

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-585	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 09/06/2022
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NAME OF PROVIDER OR SUPPLIER RECOVERY CONNECTIONS II	STREET ADDRESS, CITY, STATE, ZIP CODE 2913 WADSWORTH AVENUE DURHAM, NC 27707
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on September 6, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse Dependency.</p> <p>This facility is licensed for 5 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 107	<p>27G .0202 (A-E) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(a) All facilities shall have a written job description for the director and each staff position which:</p> <ul style="list-style-type: none"> (1) specifies the minimum level of education, competency, work experience and other qualifications for the position; (2) specifies the duties and responsibilities of the position; (3) is signed by the staff member and the supervisor; and (4) is retained in the staff member's file. <p>(b) All facilities shall ensure that the director, each staff member or any other person who provides care or services to clients on behalf of the facility:</p> <ul style="list-style-type: none"> (1) is at least 18 years of age; (2) is able to read, write, understand and follow directions; (3) meets the minimum level of education, competency, work experience, skills and other qualifications for the position; and (4) has no substantiated findings of abuse or neglect listed on the North Carolina Health Care 	V 107		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 107	<p>Continued From page 1</p> <p>Personnel Registry.</p> <p>(c) All facilities or services shall require that all applicants for employment disclose any criminal conviction. The impact of this information on a decision regarding employment shall be based upon the offense in relationship to the job for which the applicant is applying.</p> <p>(d) Staff of a facility or a service shall be currently licensed, registered or certified in accordance with applicable state laws for the services provided.</p> <p>(e) A file shall be maintained for each individual employed indicating the training, experience and other qualifications for the position, including verification of licensure, registration or certification.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure one of three audited staff (#1) met the minimum level of education requirements and had complete personnel records. The findings are:</p> <p>Review on 9/6/22 of staff #2's personnel record revealed: -Hire date of 4/7/15. -She was hired as the Facility Manager. -Job responsibilities were as a live in staff, grocery shopping, facilitating groups, administering medication, assisting clients with scheduling appointments and other administrative</p>	V 107		

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V 107	Continued From page 2 tasks. -There was no evidence of educational credentials. Interview on 9/6/22 with the Supervisor revealed: -She was aware that staff #2 had not completed her GED. -Staff #2 used to work at a sister facility last year and was transferred to this house this year. -She was aware that staff #2 was also cited last year at the other facility for not having her credentials. -She was under the impression that staff #2 was going to finish her GED sometime soon. -She confirmed staff #2 did not meet the minimum level of education required.	V 107		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. The findings are: Observation of the facility on 9/6/22 between 11:35 AM and 11:50 AM revealed : -The kitchen's sink water temperature was 124	V 752		

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V 752	<p>Continued From page 3</p> <p>degrees Fahrenheit.</p> <ul style="list-style-type: none"> -The downstairs' 1/2 bathroom's sink water temperature was 120 degrees Fahrenheit. -The upstairs' hall bathroom's sink water temperature was 118 degrees Fahrenheit. -The Master's bedroom's bathroom's sink water temperature was 118 degrees Fahrenheit. <p>Interview on 9/6/22 with the Supervisor revealed:</p> <ul style="list-style-type: none"> -Residents were able to adjust the water temperature themselves. -She would contact maintenance staff to have the water temperature adjusted so it would fall within the required water temperature range of 100-116 degrees Fahrenheit. -She confirmed the facility failed to maintain the water temperature between 100-116 degrees Fahrenheit. 	V 752		