

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL043-027</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/10/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ELM STREET</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>300 WEST J STREET ERWIN, NC 28339</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	INITIAL COMMENTS  An annual survey was completed on 8/10/22. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.  This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.	V 000	The team will properly maintain the facility grounds and maintenance by increasing staff daily cleaning and maintenance duties. This will include vent dusting, vent replacement (when appropriate), wall washing, and ensuring that the home has appropriate lighting by increasing monitoring of the above to twice a week. Home Manager and QP will be review and monitor shift responsibility logs to ensure compliance. This will be reviewed with staff during monthly house meetings.	
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.  This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain the home in a safe, clean, attractive and orderly manner. The findings are:  Observation on 8/10/22 at 9:45am revealed the following: - Dirty and very dusty vent in the living room - Dirty and rusting vent in the kitchen over the sink - 3 lightbulbs were blown in the clients' bathroom - Dining room table fading with spots and scratches all over it - Wall by dining room table had black scuff	V 736	Home Manager and Maintenance Coordinator will ensure proper maintenance and replacement of all furnishings in the home to provide damage free furnishings. New dining room table will be purchased for the home. Home Manager and QP will conduct environmental assessments to monitor the maintenance up keep of the home.  Maintenance Coordinator will collaborate with the landlord to ensure all flooring stays in good condition and is free from broken and lifting floor pieces. Team will complete work orders to ensure maintenance of the home. This will be monitored Home Manager and QP. Target Date: 10/9/22	

**RECEIVED**  
**AUG 29 2022**  
**DHSR-MH Licensure Sect**

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Nissel Blue Administrator</i>	TITLE <i>Administrator</i>	(X6) DATE <i>8/24/22</i>
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V 736	<p>Continued From page 1</p> <p>marks and scratches on it</p> <ul style="list-style-type: none"> <li>- Kitchen floor had some broken floor pieces, soft spots in some areas and lifting floor pieces</li> </ul> <p>Interview on 8/10/22 the Group Home Manager reported:</p> <ul style="list-style-type: none"> <li>- A maintenance request had been put in.</li> <li>- She believed there were some items on back order.</li> <li>- They were in the process of getting a new dining room table.</li> <li>- The scuff marks on the wall were from how the dining room table was previously placed.</li> </ul>	V 736		

August 24, 2022

Re: Annual Survey completed 8/10/22  
Elm Street, 300 West J Street, Erwin, NC 28339  
MHL # 043-027  
E-mail Address: [nesheil.wilson@rhanet.org](mailto:nesheil.wilson@rhanet.org)

Dear DHHS,

Please see the POC for the Bridge Home. If you have any questions or concerns please feel free to reach out to me by email or phone.

Sincerely,

Nesheil Blue, Administrator  
RHA Health Services NC, LLC  
501-C South Wall St.  
Benson, NC 27504