

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-877	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 10/04/2022
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NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME-PHILLIP STREET	STREET ADDRESS, CITY, STATE, ZIP CODE 1008 PHILLIP STREET GARNER, NC 27529
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 10/4/22. The complaint was substantiated (Intake #NC00192002). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure disaster drills were conducted quarterly for each shift. The findings are:</p> <p>Review on 9/20/22 of the facility's records</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>revealed:</p> <ul style="list-style-type: none"> - no disaster drills for August 2022 and September 2022 <p>Interview on 9/20/22 Staff #1 reported:</p> <ul style="list-style-type: none"> - Been employed for a couple of months - Was the "live-in" staff - He did fire and disaster drills in August 2022 and September 2022 but no copies were in the facility - The Qualified Professional (QP) probably knew where the logs were <p>Interview on 9/20/22 and 10/4/22 the QP stated:</p> <ul style="list-style-type: none"> - Staff #1 turned in his fire and disaster drills for September 2022 to the office but didn't think about giving staff a copy to keep at the facility - She would work out something to make sure copies were kept at the facility - There was no fire and disaster drill schedule, the staff just knew to do them - There was no disaster drill completed in August 2022 and September 2022 - Spoke with staff #1 about doing disaster drills and not just fire drills - Tried to come up with a way to make sure they were completed and possibly creating a schedule <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interview the facility failed to maintain the home in a safe, clean and attractive manner. The findings are:</p> <p>Observation on 9/20/22 at 9:45am revealed the following:</p> <p>Client #1 and #2's bedroom and bathroom:</p> <ul style="list-style-type: none"> - Wall behind client #1's bed has a big black round stain - Client #1's pillowcase and blanket were very faded - Soiled bath rug balled up in a corner bedside the shower - Black and brown spots/stains inside the toilet - Black marks on the wall by the shower <p>Front Door:</p> <ul style="list-style-type: none"> - Blinds had missing slats and were dirty <p>Back Door:</p> <ul style="list-style-type: none"> - Blinds had missing slats and were dirty <p>Exterior:</p> <ul style="list-style-type: none"> - Paint peeled on the concrete steps and wooden porch floor <p>During interview on 9/20/22 and 10/4/2/22 the Qualified Professional (QP) stated:</p> <ul style="list-style-type: none"> - Staff #1 should have been doing a daily check to make sure the clients were doing their chores - She would discuss with staff #1 the 	V 736		

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V 736	Continued From page 3 importance of making sure the clients were completing their chores to ensure the toilet was clean and rugs were placed on the bathroom floor appropriately - They would purchase new blinds for the doors This deficiency has been cited 3 times since the original cite on 5/11/21 and must be corrected within 30 days.	V 736		
V 774	27G .0304(d)(7) Minimum Furnishings 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: (7) Minimum furnishings for client bedrooms shall include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for each client. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to provide minimum furnishings for client bedrooms affecting 1 of 3 audited clients (#1). The findings are: Observation on 9/20/22 at 9:45am Client's #1's bedroom revealed:	V 774		

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V 774	<p>Continued From page 4</p> <ul style="list-style-type: none"> - Did not have a nightstand - Did not have a dresser <p>Interview on 9/20/22 and 10/4/22 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> - Thought the Administrator had already purchased a nightstand. - Already started talking to the Administrator about getting a dresser for client #1. - Unsure how long client been without a dresser/nightstand. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 774		