

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL091-087	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/24/2022
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NAME OF PROVIDER OR SUPPLIER ESTHER'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 270 CHARLES STREET HENDERSON, NC 27536
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on 8-24-22. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		9/1/22
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure the home was maintained in a safe, clean and attractive manner. The findings are:</p> <p>Observation on 8/24/22 at 1:59 pm:</p> <p>Client #6's room:</p> <ul style="list-style-type: none"> - 2 bulbs out in overhead chandelier, 1 missing bulb and light cover - 40 inch section of the ceiling plaster over the window peeled - Hole in ceiling size of tennis ball 	V 736	<p>Client #6's room:</p> <ul style="list-style-type: none"> - All bulbs in overhead chandelier have been replaced and are fully functional. - Entire ceiling was torn down and replaced, room painted and floor retiled. 	9/1/22 9/1/22

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

[Signature] President / CEO 9/3/22

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V 736	Continued From page 1 Downstairs shared bathroom: - 1 chipped floor tile near the floor vent - Broken hot water knob on the bathroom sink - 1 chipped shower tile on the bathtub surround near the back of the tub Downstairs hallway: - Rusted air return grate - 2 bulbs out in the ceiling chandelier, 2 bulbs missing - Electrical outlet protruding out from the wall Client #3's room - Ceiling peeled Interview on 8/24/22 the Qualified Professional (QP) reported: - Facility was very old - Repairs needed were handled between the facility and the landlord - Landlord was slow to make recommended repairs, so the facility repaired things independently of the landlord - Health and Safety Manager (staff hired by the facility) inspected the facility monthly and coordinated repairs Interview on 8/23/22 the Administrator reported: - Facility rented the home from the landlord - Landlord was slow to make repairs and did not always make the recommended repairs - Facility would make the repairs themselves - Health and Safety Manager inspected the facility monthly and made repair recommendations to the landlord or coordinated the repair work to be done This deficiency has been cited 6 times since the original cite on 9/30/15 and must be corrected within 30 days.	V 736	Downstairs shared bathroom. 9/1/22 - tile near floor vent replaced - sink knobs replaced. - broken shower tile repaired to prevent further wear and damage. 8/26/22 Down stairs hallway 8/26/22 - Rusted air return grate cleaned and painted - All bulbs in ceiling chandelier replaced and are fully functional 8/26/22 - Electrical outlet secured within wall. 9/2/22 Client # 3's room 9/2/22 - Entire ceiling repaired and painted.	

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			<p>As part of the agency's action to correct this manner, the Health and safety Coordinator will report all repairs needed to the agency owner upon discovery. Agency will make all repairs immediately upon discovery and will report all repairs made to the property landlord for negotiation of fees. All repairs made will be recorded in health and safety reports for quality assurance records.</p>	9/2/22