

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mh1060-957 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED R 08/24/2022 |
| NAME OF PROVIDER OR SUPPLIER MIRACLE HOUSES - MONTEITH | | STREET ADDRESS, CITY, STATE, ZIP CODE 6421 MONTEITH DRIVE CHARLOTTE, NC 28213 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
| {V 000} | INITIAL COMMENTS A follow up survey was completed on August 24, 2022. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents. This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 4 current clients. | {V 000} | | |
| V 296 | 27G .1704 Residential Tx. Child/Adol - Min. Staffing 10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents; (2) two direct care staff shall be present | V 296 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| V 296 | <p>Continued From page 1</p> <p>and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure minimum staffing ratio of two staff for up to four adolescents. The findings are:</p> <p>Review on 8/23/22 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admission 2/22/21; - Age 11; - Diagnoses: Post Traumatic Stress Disorder, Oppositional Defiant Disorder, Uncomplicated Bereavement, Other personal History of Psychological Trauma, Significant trauma history. <p>Review on 8/23/22 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admission 7/26/21; | V 296 | | |

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| V 296 | <p>Continued From page 2</p> <ul style="list-style-type: none"> - Age 9; - Diagnoses: Post Traumatic Stress Disorder, Disruptive Mood Dysregulation Disorder, Conduct Disorder, Childhood Onset. <p>Review on 8/23/22 of client #4's record revealed:</p> <ul style="list-style-type: none"> - Admission 8/2/22; - Age 8; - Diagnosis: Adjustment Disorder with Mixed Anxiety and Depressed Mood. <p>Interview on 8/23/22 with the House Manager revealed:</p> <ul style="list-style-type: none"> - On 8/23/22, reported to the office instead of group home to complete paperwork; - Qualified Professional (QP) was alone when he transported three clients to the office; - QP was alone when he transported the three clients out into the community for lunch; - The House Manager normally reported to the group home in the morning; - "There is always 2-3 staff on every shift." <p>Interview on 8/23/22 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - Staff #1 was in the car when the QP dropped off client #3 to day treatment on 8/23/22; - On 8/23/22, dropped staff #1 back off at group home; - Transported clients (Client #1, #2, #4) alone to the office to meet with the house manager on 8/23/22; - Transported clients (client #1, #2, #4) alone in the community for lunch; - The House Manager normally reported to the group home in the morning; - "Normally there is always two staff to each shift." | V 296 | | |