

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL092-461</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  R <b>09/07/2022</b>
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

**1952 SPRING DRIVE  
SLHC RESIDENTIAL PROGRAM FOR WOMEN A  
GARNER, NC 27529**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000

INITIAL COMMENTS

An annual and follow up survey was completed 9/7/22. Deficiencies were cited.

This facility is licensed for the following service category: 10A NCAC 27G .4100 Residential Recovery Programs for Individuals with Substance Abuse Disorders and Their Children.

This facility is licensed for 16 and currently has a census of 13. The survey sample consisted of audits of 4 current clients.

V 000

V 114

27G .0207 Emergency Plans and Supplies

10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES

(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.

(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.

(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use.

V 114

This Rule is not met as evidenced by:  
Based on record review and interview the facility failed to ensure fire and disaster drills were conducted under conditions that simulate fire emergencies. The findings are:

**RECEIVED**

**OCT 21 2022**

**DHSR-MH Licensure Sect**

Division of Health Service Regulation

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
(X6) DATE

TITLE

STATE FORM

6899

8EUQ11

If continuation sheet 1 of 4

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(X4) ID PREFIX TAG	Continued From page 1 Review on 9/7/22 of fire drills between January 2022 - August 2022 revealed: -no fire drill was conducted between 7:28pm - 10:38am  Review 9/7/22 of disaster drills between January 2022 - August 2022 revealed: -no disaster drill was conducted between 8:50pm - 11:42am	ID PREFIX TAG	Residential Staff will provide fire drills quarterly between 6am-6pm and 6pm-6am shifts.  On 9/22- Residential staff conducted a fire drill at 12:00 am On 9/26 Residential staff conducted a fire drill at 12:21 am. Drills will be conducted quarterly. Completed drill information is contained paper and electronic format and is reviewed by the Health and Safety Committee.	(X5) COMPLETE DATE

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V 114	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation 9/7/22 at 9:15am revealed the following:</p> <ul style="list-style-type: none"> <li>- Apartment #1844</li> <li>- broken blinds in the kitchen</li> <li>- Apartment #1846</li> <li>- kitchen cabinets fading with spots all over it</li> <li>- kitchen floor buckling and soft over by the steps</li> <li>- very slow water drain in the upstairs bathroom</li> <li>- Apartment #1848</li> <li>- small round hole in dining room wall</li> <li>- paint peeling in the ceiling in the dining</li> </ul>	V 114	<p>The residential director [REDACTED] and the Property manager meet on 10/3/22 to review each deficiency.</p> <p>#1844- Work orders have been placed for all broken blinds in the kitchen. The blinds are on back order. The Property Manager (PM) did state they are willing to order from a different vendor and will do so. The PM will keep [REDACTED] update on the status of the order. [REDACTED] has requested a 60 day turnaround for this to be resolved.</p> <p>#1846- the Kitchen cabinets will be painted by PM. The Kitchen floor is not in need of repair the floor is unlevelled and therefore causing it to buckle. A work order has been submitted for the slow water drain and the operation manager [REDACTED] will monitor for completion. [REDACTED] has requested a 60 day turnaround for this to be resolved.</p>	

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V 736	<p>Continued From page 3</p> <p>room</p> <ul style="list-style-type: none"> <li>- light not working in 2nd bedroom</li> <li>- blinds broken at the kitchen door</li> </ul> <p>- Apartment #1864</p> <p>- master bedroom door had a small circular hole at the bottom of it</p> <p>- Apartment #1954</p> <p>- piece of wood missing off the kitchen cabinet by the sink</p> <p>- Apartment #1956</p> <p>- kitchen cabinet knobs loose and some were missing</p> <p>- upstairs bathroom toilet paper holder broken</p> <p>- Apartment #1968</p> <p>- kitchen countertops had scratches all over them</p> <p>- Apartment #116B</p> <p>- 2 of 3 bathroom lights were not working</p> <p>- bathroom floor buckling and soft by the toilet</p> <p>- Apartment #122E</p> <p>- 1 bedroom</p> <p>- peeling paint in the kitchen by the table</p> <p>- peeling paint in the bedroom by the dresser</p> <p>- window sill in bedroom had scratches and some peeling paint</p>	V 736	<p>#1848- Work orders have been submitted for painting and patching of holes in dining room wall and ceiling in the dining room. PM will advise [REDACTED] and [REDACTED] of time line of repairs. [REDACTED] has requested a 60 day turnaround for this to be resolved.</p> <p>#1864- Identified in walkthrough, PM instructed their contractors to patch and paint the bedroom door. [REDACTED] has requested a 60 day turnaround for this to be resolved.</p> <p>#1954 – Identified in the walkthrough PM is requesting to glaze and repair counter top. [REDACTED] and [REDACTED] will follow up for updates and time frame on completion. [REDACTED] has requested a 60 day turnaround for this to be resolved.</p> <p>#1956-Identified in walk through work order submitted. PM will replace missing knobs and replace toilet paper holder in upstairs bathroom. [REDACTED] will follow up for updates and time frame on completion. [REDACTED] has requested a 60 day turnaround for this to be resolved.</p> <p>#1968- Identified in walk through PM will have the counter top glazed and repaired. She will advise [REDACTED] and [REDACTED] of time frame for work to be completed. [REDACTED] has requested a 60 day turnaround for this to be resolved.</p> <p>#116B the light bulbs were replace as they were missing on day of audit. PM is requesting to have the floor replaced in the bathroom. [REDACTED] will follow up for updates and time frame on completion. [REDACTED] has requested a 60 day turnaround for this to be resolved.</p> <p>#122E- Work order submitted and this also identified during today walk through PM will paint and patch in the kitchen and bedroom. The window sill will receive a fresh painting [REDACTED] and [REDACTED] will follow up for updates and time frame on completion. [REDACTED] has</p>	

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			requested a 60 day turnaround for this to be resolved.	
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