

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-890	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 10/04/2022
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NAME OF PROVIDER OR SUPPLIER ARBOR HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 3709 ARBOR DRIVE RALEIGH, NC 27612
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 10/4/22. Deficiencies were cited.</p> <p>The facility is licensed for the following service category 10A NCAC 27G .5600C Supervised Living for Developmentally Disabled.</p> <p>The facility is licensed for three clients and the survey sample consisted of three current clients.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure the water temperature was maintained between 100-116 Fahrenheit. The findings are:</p> <p>Observation on 9/27/22 at 11:30 AM of client #1's bathroom revealed a water temperature of 129 and client #2 and #3's bathroom was a temperature of 125.</p> <p>Interview on 9/27/22 the Home Manager stated: -Did not realize the water temperature was that high in the client's bathrooms. -The water heater is located on the other side of</p>	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 752	<p>Continued From page 1</p> <p>the wall in client #1 bathroom and that maybe causing it to be higher there.</p> <p>-Client #1's family owns the facility and they maintain all repairs.</p> <p>-Will contact client #1's dad to check on the water heather and have it adjusted.</p> <p>Interview on 10/4/22 the Residential Director stated:</p> <p>-They had checked the water temperatures randomly.</p> <p>-Thinking the mostly checked the kitchen temperature which was not high, not sure how it could be so high in the client bathrooms.</p>	V 752		