

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-092	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/25/2022
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NAME OF PROVIDER OR SUPPLIER GOWAN HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1389 LAKE TAHOMA ROAD MARION, NC 28752
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on August 25, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>The facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure medications administered were recorded on the MAR immediately after administration for 3 of 3 audited clients (Clients #1, #2 and #3); failed to keep the MARs current for 1 of 3 audited clients (Client #2) and failed to have a physician order to self-administer medications for 1 of 3 audited clients (Client #2). The findings are:</p> <p>Review on 8/24/22 of Client #1's record revealed: -Date of admission: 9/1/20. -Diagnoses of Moderate Intellectual Developmental Disability (IDD), Idiopathic Epilepsy, Mood Disorder, Disruptive Behavior Disorder, Hypertension, GastroEsophageal Reflux Disease, and Vitamin D Deficiency. -Physician orders dated 4/16/22 included: -Aripiprazole 15 milligrams (mg) - 1 tablet 2 times a day. -Benzotropine Mesylate 1 mg - 1 tablet daily. -Desmopressin Acetate 0.2 mg - tablet at bedtime. -Lamotrigine 150 mg - 2 tablets 2 times a day. -Lisinopril 10 mg - 1 tablet a day. -Lorazepam 1 mg - 1 tablet 2 times a day. -Multivitamin - 1 tablet every a.m.</p>	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Pantoprazole Sodium 40 mg - 1 tablet a day. -Risperdal 0.5 mg - 1 tablet at bedtime. -Sertraline HCL 25 mg - 1 tablet at bedtime. -Trazodone HCL 50 mg - 1 tablet at bedtime. <p>Observation on 8/24/22 @ 4:51 p.m. of Client #1's medications revealed:</p> <ul style="list-style-type: none"> -all the above medications were present and matched the physician's orders. <p>Review on 8/25/22 of Client #1's MARs for June, July and August 2022 revealed:</p> <ul style="list-style-type: none"> -The following dates in July had no initials to indicate the medication was given as ordered. -Aripiprazole 15 mg - 7/9/22 p.m., and 7/14/22, 7/15/22, 7/16/22, 7/17/22 p.m. -Benzotropine Mesylate 1 mg - 7/15/22, 7/16/22, 7/17/22. -Desmopressin Acetate 0.2 mg - 7/9/22 and 7/14/22, 7/15/22, 7/16/22, 7/17/22. -Lamotrigine 150 mg - 7/9/22 p.m., and 7/14/22, 7/15/22, 7/16/22, 7/17/22 p.m. -Lisinopril 10 mg - 7/15/22, 7/16/22, 7/17/22. -Lorazepam 1 mg - 7/15/22, 7/16/22, 7/17/22. -Multivitamin - 7/15/22, 7/16/22, 7/17/22. -Pantoprazole Sodium 40 mg - 7/15/22, 7/16/22, 7/17/22. -Risperdal 0.5 mg - 7/9/22 and 7/14/22, 7/15/22, 7/16/22, 7/17/22. -Sertraline HCL 25 mg - 7/9/22 and 7/14/22, 7/15/22, 7/16/22, 7/17/22. -Trazodone HCL 50 mg - 7/9/22 and 7/14/22, 7/15/22, 7/16/22 7/17/22. <p>Review on 8/24/22 of Client #2's record revealed:</p> <ul style="list-style-type: none"> -Date of admission - 12/1/20. -Diagnoses of Mild IDD, Attention-Deficit Hyperactive Disorder, Bipolar Disorder, Intermittent Explosive Disorder, Depression and Diabetes Mellitus. 	V 118		

