

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-461	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 09/07/2022
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NAME OF PROVIDER OR SUPPLIER SLHC RESIDENTIAL PROGRAM FOR WOMEN	STREET ADDRESS, CITY, STATE, ZIP CODE 1952 SPRING DRIVE GARNER, NC 27529
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed 9/7/22. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .4100 Residential Recovery Programs for Individuals with Substance Abuse Disorders and Their Children.</p> <p>This facility is licensed for 16 and currently has a census of 13. The survey sample consisted of audits of 4 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure fire and disaster drills were conducted under conditions that simulate fire emergencies. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>Review on 9/7/22 of fire drills between January 2022 - August 2022 revealed: -no fire drill was conducted between 7:28pm - 10:38am</p> <p>Review 9/7/22 of disaster drills between January 2022 - August 2022 revealed: -no disaster drill was conducted between 8:50pm - 11:42am</p> <p>Interview on 9/7/22 client #1 stated: - Had been in the facility for 2 months. - Had not completed a fire or disaster drill since being in the facility.</p> <p>Interview on 9/7/22 client #2 stated: - Had been in the facility since June 2022 and had not completed a fire or disaster drill. - Was told by another client "we go outside to the street for fire drill." - Was never told by staff where to go during drills.</p> <p>Interview and observation on 9/7/22 at 2:40pm the Lead Residential Staff reported: - The shifts were 6am - 6pm and 6pm - 6am - She looked at the fire drills for the month and informs staff to do the fire drill - She believes there is a Health & Safety staff at the main office that created the schedule - No one had talked to her about fire drills in the middle of the night, but she believed they had done them - She checked through the log book and didn't see any fire drills this year after 7:28pm - She checked the book for the 2021 drills and didn't see any later than 9:05pm - She will start implementing fire drills after 7:00pm and throughout the night - "I bet we won't get cited again"</p>	V 114		

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V 114	Continued From page 2 - "It was my fault and I take the blame for that" This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are: Observation 9/7/22 at 9:15am revealed the following: - Apartment #1844 - broken blinds in the kitchen - Apartment #1846 - kitchen cabinets fading with spots all over it - kitchen floor buckling and soft over by the steps - very slow water drain in the upstairs bathroom - Apartment #1848 - small round hole in dining room wall - paint peeling in the ceiling in the dining	V 736		

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V 736	<p>Continued From page 3</p> <p>room</p> <ul style="list-style-type: none"> - light not working in 2nd bedroom - blinds broken at the kitchen door <p>- Apartment #1864</p> <ul style="list-style-type: none"> - master bedroom door had a small circular hole at the bottom of it <p>- Apartment #1954</p> <ul style="list-style-type: none"> - piece of wood missing off the kitchen cabinet by the sink <p>- Apartment #1956</p> <ul style="list-style-type: none"> - kitchen cabinet knobs loose and some were missing - upstairs bathroom toilet paper holder broken <p>- Apartment #1968</p> <ul style="list-style-type: none"> - kitchen countertops had scratches all over them <p>- Apartment #116B</p> <ul style="list-style-type: none"> - 2 of 3 bathroom lights were not working - bathroom floor buckling and soft by the toilet <p>- Apartment #122E</p> <ul style="list-style-type: none"> - 1 bedroom - peeling paint in the kitchen by the table - peeling paint in the bedroom by the dresser - window sill in bedroom had scratches and some peeling paint 	V 736		