


Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL063-080</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R-C 09/09/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PORT HEALTH SERVICES - ABERDEEN DAY T</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>206 NORTH PINE STREET ABERDEEN, NC 28315</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint and follow up survey was completed on September 9, 2022. The complaint was unsubstantiated (intake #NC00191939). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1400 Day Treatment for Children and Adolescents with Emotional or Behavioral Disturbances.</p> <p>This facility has a current census of 7. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p>All building repairs and cited concerns are identified in a repair ticket submitted to the agency Operations Department on 9/14/22. Repairs will be scheduled through local vendors or completed by agency staff as appropriate. Repairs will be scheduled as soon as vendors are available.</p> <p>The water temperature was adjusted per survey findings on 9/9/22.</p>	<p>9/14/22 repair schedule requested; repairs have not been scheduled</p> <p>9/9/22 for water temp</p>
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 9/8/22 at approximately 12:20 pm revealed: -Male bathroom-There was a crack on the floor approximately eight feet long. There were drawings, pen and pencil writings and stains on the walls. -Female bathroom-There were approximately 12</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OFFICE 	TITLE <b>COO</b>	(X6) DATE <b>9/14/22</b>
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V 736	<p>Continued From page 1</p> <p>cardboard boxes stacked on top of each other. There were 4 plastic bins in corner of bathroom.</p> <p>Observation on 9/8/22 at approximately 12:50 pm revealed:</p> <ul style="list-style-type: none"> <li>-Window outside of group room had a piece of cardboard on inner portion of window. The outer portion of the window was shattered in several places.</li> </ul> <p>Interview on 9/8/22 with staff #1 revealed:</p> <ul style="list-style-type: none"> <li>-They were aware of the issues with the facility.</li> <li>-The agency did not own the facility. They had a hard time trying to get the owner of the building to make the needed repairs.</li> <li>-They just painted the walls in the male bathroom, however the clients started writing on the walls again.</li> <li>-In the female bathroom the items in the boxes and bins are bedding that belonged upstairs in the residential unit.</li> <li>-A former client took a chair and broke the window about six months ago outside of the group room.</li> <li>-They talked to the building owner about repairing that window a while ago.</li> <li>-They were told the glass had to be custom fitted for that window.</li> <li>-She confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner.</li> </ul> <p>Interview on 9/9/22 with the Program Supervisor revealed:</p> <ul style="list-style-type: none"> <li>-She was aware of the maintenance issues with the facility.</li> <li>-They were constantly painting the walls throughout the facility.</li> <li>-She knew the window outside of the group room was broken.</li> </ul>	V 736		

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V 736	Continued From page 2  -They already put the work order in for that window to be repaired. -Sometimes it takes the owner of the building a while to make the requested repairs within a timely manner. -She confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner.  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures  10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.  This Rule is not met as evidenced by: Based on observation and interviews the facility's water temperature was not maintained between 100-116 degrees Fahrenheit. The findings are:  Observation on 9/8/22 of the facility at approximately 12:20 pm revealed : -Male Bathroom-The sink water temperature was 120 degrees Fahrenheit. -Female Bathroom-The sink water temperature was 120 degrees Fahrenheit.  Interview on 9/8/22 with staff #1 revealed:	V 752		

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V 752	<p>Continued From page 3</p> <p>-The clients were able to adjust the water temperature when they washed their hands in those bathrooms.</p> <p>-She didn't realize the water was too hot in those bathrooms.</p> <p>-She confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit.</p> <p>Interview on 9/9/22 with the Program Supervisor confirmed:</p> <p>-The facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 752		