and that he had departed for school earlier on 11/3/22 without his eyeglasses.</p> <p>Review on 11/3/22 of client #2's individual program plan (IPP) dated 4/18/22 revealed, "Adaptive equipment: Glasses to be worn daily to assist with vision."</p> <p>Review on 11/3/22 of the plan of correction (POC) dated 8/18/22 revealed, "All adaptive equipment will be accessible to the person being served. Formal training will be completed for the use of adaptive equipment-glasses. Qualified Professional will implement a formal goal."</p> <p>Interview on 11/3/22 with the qualified intellectual disabilities professional (QIDP) revealed client #2 should be taking his eyeglasses to school daily.</p>	{W 436}			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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{W 436}	<p>Continued From page 1</p> <p>Further interview revealed a formal written goal had not been written to teach client #2 to tolerate and maintain use of his eyeglasses.</p> <p>During observations throughout the survey on 8/1/22 and 8/2/22, client #1 was observed to never wear eyeglasses.</p> <p>Review on 8/2/22 of client #1's vision consultation revealed on 10/29/20, the practioner diagnosed him with Refractive Error, with compound myopic astigmatism in the right and left eyes. It was recommended that client #1 wear eyeglasses and follow up annually. An invoice from this appointment documented that a claim was initiated with the insurance to purchase single vision eyeglasses.</p> <p>Review on 8/2/22 of client #1's Individual Program Plan (IPP) dated 4/18/22 revealed that eyeglasses were listed as adaptive equipment to be worn daily to increase vision. The IPP was reviewed and signed by the Qualified Intellectual Disabilities Professional (QIDP) on 4/18/22.</p> <p>Interview on 8/2/22 with the Site Supervisor (SS) revealed that he had worked at the home for less than a year and never knew that client #1 required eyeglasses.</p> <p>Interview on 8/2/22 with the QIDP revealed that she had not observed client #1 wearing eyeglasses before and unaware where they were stored.</p>	{W 436}			
{W 460}	<p>FOOD AND NUTRITION SERVICES CFR(s): 483.480(a)(1)</p>	{W 460}			

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{W 460}	<p>Continued From page 2</p> <p>Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review and confirmed by interviews with staff, the facility failed to ensure for 1 of 4 clients (#3) observed dining that his prescribed diet order was followed as written. The finding is:</p> <p>During observations in the facility at 8:24am of breakfast, staff A and staff B assisted client #3 in serving a whole piece of toast, cream of wheat, juice, and water.</p> <p>During interview on 11/3/22 staff B was asked if any of the 4 clients dining for breakfast had modified texture diets. Staff B stated that client #3's foods are to be cut into bite sized pieces.</p> <p>Review on 11/3/22 of client #3's nutritional evaluation dated 4/11/22 revealed his diet was prescribed as a regular diet with food cut into bite sized pieces with snacks of choice and encourage second portions.</p> <p>Review of the facility's plan of correction dated 8/18/22 revealed, "Nutritionist will complete assessment on consumers. Nutritional assessments will be conducted to ensure proper consistency. All people served will receive a nourishing, well balanced diet including specially prescribed diets. All staff will be in-serviced on food consistency orders. Site Supervisor will monitor one time a week. Qualified Professional will monitor one time a week."</p>	{W 460}			

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{W 460}	<p>Continued From page 3</p> <p>Interview on 11/3/22 with the qualified intellectual professional (QIDP) revealed client #3's food texture is supposed to be cut into bite sized pieces.</p> <p>A. During lunch observations in the home on 8/1/22 at 12:30pm, client #2 was served tuna salad with boiled egg, pasta, dill pickle, 6 Club crackers and a desert cup of ice cream. Client #2 quickly ate his pasta and crackers and attempted to reach for the box of crackers several times to get more. Staff C supervised client #2 as he ate, and the Qualified Intellectual Disabilities Professional (QIDP) was present in the dining room and suggested to the Site Supervisor (SS) that client #2 be offered an apple. The SS presented an apple and client #2 began eating it. The QIDP asked the SS how many crackers did client #2 receive and was told 6. The QIDP gave client #2 four additional crackers, which he consumed. Client #2 had not attempted to eat the tuna salad and was never encouraged to eat it before he was given extra servings of crackers.</p> <p>During dinner observations on 8/1/22 at 4:40pm at a restaurant, client #2 received an average size piece of pizza with cheese and meat along with a bowl of salad. It was cut into 1-2" size pieces. Client #2 quickly consumed his pizza when the QIDP noticed that he finished before the other clients. The QIDP suggested to Staff C that she could request that kitchen prepare vegetarian pizza for him since he was allowed second portions of vegetables. The QIDP placed an order for more pizza and when she returned to the table, client #2 was encouraged to eat his untouched salad, that he began to consume.</p>	{W 460}			

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{W 460}	<p>Continued From page 4</p> <p>Client #2 was observed to quickly consume the vegetarian pizza once it was cut into bite sized pieces without incident.</p> <p>During morning observations in the home on 8/2/22 at 7:00am, the SS assisted client #2 cut his muffin into 6, 1" pieces. Client #2 ate his muffin, grits, grapes and yogurt for breakfast, without incident.</p> <p>Review on 8/1/22 of client #2's IPP dated 4/18/22 revealed staff should encourage him to eat at a safe rate and take bite sized pieces. Client #2 was permitted to have non-starchy 2nd servings of vegetables and fruits. In addition there were dietary orders dated on 7/18/22 posted on the dining room wall, that confirmed client #2 remained on a bite size diet with no 2nd servings unless non-starchy fruits and vegetables.</p> <p>Review on 8/1/22 of the nutritional facts on the box of Club Crackers revealed a serving size equaled 4 crackers.</p> <p>Interview on 8/2/22 with the SS revealed that he acknowledged client #2 did not receive bite size pieces of the muffin for breakfast.</p> <p>Interview on 8/2/22 with the QIDP revealed that she was aware that client #2 should not receive 2nd servings of food that were starchy.</p> <p>Interview on 8/2/22 with the nurse revealed client #2 had a tendency to eat his food too fast so it was recommended that he receive bite sized pieces. The nurse stated that even though the dietary orders did not specify the measurement for bite size pieces, a muffin cut into 6 portions became finger foods servings. The nurse also</p>	{W 460}			

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{W 460}	<p>Continued From page 5</p> <p>stated that client #2 should have not receive extra crackers for lunch or vegetables served on a 2nd slice of pizza. The nurse stated that both crackers and pizza dough were full of carbohydrates.</p> <p>B. During breakfast observations in the home on 8/2/22 at 7:05am, client #3 consumed his breakfast meal with orange juice and milk. The client did not consume any other beverages at breakfast.</p> <p>Review on 8/1/22 of a list dated 7/18/22 posted in the dining room of the home included each client's current diet. Client #3's diet noted he should receive "Prune juice 4 oz daily at breakfast."</p> <p>Interview on 8/2/22 with the QIDP and SS confirmed the posted diet for client #3 was the most current and continues to receive prune juice at breakfast.</p>	{W 460}			