

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-325	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/10/2022
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NAME OF PROVIDER OR SUPPLIER RENEWING GRACE RESIDENTIAL HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 703 WEST 3RD AVENUE, BUILDING A RED SPRINGS, NC 28377
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on August 10, 2022. The complaint was substantiated (Intake #NC00191506). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1800 Intensive Residential Treatment for Children and Adolescents.</p> <p>This facility is licensed for 12 and currently has a census of 6. The survey sample consisted of audits of 2 current clients and 1 former client.</p>	V 000		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to complete Health Care Personnel Registry (HCPR) check prior to hire for 1 of 2 audited staff (the Qualified Professional (QP)). The findings are: Review on 8/10/22 of the Qualified Professional's</p>	V 131	<p>DHSR - Mental Health</p> <p>AUG 25 2022</p> <p>Lic. & Cert. Section</p>	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Melody Huertas, Residential Director

8/22/22

STATE FORM

6899

NZ7S11

If continuation sheet 1 of 8

Division of Health Service Regulation

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V 131	<p>Continued From page 1</p> <p>personnel record revealed:</p> <ul style="list-style-type: none"> - Documented hire date 6/02/22. - HCPR check dated 6/23/22. <p>During interview on 8/09/22 the QP stated she started training June 27, but did not begin working in her role as QP until a week later.</p> <p>During interview on 8/10/22 the Director stated:</p> <ul style="list-style-type: none"> - Verified the QP's date of hire was documented as 6/02/22. - The QP applied for her position on 6/02/22. - The QP was hired and started in her position on 7/08/22. - She understood the requirement for HCPR checks to be done prior to hire. 	V 131	<p>The facility will ensure that all potential employee's Health Care Personnel Registry be done prior to hiring.</p> <p>This will be monitored by Human Resource Director as Potential employees are hired.</p> <p>The Residential Director will Monitor as potential employees are hired.</p>	9/9/2022
V 133	<p>G.S. 122C-80 Criminal History Record Check</p> <p>G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT.</p> <p>(a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter.</p> <p>(b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall</p>	V 133		

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V 133	Continued From page 2 include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a	V 133		

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V 133	<p>Continued From page 3</p> <p>case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency.</p> <p>(c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant:</p> <ol style="list-style-type: none"> (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed. (7) The subsequent commission by the person of a relevant offense. <p>The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy</p>	V 133		

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V 133	<p>Continued From page 4</p> <p>of the criminal history record check to the applicant.</p> <p>(d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for:</p> <p>(1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual.</p> <p>(2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section.</p> <p>(e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article</p>	V 133		

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

RENEWING GRACE RESIDENTIAL HOME

**703 WEST 3RD AVENUE, BUILDING A
RED SPRINGS, NC 28377**

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V 133	<p>Continued From page 5</p> <p>26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5.</p> <p>(f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor.</p> <p>(g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10.</p> <p>(2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p>	V 133		

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V 133	<p>Continued From page 6</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to request state criminal background check within five business days of employment for 1 of 2 audited staff (the Qualified Professional (QP)). The findings are:</p> <p>Review on 8/10/22 of the Qualified Professional's personnel record revealed: - Documented hire date 6/02/22. - Criminal background check dated 6/23/22.</p> <p>During interview on 8/09/22 the QP stated she started training June 27, but did not begin working in her role as QP until a week later.</p> <p>During interview on 8/10/22 the Director stated: - Verified the QP's date of hire was documented as 6/02/22. - The QP applied for her position on 6/02/22. - The QP was hired and started in her position on 7/08/22. - She understood the requirement for criminal background checks to be done within five days prior to employment..</p>	V 133	<p>The facility will ensure that within five business days of employment all potential employees have their background check completed.</p> <p>This will be monitored by the Human Resource Director as potential employees are hired.</p> <p>The Residential Director will monitor as potential employees are hired and monitor weekly.</p>	9/9/2022
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and</p>	V 752		

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V 752	<p>Continued From page 7</p> <p>visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain water temperatures between 100 and 116 degrees Fahrenheit in areas where clients are exposed to hot water. The findings are:</p> <p>Observation on 8/09/22 at approximately 2:30 pm revealed the hot water temperature a hall bathroom to be 120 degrees Fahrenheit.</p> <p>During interview on 8/09/22 the General Director stated the temperature on "the boiler" needed to be adjusted down.</p> <p>During interview on 8/10/22 the Director stated she understood the requirement for hot water temperature to be maintained between 100 - 116 degrees Fahrenheit.</p> <p>This deficiency has been cited three times since the original cite on 2/02/22 and must be corrected within 30 days.</p>	V 752	<p>The facility will ensure that water temperature maintain between 100-116 degree Fahrenheit in areas where clients will be exposed to hot water.</p> <p>This will be monitored by Qualified Professional twice a week.</p> <p>The General Manager and Group Home Manager will monitor twice a week.</p> <p>Residential will monitor twice a month.</p>	9/9/2022



**THE CARTER CLINIC, PA
RESIDENTIAL SERVICES
2151 SKIBO ROAD, SUITE 200
FAYETTEVILLE, NC. 28304
PH: (910) 491-2352, FAX: (910) 491-2383**

August 22, 2022

Mental Health Licensure and Certification Section
Attention: Connie Anderson
2718 Mail Service Center
Raleigh, NC 27699-2718

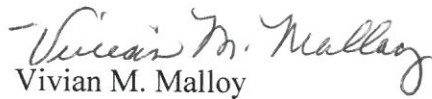
RE: Plan of Correction
Renewing Grace Residential Home

Dear Ms. Anderson:

Enclosed please find the Plan of Correction for Renewing Grace Residential Home located at 703 W. 3rd Avenue, Red Springs, NC 28377.

Should you have any questions or concerns, please feel free to contact our office.

With best regards, I am


Vivian M. Malloy
Human Resource Director

VMM/

Enclosure(s): As indicated



August 22 ,2022

Mental Health Licensure and Certification Section
NC Department Of Health And Human Services
Division Of Health Service Regulation

RE: Compliant and follow-up Survey

Survey completed August 22,2022

Renewing Grace Residential Home, 703 West 3rd Avenue, Building A, Red Springs, NC,28377

MHL# 078-325

E-mail Address: thomasmelody@rocketmail.com

Dear Ms. Connie Anderson,

I am faxing you a copy of the plan of corrections ,you will find corrections of the deficiencies cited listed on the Summary Statement of Deficiencies Form. A hard copy will be Mailed to you.

If you have any question, please contact our office at (910) 491-2352 or mobile phone (910) 813-7968 or email: thomasmelody@rocketmail.com

Sincerely,

Melody Thomas, Residential Director