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> -Physician's orders dated 4/16/22 included: <ul style="list-style-type: none"> -Amantadine 100 mg - 1 capsule 2 times a day. -Aripiprazole 30 mg - 1 tablet daily. -Depakote ER (extended release) 250 mg - 1 table every p.m. -Flonase 50 micrograms (mcg) - 2 sprays in each nostril daily. -Guanfacine 2 mg - 1 tablet 2 times a day. -Oxcarbazepine 300 mg - 1 tablet 2 times a day. -Risperidone 1 mg - 1 tablet at bedtime. -Sertraline HCL 50 mg - 1 tablet daily. -Trazodone HCL 100 mg - 1 tablet at bedtime. -UREA 20% topical cream - apply to heels daily for 14 days then as needed. -Vitamin D 5,000 - 1 tablet a day. -There were no orders to self-administer any medications. <p>Observation on 8/24/22 at 4:52 p.m. of Client #2's medications revealed: -all the above medications were present and matched the physician's orders.</p> <p>Review on 8/25/22 of Client #2's MARs for June, July and August 2022 revealed: -Risperidone 0.5 mg on all 3 months instead of ordered 1 mg. -Sertraline HCL 25 mg all on 3 months instead of ordered 50 mg. -The following dates in June and July had no initials to indicate the medication was given as ordered: -Amantadine 100 mg - 6/18/22, 6/19/22 a.m.; 6/17/22, 6/18/22 p.m.; 7/15/22, 7/16/22, 7/17/22 a.m.; 7/14/22, 7/15/22, 7/16/22, 7/17/22 p.m. -Aripiprazole 30 mg - 6/18/22, 6/19/22, 7/15/22, 7/16/22, 7/17/22.</p>	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> -Depakote ER (extended release) 250 mg - 6/17/22, 6/18/22, 7/14/22, 7/15/22, 7/16/22, 7/17/22. -Flonase 50 micrograms (mcg) - 6/18/22, 6/19/22, 7/15/22, 7/16/22, 7/17/22. -Guanfacine 2 mg - 6/18/22, 6/19/22 a.m.; 6/17/22, 6/18/22 p.m.; 7/15/22, 7/16/22, 7/17/22 a.m.; 7/14/22, 7/15/22, 7/16/22, 7/17/22 p.m. -Oxcarbazepine 300 mg - 6/18/22, 6/19/22 a.m.; 6/17/22, 6/18/22 p.m.; 7/15/22, 7/16/22, 7/17/22 a.m.; 7/14/22, 7/15/22, 7/16/22, 7/17/22 p.m. -Risperidone 0.5 mg - 6/17/22, 6/18/22, 7/14/22, 7/15/22, 7/16/22, 7/17/22. -Sertraline HCL 25 mg - 6/18/22, 6/19/22, 7/15/22, 7/16/22, 7/17/22. -Trazodone HCL 100 mg - 6/17/22, 6/18/22, 7/14/22, 7/15/22, 7/16/22, 7/17/22. -UREA 20% topical cream - 6/18/22, 6/19/22, 7/15/22, 7/16/22, 7/17/22. -Vitamin D 5,000 - 6/18/22, 6/19/22, 7/15/22, 7/16/22, 7/17/22. <p>Observation and interview on 8/24/22 at approximately 4:55 p.m. with AFL Provider #1 and Client #2 revealed:</p> <ul style="list-style-type: none"> -AFL Provider #1 asked Client #2 if he still had that cream in his room and asked him to go get it. -Client #2 brought the container of UREA 20% topical cream from his room. -Client #2 said his heels were fine and he hadn't used the cream in a while. <p>Review on 8/24/22 of Client #3's record revealed:</p> <ul style="list-style-type: none"> -Date of admission - 1/27/21. -Diagnoses of Paranoid Schizophrenia, Hyperlipidemia, and Vitamin D Deficiency. -Physician's orders dated 4/26/22 were: <ul style="list-style-type: none"> -Amitriptyline HCL 25 mg - 1 tablet at bedtime. -Atorvastatin Calcium 10 mg - 1 tablet a day. 	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> -Benzotropine 0.5 mg - 1 tablet 2 times a day. -Gabapentin 300 mg - 1 capsule 3 times a day. -Haloperidol 10 mg - 1 tablet 3 times a day. -Vitamin D3, 1000 units - 1 tablet a day. <p>Observation on 8/24/22 at 5:16 p.m. of Client #3's medications revealed: -all the above medications were present and matched the physician's orders.</p> <p>Review on 8/25/22 of Client #3's MARs for June, July and August 2022 revealed: -The following dates in July had no initials to indicate the medication was given as ordered: -Amitriptyline HCL 25 mg - 7/14/22, 7/15/22, 7/16/22, 7/17/22. -Atorvastatin Calcium 10 mg - 7/14/22, 7/15/22, 7/16/22, 7/17/22. -Benzotropine 0.5 mg - 7/15/22, 7/16/22, 7/17/22 a.m.; 7/14/22, 7/15/22, 7/16/22, 7/17/22 p.m. -Gabapentin 300 mg - 7/15/22, 7/16/22, 7/17/22 8:00 a.m. and 4:00 p.m.; 7/14/22, 7/15/22, 7/16/22, 7/17/22 8:00 p.m. -Haloperidol 10 mg - 7/15/22, 7/16/22, 7/17/22 8:00 a.m. and 4:00 p.m.; 7/14/22, 7/15/22, 7/16/22, 7/17/22 8:00 p.m. -Vitamin D3, 1000 units - 7/15/22, 7/16/22, 7/17/22.</p> <p>Interview on 8/24/22 with the Vice President/Qualified Professional revealed: -He remembered 7/9/22 because Client #1 was having a rough day and that was why his MAR was blank that day. -The other blanks in July were possibly due to AFL Provider #1 being out of town. -However, AFL Provider #2 was there and should have documented the MARs.</p>	V 118		

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V 118	<p>Continued From page 6</p> <p>Interview on 8/24/22 with AFL Provider #1 revealed:</p> <ul style="list-style-type: none"> -On the night of 7/14/22 the electronic medication record (EMR) would not let him log in and remembered letting the office know. -This was why the remainder dates were blank as the system had not been fixed yet. -He did not have paper MARs to complete at the time the EMR was down. <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to access the Health Care Personnel Registry (HCPR) prior to hiring 1 of 3 audited staff (AFL Provider #1). The findings are:</p> <p>Review on 8/24/22 of AFL Provider #1's employee</p>	V 131		

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V 131	<p>Continued From page 7</p> <p>file revealed: -Date of hire: 9/5/19. -HCPR check - October 2020.</p> <p>Interview on 8/24/22 with the Vice President/Qualified Professional revealed: -He would check with Human Resources and get the original HCPR.</p> <p>Review on 8/24/22 of the HCPR provided by the Vice President/Qualified Professional revealed: -A date of 9/12/19.</p>	V 131		