

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL019-021 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 08/31/2022 |
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| NAME OF PROVIDER OR SUPPLIER PERKINS PLACE | STREET ADDRESS, CITY, STATE, ZIP CODE 400 CAROLINA AVENUE SILER CITY, NC 27344 |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on August 31, 2022. The complaint was substantiated (intake #NC00191260). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p> | V 000 | | |
| V 118 | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and</p> | V 118 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| V 118 | <p>Continued From page 1</p> <p>(E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to keep the MARs current affecting two of three current audited clients (#1 and #2). The findings are:</p> <p>a. Review on 8/30/22 of client #1's record revealed: -Admission date of 8/26/15. -Diagnoses of Moderate Intellectual or Developmental Disability, Psychotic Disorder, Diabetes, Gastroesophageal Reflux Disease, Allergic Rhinitis, Tobacco Dependence, Essential Hypertension, Hyperlipidemia, Leukoplakia, Constipation and Hearing Loss.</p> <p>Review on 8/30/22 of physician's orders revealed: -Order dated 6/1/22 for Blood Pressure Checks.</p> <p>Review on 8/31/22 of the July 2022 MAR for client #1 revealed: -No staff initials as checked on 7/19 thru 7/22, 7/28 and 7/29 for blood pressure.</p> <p>b. Review on 8/30/22 of client #2's record revealed: -Admission date of 10/24/13.</p> | V 118 | | |

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| V 118 | <p>Continued From page 2</p> <p>-Diagnoses of Mild Intellectual or Developmental Disability, Epilepsy, Attention Deficit Disorder and Oppositional Defiant Disorder.</p> <p>Review on 8/30/22 of physician's orders revealed: -Order dated 9/8/21 for Folic Acid 1 milligrams (mg) (Anemia), one tablet twice daily; Sertraline 50 mg (Depression, Anxiety Disorder), one tablet daily and Alyacen 1-35-28 (Birth Control), one tablet daily.</p> <p>Review on 8/31/22 of the July 2022 MAR for client #2 revealed: -No staff initials as administered on 7/29 for Folic Acid 1 mg and Sertraline 100 mg. -No staff initials as administered on 7/23 for Alyacen 1-35-28.</p> <p>Interview on 8/31/22 with staff #1 revealed: -She wasn't sure why staff failed to document the blood pressure was checked for client #1 in July 2022. -She knew client #1 had Covid around that time and possibly refused to have her blood pressure checked because she felt bad. -Clients did get their medications as prescribed. -She thought staff forgot to sign off on client #2's July 2022 MAR to indicate the medication was given. -She confirmed staff failed to keep the MARs current for clients #1 and #2.</p> <p>Interview on 8/31/22 with the Executive Director confirmed: -Staff failed to keep the MARs current for clients #1 and #2.</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications</p> | V 118 | | |

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| V 118 | Continued From page 3 as ordered by the physician | V 118 | | |
| V 738 | <p>27G .0303(d) Pest Control</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility staff failed to maintain an insect free environment. The findings are:</p> <p>Observation on 8/31/22 at approximately 8:22 am of client #2 revealed: -She had multiple reddish bite marks on both hands, arms and shoulders.</p> <p>Observation on 8/31/22 at approximately 8:35 am of client #5 revealed: -She had approximately eight pinkish colored bites on her right wrist.</p> <p>Observation on 8/31/22 at approximately 8:55 am of client #1's bedroom revealed: -The box spring cover had approximately eight bed bug fecal spots and brownish bug shells.</p> <p>Attempted interview on 8/31/22 with client #1 was unsuccessful because she was deaf.</p> <p>Interview on 8/31/22 with client #2 revealed: -She was tired of seeing bed bugs in the facility. -The bugs she saw in the facility were small and</p> | V 738 | | |

