

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL011-422	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/30/2022
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NAME OF PROVIDER OR SUPPLIER INTERLUDE	STREET ADDRESS, CITY, STATE, ZIP CODE 32 CHILES AVENUE ASHEVILLE, NC 28803
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 8/30/22. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5100 Community Respite Services for Individuals of All Disability Groups.</p> <p>This facility is licensed for 5 and currently has a census of 1. The survey sample consisted of audits of 1 current client and 2 former clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to hold fire and disaster drills on each shift at least quarterly. The findings are:</p> <p>Review on 8/29/22 of fire and disaster drills</p>	V 114		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>revealed:</p> <ul style="list-style-type: none"> -There was no documentation of fire or disaster drills having been conducted quarterly from September 2021-August 2022. <p>Interview on 8/25/22 with Client #1 revealed:</p> <ul style="list-style-type: none"> -He had been at the facility about 1 month. -He had not participated in any fire drills since he had been there. <p>Interview on 8/25/22 with Staff #1 revealed:</p> <ul style="list-style-type: none"> -She had worked there about 1 year and had never conducted any fire or disaster drills. -Was not aware if the Program Director had conducted drills. <p>Interview on 8/29/22 with the Qualified Professional/Program Director revealed:</p> <ul style="list-style-type: none"> -He had been Program Director since March 2022. -The facility ran on 24-hour shifts; usually 4 days on, 3 days off but he admitted the shifts changed according to staff availability. -The facility had not done drills since he had been Program Director. <p>Interview on 8/30/22 with the Executive Director revealed:</p> <ul style="list-style-type: none"> -She had spoken with the previous Program Director who indicated she had completed and documented drills quarterly and filed them in the facility office. -The current Program Director could not find any previously conducted drills in the facility. 	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to keep the MARs current for 1 of 3 clients (Former Client (FC) #3) and failed to ensure medications were administered by</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>persons trained by a registered nurse (RN) or other legally qualified person for 1 of 3 audited staff (Staff #2). The findings are:</p> <p>Finding #1 Record review on 8/23/22 for FC #3 revealed: -Date of admission-6/23/22 -Age- 10 years -Date of Discharge-8/18/22 -Diagnoses-Reactive Attachment Disorder -Physician ordered medication on 6/22/22 included: -Melatonin 3mg (milligrams) (for sleep) 2 tablets at bedtime.</p> <p>Review on 8/25/22 of MARs for June-August 2022 revealed: -Melatonin 3mg was initialed on June 1-10, 2022. (10 doses) -There was no documentation of administration on 6/23/22-6/30/22. (7doses)</p> <p>Finding #2 Record review on 8/26/22 of Staff #2's chart revealed: -Date of hire- 5/3/22 -Medication administration training included 4 sections of online training.</p> <p>Interview on 8/29/22 with Staff #2 revealed: -She received most of her training from another service provider. -She completed medication administration training online. She did not receive this training from an registered nurse.</p> <p>Interview on 8/30/22 with the Executive Director revealed: -Staff #1 was embarrassed she had made that mistake. The Qualified Professional was</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>apparently just following the pattern and not really thinking about what he was doing.</p> <p>-Staff #2 brought her trainings with her. She was not aware Staff #2 was not trained by a nurse.</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		