

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL016-009	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/30/2022
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NAME OF PROVIDER OR SUPPLIER SCHOONER SHORES	STREET ADDRESS, CITY, STATE, ZIP CODE 681 HIGHWAY 101 BEAUFORT, NC 28516
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on August 30, 2022. The complaint was substantiated (intake #NC00191221). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The facility is licensed for 6 and currently has a census of 5. The survey sample consisted of 3 current clients and 1 former client.</p>	V 000		
V 290	<p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the</p>	V 290		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 290	<p>Continued From page 1</p> <p>emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure a clients' treatment or habilitation plan documented the client was capable of remaining in the home or community without supervision for specified periods of time affecting three of three audited clients (#2, #3 and #4). The findings are:</p> <p>Finding #1: Review on 08/25/22 of client #2's record revealed:</p> <ul style="list-style-type: none"> - 46 year old male. - Admission date 12/03/10. - Diagnoses of Moderate Intellectual Developmental Disability (IDD) and Unspecified 	V 290		

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V 290	<p>Continued From page 2</p> <p>Anxiety Disorder.</p> <p>Review on 08/25/22 of client #2's facility assessment for "Unsupervised Time" dated 11/18/21 revealed:</p> <ul style="list-style-type: none"> - Client #3 was allowed 2 hours of unsupervised time in the home and community. <p>Review on 08/25/22 of client #2's Person-Centered Profile (PCP) dated 07/01/22 revealed:</p> <ul style="list-style-type: none"> - No documentation of client #2's ability to remain in the home or community without supervision for specified periods of time. <p>Interview on 08/25/22 client #2 stated:</p> <ul style="list-style-type: none"> - His sister was his guardian. - He knew where the phone in the facility was located. - He had his sister's phone number and was able to call 911. - He was able to stay at the facility unsupervised by staff. <p>Finding #2: Review on 08/25/22 of client #3's record revealed:</p> <ul style="list-style-type: none"> - 56 year old male. - Admission date of 08/03/07. - Diagnoses of Moderate IDD and Major Depressive Disorder. <p>Review on 08/25/22 of client #3's facility assessment for "Unsupervised Time" dated 05/15/22 revealed:</p> <ul style="list-style-type: none"> - Client #3 was allowed 2 hours of unsupervised time in the home and community. <p>Review on 08/25/22 of client #3's PCP dated 10/01/21 revealed:</p>	V 290		

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V 290	<p>Continued From page 3</p> <ul style="list-style-type: none"> - No documentation of client #3's ability to remain in the home or community without supervision for specified periods of time. <p>Interview on 08/25/22 client #3 stated:</p> <ul style="list-style-type: none"> - He was his own guardian. - He was able to have unsupervised time at the facility. <p>Finding #3: Review on 08/25/22 of client #4's record revealed:</p> <ul style="list-style-type: none"> - 62 year old male. - Admission date of 08/20/09. - Moderate IDD, Cardiac Pacemaker, Chronic Kidney Disease and Unspecified Glaucoma. <p>Review on 08/25/22 of client #4's facility assessment for "Unsupervised Time" dated 11/18/21 revealed:</p> <ul style="list-style-type: none"> - Client #4 was allowed 2 hours of unsupervised time in the home and community. <p>Review on 08/25/22 of client #4's PCP dated 01/26/22 revealed:</p> <ul style="list-style-type: none"> - No documentation of client #4's ability to remain in the home or community without supervision for specified periods of time. <p>Interview on 08/25/22 staff #1 stated all the clients at the facility had unsupervised time.</p> <p>Interview on 08/29/22 the Qualified Professional stated:</p> <ul style="list-style-type: none"> - All clients had been assessed for unsupervised time. - She understood the treatment plans needed to have documentation on the client's ability to remain in the home or community without supervision for specified periods of time. 	V 290		

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V 291	<p>27G .5603 Supervised Living - Operations</p> <p>10A NCAC 27G .5603 OPERATIONS</p> <p>(a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity.</p> <p>(b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management.</p> <p>(c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals.</p> <p>(d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to maintain coordination between the facility operator and the professionals who are responsible for the client's treatment, affecting</p>	V 291		

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V 291	<p>Continued From page 5</p> <p>one of three former clients (FC) (#6). The findings are:</p> <p>Review on 08/25/22 and 08/30/22 of FC #6's record revealed:</p> <ul style="list-style-type: none"> - 22 year old male. - Admission date of 06/21/21. - Diagnoses of Fragile X Syndrome, Attention Deficit Disorder, Attention Deficit Hyperactivity Disorder, Developmental Delay and Sleep Disorder. - Date of discharge 07/31/22. <p>Review on 08/25/22 of FC #6's doctor appointment dated 06/03/22 revealed:</p> <ul style="list-style-type: none"> - "Reason for Visit: Concern about involuntary movements Results of Appointment: (to include physician instructions/comments, individual's response etc...) No movements consistent with tardive dyskinesia noted, Appointment with psychiatrist who is prescribing Adderall recommended. Medications Prescribed...If yes, what?: Claritin (treats seasonal allergies) (Loratadine) 10 mg (milligrams) each evening." <p>Review on 08/25/22 of a signed physician order for FC #6's and dated 06/15/22 revealed:</p> <ul style="list-style-type: none"> - "D/C (Discontinue) Loratidine 10mg 1 each evening." <p>Review on 08/29/22 of FC #6's June 2022 Medication Administration Record revealed:</p> <ul style="list-style-type: none"> - Loratadine 10mg - take one tablet every evening. - Staff initials to indicate Loratadine was administered 06/06/22 thru 06/13/22. <p>Interview on 08/29/22 FC #6's Guardian stated:</p> <ul style="list-style-type: none"> - She had not been informed of FC #6's doctor appointment on 06/03/22. 	V 291		

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V 291	<p>Continued From page 6</p> <ul style="list-style-type: none"> - She had not been informed FC #6 was prescribed Loratadine on 06/03/22. - Staff should notify Guardians when appointments were made and medications were ordered. <p>Interview on 08/29/22 the Qualified Professional stated:</p> <ul style="list-style-type: none"> - FC #6's guardian should have been notified about the 06/03/22 doctor appointment. - She was told FC had not received any doses of Loratadine. - Staff should notify guardians when new medication was ordered for clients. 	V 291		