

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-264	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/31/2022
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NAME OF PROVIDER OR SUPPLIER CARPENTER-FLETCHER ROAD GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1119 CARPENTER FLETCHER ROAD DURHAM, NC 27713
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on August 31, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 5 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to keep the Medication Administration Record (MAR) current affecting three of three audited clients (Client #1, Client #2 and Client #3). The findings are:</p> <p>Review on 8/30/22 of Client #1's record revealed: -Admission date of 10/13/00. -Diagnoses of Mild Mental Retardation, Fetal Alcohol Syndrome, Asthma, Psychosis and Systolic Heart Murmur.</p> <p>Review on 8/30/22 of physician's order for Client #1 revealed: -Order dated 8/16/22 for Escitalopram 20 milligrams (mg), one tablet in the morning; Daily-VITE, one tablet daily; Aripiprazole 2mg, take 0.5 (1mg) daily; Symbicort 80-4.5mcg, inhale two puffs twice daily; Metformin HCL 500mg, one tablet two times daily; Risperidone 2mg, one tablet at bedtime; Divalproex SOD DR 250mg, one tablet at bedtime; Montelukast SOD 10mg, one tablet every night at bedtime; Divalproex SOD DR 500mg, two tablets at bedtime; Cetirizine HCL 10mg, one tablet daily and Clotrimazole 1% Cream, apply to feet two times daily.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 8/30/22 of the August MAR for Client #1 revealed:</p> <ul style="list-style-type: none"> -Staff had signed for times and dates that had not yet happened. - Escitalopram signed for 8/31 morning dose -Daily-VITE signed for 8/31 morning dose -Aripiprazole signed for 8/31 morning dose -Symbicort signed for 8/30 evening dose and 8/31 morning and evening dose. -Metformin signed for 8/30 evening dose and 8/31 morning and evening dose. -Risperidone signed for 8/30 evening dose and 8/31 morning and evening dose. -Divalproex 250mg signed for 8/30 evening dose and 8/31 evening dose. -Montelukast signed for 8/30 evening dose and 8/31 evening dose. -Divalproex 50mg signed for 8/30 evening dose and 8/31 evening dose. -Cetirizine signed for 8/31 morning dose -Clotrimazole signed for 8/30 evening dose and 8/31 morning and evening dose. <p>Review on 8/30/22 of Client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 9/25/13. -Diagnoses of Anxiety Disorder, Major Depressive disorder, Moderate Mental Retardation, Gastroesophageal Reflux Disease (GERD), Hypertension and Hyperlipidemia. <p>Review on 8/30/22 of physician's order for Client #2 revealed:</p> <ul style="list-style-type: none"> -Order dated 8/2/22 for Buspirone HCL 15mg, one tablet twice a day; Citalopram 20mg, one tablet daily; Omeprazole DR 20mg, one capsule daily; Levothyroxine 25mg, one tablet daily and Losartan Potassium 100mg, one tablet daily; <p>Review on 8/30/22 of the August MAR for Client #2 revealed:</p>	V 118		

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> -Staff had prematurely signed for times and dates that had not yet happened. -Buspirone signed for 8/30 evening dose and 8/31 morning and evening dose. -Citalopram signed for 8/31 morning dose. -Omeprazole signed for 8/31 morning dose. -Levothyroxine signed for 8/31 morning dose. -Losartan Potassium signed for 8/31 morning dose. <p>Review on 8/30/22 of Client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 2/15/06. -Diagnoses of Down Syndrome, Mild Mental Retardation, Hypothyroidism, Sleep Apnea, Varicose veins in legs, Gastro-esophageal reflux disease without esophagitis and experiences edema. <p>Review on 8/30/22 of physician's order for Client #3 revealed:</p> <ul style="list-style-type: none"> - Order dated 8/2/22 for Memantine HC 10mg, one tablet twice a day; Simvastatin 10mg, one tablet every night; Calcium 500 Plus D3, one tablet in the evening; Men's Multivitamin, one tablet daily; Donepezil HCL 10mg, one tablet in the morning; Levothyroxine 137mcg, one tablet daily 30-60 minutes before breakfast on an empty stomach with water and Bupropion HCL XL 300mg, one tablet in the morning. <p>Review on 8/30/22 of the August MAR for Client #3 revealed:</p> <ul style="list-style-type: none"> -Staff had prematurely signed for times and dates that had not yet happened. -Memantine signed for 8/31 morning dose. -Simvastatin signed for 8/30 evening dose and 8/31 evening dose. -Calcium 500 Plus D3 signed for 8/30 evening dose and 8/31 evening dose. -Multivitamin signed for 8/31 morning dose. 	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> -Donepezil signed for 8/31 morning dose. -Levothyroxine signed for 8/31 morning dose. -Bupropion signed for 8/31 morning dose. <p>Interview on 8/31/22 with the Group Home Manager revealed:</p> <ul style="list-style-type: none"> -His work schedule was nine days on and nine days off. -He had completed Medication Administration training upon hire. -Confirmed he had not signed the MARS daily as trained. <p>Interview on 8/30/22 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Staff was trained in Medication Administration training upon hire. -Staff was aware to only sign for the time they administer the medication. -He will speak with the staff regarding the error. 	V 118		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(f) Medication review:</p> <p>(1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated.</p> <p>(2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p>	V 121		

