

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>MHL063-080</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>R-C<br/>09/09/2022</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>PORT HEALTH SERVICES - ABERDEEN DAY T</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>206 NORTH PINE STREET<br/>ABERDEEN, NC 28315</b> |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
| V 000              | <p><b>INITIAL COMMENTS</b></p> <p>A complaint and follow up survey was completed on September 9, 2022. The complaint was unsubstantiated (intake #NC00191939). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1400 Day Treatment for Children and Adolescents with Emotional or Behavioral Disturbances.</p> <p>This facility has a current census of 7. The survey sample consisted of audits of 3 current clients.</p>  | V 000         |   |                    |
| V 736              | <p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS<br/>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by:<br/>Based on observations and interviews, the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 9/8/22 at approximately 12:20 pm revealed:<br/>-Male bathroom-There was a crack on the floor approximately eight feet long. There were drawings, pen and pencil writings and stains on the walls.<br/>-Female bathroom-There were approximately 12</p> | V 736         |   |                    |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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| V 736              | <p>Continued From page 1</p> <p>cardboard boxes stacked on top of each other. There were 4 plastic bins in corner of bathroom.</p> <p>Observation on 9/8/22 at approximately 12:50 pm revealed:</p> <ul style="list-style-type: none"> <li>-Window outside of group room had a piece of cardboard on inner portion of window. The outer portion of the window was shattered in several places.</li> </ul> <p>Interview on 9/8/22 with staff #1 revealed:</p> <ul style="list-style-type: none"> <li>-They were aware of the issues with the facility.</li> <li>-The agency did not own the facility. They had a hard time trying to get the owner of the building to make the needed repairs.</li> <li>-They just painted the walls in the male bathroom, however the clients started writing on the walls again.</li> <li>-In the female bathroom the items in the boxes and bins are bedding that belonged upstairs in the residential unit.</li> <li>-A former client took a chair and broke the window about six months ago outside of the group room.</li> <li>-They talked to the building owner about repairing that window a while ago.</li> <li>-They were told the glass had to be custom fitted for that window.</li> <li>-She confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner.</li> </ul> <p>Interview on 9/9/22 with the Program Supervisor revealed:</p> <ul style="list-style-type: none"> <li>-She was aware of the maintenance issues with the facility.</li> <li>-They were constantly painting the walls throughout the facility.</li> <li>-She knew the window outside of the group room was broken.</li> </ul> | V 736         |   |                    |

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| V 736              | Continued From page 2<br><br>-They already put the work order in for that window to be repaired.<br>-Sometimes it takes the owner of the building a while to make the requested repairs within a timely manner.<br>-She confirmed the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner.<br><br>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.   | V 736         |   |                    |
| V 752              | 27G .0304(b)(4) Hot Water Temperatures<br><br>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT<br>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.<br>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.<br><br>This Rule is not met as evidenced by:<br>Based on observation and interviews the facility's water temperature was not maintained between 100-116 degrees Fahrenheit. The findings are:<br><br>Observation on 9/8/22 of the facility at approximately 12:20 pm revealed :<br>-Male Bathroom-The sink water temperature was 120 degrees Fahrenheit.<br>-Female Bathroom-The sink water temperature was 120 degrees Fahrenheit.<br><br>Interview on 9/8/22 with staff #1 revealed: | V 752         |   |                    |

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| V 752              | <p>Continued From page 3</p> <p>-The clients were able to adjust the water temperature when they washed their hands in those bathrooms.</p> <p>-She didn't realize the water was too hot in those bathrooms.</p> <p>-She confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit.</p> <p>Interview on 9/9/22 with the Program Supervisor confirmed:</p> <p>-The facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p> | V 752         |   |                    |