

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411122	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/21/2022
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NAME OF PROVIDER OR SUPPLIER CRANBERRY GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 5709 CRANBERRY COURT GREENSBORO, NC 27405
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 7/21/2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000	<div style="border: 2px solid blue; border-radius: 15px; padding: 10px; text-align: center; background-color: #e6f2ff;"> <p>RECEIVED <i>By cvhicks at 11:30 am, Aug 24, 2022</i></p> </div>	
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean and attractive manner. The findings are:</p> <p>Observation of the facility and it's grounds from approximately 12:05pm to 12:40pm on 7/20/2022 revealed:</p> <ul style="list-style-type: none"> - In Client #2's bedroom, the door was damaged at the handle, the cover for one electrical outlet was missing, and the paint on the wall had some chipped areas; - The ceiling in Client #3's bedroom had peeling paint and damaged drywall; - The hallway bathroom had brown/black stains 	V 736		<p>The process in place to address facility repairs was implemented successfully, however, Covid-19 infections affected our response.</p> <p>The best way to address this POC is from an administrative perspective. We have secured another contractor to use as a backup in the event our primary contractor cannot perform as expected for whatever reason.</p> <p>All repairs have been made at this point.</p>

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>on the shower wall grout and the floor trim behind the toilet; peeling paint on the wall above the tub; towel rack brackets on the wall were present, but the bar was missing; the sink vanity had peeled and damaged veneer on the outside panel at the toilet, and stained and damaged shelf on the inside;</p> <ul style="list-style-type: none"> - In the master bathroom, there was rust on the metal ceiling vent cover and shower curtain rod; and the shower water temperature control knob was difficult to adjust; - On the exterior of the building, there was peeling paint above the garage door; the soffit was damaged on the left side of the house with a hole that was open to the attic; the back porch patio area had a pergola-type wooden frame that was missing the ceiling covering; and a window on the back of the building had a gapping area at the top of the frame. <p>Interview on 7/21/2022 with the Program Director (PD) revealed:</p> <ul style="list-style-type: none"> - She had noticed the stained and damaged areas in the hallway bathroom in May or early June of 2022. - The stains were caused by facility clients splashing waster out of the tub area when they took showers. - She had noticed the hole in the soffit in April of 2022. - She had submitted maintenance requests for various issues at the facility since April 2022. - The person responsible for maintenance had been diagnosed with Covid-19 and been unable to complete the needed repairs. <p>Interview on 7/21/2022 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> - She knew that work requests for repairs at the facility had been made by the PD. 	V 736		

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V 736	Continued From page 2 - The maintenance person who was responsible all of the Licensee's facilities had been out due to Covid-19. - The maintenance person had not yet been able to catch up with repair requests since his recovery from Covid-19.	V 736		