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V 121	<p>Continued From page 5</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to obtain drug regimen reviews every six months for three of three audited clients (Client #1, Client #2 and Client #3) who received psychotropic drugs. The findings are:</p> <p>Review on 8/30/22 of Client #1's record revealed: -Admission date of 10/13/00. -Diagnoses of Mild Mental Retardation, Fetal Alcohol Syndrome, Asthma, Psychosis and Systolic Heart Murmur. -Physician order dated 8/16/22 for Escitalopram 20 milligrams (mg) (Depression/Anxiety), one tablet in the morning, Aripiprazole 2mg (Psychosis), one tablet daily and Risperidone 2mg (Psychosis), one tablet at bedtime -There was no evidence of a current drug regimen review completed within the last six months for Client #1.</p> <p>Review on 8/30/22 of Client #2's record revealed: -Admission date of 9/25/13. -Diagnoses of Anxiety Disorder, Major Depressive disorder, Moderate Mental Retardation, Gastroesophageal Reflux Disease (GERD), Hypertension and Hyperlipidemia. -Physician order dated 8/2/22 for Buspirone HCL 15mg, one tablet twice a day and Citalopram 20mg, one tablet daily. -There was no evidence of a current drug regimen review completed within the last six months for Client #2.</p> <p>Review on 8/30/22 of Client #3's record review revealed: -Admission date of 2/15/06.</p>	V 121		

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V 121	<p>Continued From page 6</p> <p>-Diagnoses of Down Syndrome, Mild Mental Retardation, Hypothyroidism, Sleep Apnea, Varicose veins in legs, Gastro-esophageal reflux disease without esophagitis and experiences edema.</p> <p>-Physician order dated 9/28/21 for Bupropion HCL 300mg (Depression), one tablet in the morning.</p> <p>-There was no evidence of a current drug regimen review completed within the last six months for Client #3.</p> <p>Interview on 8/31/22 with the Qualified Professional revealed:</p> <p>-The Drug Therapy Assessment was the form they used to review medications every six month.</p> <p>-He had not completed any of the Drug Therapy Assessments due to other tasks on his plate.</p> <p>-He confirmed he had not completed the drug regimen reviews for client #1, Client #2 and Client #3 within the last six months.</p>	V 121		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p>	V 131		

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V 131	<p>Continued From page 7</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure the Health Care Personnel Registry (HCPR) was accesses prior to employment affecting one of four audited staff (Staff #2). The findings are:</p> <p>Review on 8/31/22 of Staff #2's personnel file revealed: -Hire date of 2/20/13. -The HCPR check was completed 3/1/13. -No evidence the HCPR check was completed prior to employment.</p> <p>Interview on 8/31/22 with the Assistant Director revealed: -Human Resources was responsible for completing HCPR checks. -She confirmed the HCPR check for Staff #2 was not completed prior to hire.</p>	V 131		
V 133	<p>G.S. 122C-80 Criminal History Record Check</p> <p>G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT.</p> <p>(a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter.</p> <p>(b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for</p>	V 133		

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V 133	Continued From page 8 less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank	V 133		

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V 133	<p>Continued From page 9</p> <p>may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency.</p> <p>(c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant:</p> <ol style="list-style-type: none"> (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed. (7) The subsequent commission by the person of a relevant offense. <p>The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after</p>	V 133		

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V 133	<p>Continued From page 10</p> <p>consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant.</p> <p>(d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for:</p> <p>(1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual.</p> <p>(2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section.</p> <p>(e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A,</p>	V 133		

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V 133	<p>Continued From page 11</p> <p>Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5.</p> <p>(f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor.</p> <p>(g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10.</p> <p>(2) The provider shall submit the request for a criminal history record check not later than five</p>	V 133		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-264	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/31/2022
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NAME OF PROVIDER OR SUPPLIER CARPENTER-FLETCHER ROAD GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1119 CARPENTER FLETCHER ROAD DURHAM, NC 27713
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 133	<p>Continued From page 12</p> <p>business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to ensure the state and national criminal record check was ordered within five business days of making the conditional offer of employment for one of four audited staff (Staff #2). The findings are:</p> <p>Review on 8/31/22 of Staff #2's personnel file revealed: -Hire date of 2/20/13. -The criminal record check was ordered 3/4/13. -No evidence the criminal record check was ordered within five business days of making the conditional offer of employment.</p> <p>Interview on 8/31/22 with the Assistant Director revealed: -Human resources was responsible for ordering the criminal record check. -The staff are not placed in the home to work as they are in training for a least two weeks after hire date. -Confirmed the criminal check was not completed within the five business days of making the conditional offer of hire.</p>	V 133		