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| V 738 | <p>Continued From page 4</p> <p>brownish.</p> <p>-She started seeing bed bugs in the facility in July 2022. She saw a bed bug on her blanket in her bedroom.</p> <p>-She last saw bed bugs in the facility yesterday. She had a bed bug on her shirt.</p> <p>Interview on 8/31/22 with client #3 revealed:</p> <p>-She heard the facility had bed bugs, however she never saw any in the facility.</p> <p>-She had a few bites on her arms. She wasn't sure how long ago.</p> <p>-She was itching and staff told her she was probably being bitten by bed bugs.</p> <p>Interview on 8/31/22 with client #4 revealed:</p> <p>-She knew the facility had bed bugs.</p> <p>-She thought she saw a bed bug last night on her bed.</p> <p>-She was never bitten by any bed bugs. She heard some of the other clients were being bitten by bed bugs.</p> <p>-She thought client #2 was being bitten by bed bugs a lot because she saw bites on her arms and legs.</p> <p>Interview on 8/31/22 with client #5 revealed:</p> <p>-She heard the other clients talking about seeing bed bugs in the facility.</p> <p>-She never saw any bed bugs in the facility.</p> <p>-At night she was being bitten by something, however she could never see anything biting her.</p> <p>-She knew it was something wrong in the facility, but she wasn't sure what it was at the time.</p> <p>Interview on 8/31/22 with staff #1 revealed:</p> <p>-She thought staff #3 brought it to her attention about the bed bugs in July 2022.</p> <p>-Staff #3 handled the situation with the bed bugs.</p> <p>-She didn't have a lot of information about the bed</p> | V 738 | | |

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| V 738 | <p>Continued From page 5</p> <p>bug issue.</p> <ul style="list-style-type: none"> -She did put powder around client #1's bed. The powder was supposed to help with the bed bugs. <p>Interview on 8/31/22 with staff #2 revealed:</p> <ul style="list-style-type: none"> -The facility had an issue with bed bugs. -She started seeing bed bugs in the facility in June 2022. -She saw bed bugs in client #1's bedroom on her comforter. -Client #1 also told her that she was itching. -Client #1 had bug bites on her arms. -The majority of the clients were bitten by the bed bugs. -She reported the issue with the bed bugs to staff #1 in June 2022. -She thought staff #1 used some type of spray and a powder to try and get rid of the bed bugs. -Staff #1 started spraying the facility and using the powder in June 2022. -She felt like the spray and powder for the bed bugs did not work. -She continued to see bed bugs in the facility and clients were still being bitten. -The house was later fogged in August 2022 on two separate occasions. <p>Interview on 8/31/22 with staff #3 revealed:</p> <ul style="list-style-type: none"> -She thought the issue with bed bugs came to her attention at beginning of July 2022. -She was visiting client #1 and saw some dark streaks on her bedding. -She kept looking around the bed and saw a bed bug on the bed shirt. -She called the Executive Director about seeing the bed bug that same day. -She stripped the bed down and threw away the bedding. -She sprayed the bed with alcohol. She heard alcohol could be used to kill bed bugs. | V 738 | | |

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| V 738 | Continued From page 6 Interviews on 8/30/22 and 8/31/22 with the Executive Director revealed: -The facility had an issue with bed bugs. -She thought the issue with the bed bugs came to their attention towards end of July 2022. -Staff #3 noticed markings on the bedding for client #1. -Staff #2 also noticed client #1 had bites on her arms. -She contacted pest control company the middle of August 2022. -The pest control company said they were short staffed and could not come out until September 6, 2022. -When the bed bugs were first discovered by staff #3 she sprayed client #1's room with alcohol. Alcohol was supposed to kill bed bugs. -They also purchased bed bug foggers. They brought 15 of them and set them off in the facility while the clients were away. -About 3 or 4 days later they did a 2nd fog at the facility. -They were trying to figure out the source of the bed bugs at first. -They wanted to use a cheaper solution at first because bed bug treatment can be expensive. -A heat treatment for bed bugs cost over \$7000.00. The agency really can't afford that. -She confirmed the facility staff failed to maintain an insect free environment. | V 738 | | |