

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411086	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/04/2022
NAME OF PROVIDER OR SUPPLIER LINDLEY COLLEGE I		STREET ADDRESS, CITY, STATE, ZIP CODE 4214 BEECHWOOD DRIVE, SUITE 110 GREENSBORO, NC 27410		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint survey was completed on 10/4/22. The complaint was unsubstantiated (intake #NC00191574). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5400 Day Activity for Individuals of All Disability Groups This facility is licensed for 0 and currently has a census of 47. The survey sample consisted of audits of 2 current clients.	V 000		
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their	V 108		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 108	<p>Continued From page 1</p> <p>equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on records review and interviews, the facility failed to ensure staff completed training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan for 2 of 3 audited staff (#5 and #32). The findings are:</p> <p>Review on 9/29/22 of staff #5's record revealed: - Hire Date: 5/13/22 - A degree and work history that qualifies him as a Paraprofessional.</p> <p>Review on 9/29/22 of staff #32's record revealed: - Hire Date: 11/27/17 - A degree and work history that qualifies her as a Paraprofessional.</p> <p>Review on 9/29/22 of client #7's record revealed: - Admission date: 5/15/2014 - Diagnoses: Chiari Malformation; Congenital Cataract; Bilateral Deafness; CIQ Kidney Malfunction; Chromosome Imbalance; and Moderate Intellectual Disability - Review of client #7's "Consumer Specific Competencies" revealed: "Transfers/Carries/Mobility ...He has a rod and plate in the back of his head, and has very limited neck movement and will turn his whole body."</p>	V 108		

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V 108	Continued From page 2 Interview on 9/27/22 with client #7's legal guardian revealed: - Client #7 had two rods and a plate in the back of his head and neck. - Client #7 was deaf from birth and has a cataract in his left eye which impacts his vision. Client #7 is unable to have surgery to remove the cataract. - "He has to bend at his waist to look down. He can't turn his head left to right or right to left, he has to turn his whole body to look left and right." Interview on 9/28/22 with staff #32 revealed: - She was the monitor for the van client #7 rode in the mornings. - Client #7 had no mobility issues. - She did not know about any medical issues/medical diagnoses for client #7. Interview on 9/28/22 with staff #5 revealed: - He was the driver for the van client #7 rode in the mornings. - He was not aware of any mobility issues for client #7. - He did not know about any medical issues/medical diagnoses for client #7. Interviews on 9/30/22 and 10/4/22 with the Area Director revealed: - The Consumer Specific Competencies were kept in a locked box on the van. . - Staff #32 and staff #5 do not provide a "billable service" and they would not see the client specific competencies when completing their notes. - "I think they forget about medical issues they can't see."	V 108		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan	V 112		

Division of Health Service Regulation

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V 112	<p>Continued From page 3</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <p>(1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement;</p> <p>(2) strategies;</p> <p>(3) staff responsible;</p> <p>(4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both;</p> <p>(5) basis for evaluation or assessment of outcome achievement; and</p> <p>(6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility staff failed to implement strategies in the treatment/habilitation plan to address the needs of the clients for 1 of 2 audited clients (#7). The findings are:</p>	V 112			

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V 112	<p>Continued From page 4</p> <p>Review on 9/29/22 of client #7's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 5/15/2014 - Diagnoses: Chiari Malformation; Congenital Cataract; Bilateral Deafness; CIQ Kidney Malfunction; Chromosome Imbalance; and Moderate Intellectual Disability - Review of client #7's Individual Support Plan dated 5/1/22 revealed: "Having a 1:1 at the day program is working well for him. Having someone available to him at all times that knows ASL (American Sign Language) and can assist him with his communication needs. 1:1 has been beneficial for his transportation needs and interactions in the community as well." <p>Interviews on 9/27/22 and 10/3/22 with client #7's legal guardian revealed:</p> <ul style="list-style-type: none"> - Client #7, who had bilateral deafness, did not have a 1:1 on the van who could sign for him. - She had requested if a sign language interpreter could not be on the van that client #7 be able to facetime with a sign language interpreter. "That was never made available." - "He has been there for over 5 years. I have always requested that (sign language interpreter) for [client #7]. That he have someone to communicate with him." <p>Interview on 9/30/22 with the Area Director revealed:</p> <ul style="list-style-type: none"> - The facility had advertised for a sign language interpreter position who would ride on the van with client #7. - The treatment plan was not being followed because no one had applied for the sign language interpreter position. - "We did hire a monitor after 7/25/22 incident but she does not know ASL (American Sign Language)." 	V 112		

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