Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED MHL079-106 B. WNG 09/21/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1407 EAST MEADOW ROAD **MEADOW HOUSE EDEN, NC 27288** SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and complaint survey was completed on 9/21/22. The complaint was substantiated (intake #NC00192457). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for three and currently has a census of two. The survey sample consisted of audits of two current clients and one former client. V 512 27D .0304 Client Rights - Harm, Abuse, Neglect V 512 Staff #1 Was removed from the premises V 512 and the schedule immediately on the same 10A NCAC 27D .0304 PROTECTION FROM HARM, ABUSE, NEGLECT OR EXPLOITATION day of the incident. We submitted our (a) Employees shall protect clients from harm, report based on our investigation to the abuse, neglect and exploitation in accordance health care registry. Staff #1 stated he with G.S. 122C-66. never touched FC1 and that he and FC1 were the only people in the home at the (b) Employees shall not subject a client to any sort of abuse or neglect, as defined in 10A NCAC time. However, we later found that Staff 27C .0102 of this Chapter. #1 contradicted himself. Upon finding Staff (c) Goods or services shall not be sold to or #1 admitted that he pushed/struck FC1, we purchased from a client except through amended our report to the health care established governing body policy. registry and notified Staff #1 that he had (d) Employees shall use only that degree of been terminated. He never returned to the force necessary to repel or secure a violent and facility. aggressive client and which is permitted by We are actively pursuing ways to continue governing body policy. The degree of force that providing safe environments to our clients, is necessary depends upon the individual characteristics of the client (such as age, size which includes identifying/developing ways and physical and mental health) and the degree to mitigate the likelihood of an incident like of aggressiveness displayed by the client. Use this from occurring in the future. of intervention procedures shall be compliance with Subchapter 10A NCAC 27E of this Chapter. At this point, I'm not sure what more we (e) Any violation by an employee of Paragraphs could have done to prevent this from (a) through (d) of this Rule shall be grounds for happening that day. Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE (X6) DATE STATE FORM